

### **RESULTS**

JAN | SEP 2022

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# Q3 22 Results

Mr. Ángel Vilá

### Steady execution of our strategy



Revenue & OIBDA reported growth improving sequentially



On track to deliver full year guidance Managing current macro challenges



Streamlined, leaner operating model
Stable OIBDA margin (y-o-y org.)
despite cost headwinds



Actively managing our balance sheet
Well covered maturities over the next
three years



#### **Reinforced leadership**



- Spain ongoing commercial momentum on Mi Movistar offering; progress on OIBDA y-o-y improvement
- **Brazil**; unrivalled operating performance, double-digit revenue growth and OIBDA margin up y-o-y
- Germany; M4M with revamped O2myHome tariff; accelerated revenue and OIBDA growth y-o-y
- VMO2: accelerating OIBDA growth y-o-y; synergies kicking-in (30% of £540m run rate by 22E)



#### **Opportunities**



- **T. Infra,** fibre vehicles contributing to growth, 12m PPs (Sep-22); opportunities to crystallise value
- **T. Tech**, growth story; added capabilities and partnerships, potential source of value
- T. Hispam, modulate exposure, keeping optionality
- Spain; in-market consolidation and ERF
- Progressing on network leadership (focusing on environment & efficiency, new open networks)
- New opportunities for Telcos in the new Web 3 environment (5G, NaaS, Edge computing,...)
- ESG; net-zero emission by 2040; >25% of Spain COs closed; saving 1,513 GWh



### Ongoing sustainable growth; strong balance sheet and FCF

**Q3** Revenue

y-o-y organic

+3.8%

**Growth across most segments** 

Q3 OIBDA

y-o-y organic

+3.1%

Trends improving in core markets

**Net debt** 

Stable q-o-q

€28.9bn

Deleverage in 2022 despite M&A (2.52x)1

FCF 9M

€2,474m

Solid FCF growth +68.2% y-o-y



**High-value accesses growing strongly** (fibre +17% y-o-y)

Expanding UBB: 166.3m PPs (+6% y-o-y)



Accelerating trends in reported revenue & OIBDA growth (y-o-y)

- Second consecutive Q of revenue growth; +10.5 p.p. vs Q2
- Back to growth (OIBDA underlying Q3 +8.5%)



#### **Transforming revenue mix**

- 72% BB&SoC revenue/service rev, ; +1.7 p.p. vs. Q3 21
- Remarkable Q3 B2B revenue performance (+6.5% y-o-y org.)
- Building digital ecosystems; smart home, e-health, fintech, education



**Improvement of FCF** throughout the year

• +34.7% q-o-q



Prudent debt management and solid liquidity position

Avg. debt life 13.0 yrs; fixed rates 74%

€1.3bn tax refund to enhance Q4 FCF and net debt reduction



# • • • Financial update

	9M 22		Q3 22	
€ in millions	Reported + 50% VMO2 JV	Organic y-o-y	Reported + 50% VMO2 JV	Organic y-o-y
Revenue	34,228	4.1%	11,825	3.8%
OIBDA	11,264	2.9%	3,799	3.1%
OIBDA-CapEx (ex-spectrum)	6,389	0.9%	1,910	(7.5%)

	9M 22		Q3 22	
€ in millions	Reported	Reported y-o-y	Reported	Reported y-o-y
Revenue	29,793	0.6%	10,343	11.2%
OIBDA	9,593	(53.5%)	3,249	(13.0%)
OIBDA Underlying	9,521	(2.8%)	3,293	8.5%
Net Income	1,486	(84.1%)	460	(34.9%)
FCF (incl. leases principal payments)	2,474	68.2%	1,125	100.8%
Net Financial Debt ex-leases	28,918	13.5% <sup>1</sup>		

<sup>&</sup>lt;sup>1</sup> y-o-y change with reported net debt in 9M 21 adjusted for Q4 21 Telxius transaction impacts.

Positive FX impact 9M FCF €176m		Changes to the perimeter (T. UK, TLXS towers, C. Rica, El Salvador)			
€ (m)	9M 22	Q3 22	€ (m)	9M 22	Q3 22
Revenue	1,262	494	Revenue	(2,755)	(47)
OIBDA	470	188	OIBDA	(983)	16

### **Effectively managing inflationary pressures**

#### **Telefónica Group**

	Q3 22 y-o-y reported
CPI (avg.)	9.4% <sup>1</sup>
Revenue	+11.2%
OIBDA	+8.5%2
FCF	+100.8%



Operating in high-inflation markets for decades in LatAm **Pricing power in most markets**: inflation-linked in Brasil, Hispam and UK ...M4M in Spain, revamping of O<sub>2</sub>myHome in Germany Strong B2B & wholesale positioning provides protection **T. Tech revenue** +68.6% y-o-y in Q3



Efficiencies, cost savings and simplification on track Labour costs 13% o/Group rev., below peers; SP best-in class access/employee ratio Energy costs 2% o/Group rev, >60% consumption LT hedged for 2023

- Long terms PPAs; 100% electricity renewable in core markets, PER and CHL
- Efficiency projects to stabilise costs and fight climate change (FTTH 85% more efficient than copper; 5G +90% vs 4G)

Accelerated digitalisation; 81% of processes digitised



CapEx peak behind, up to 15% CapEx/Revenue guidance reiterated Legacy shutdowns to provide additional buffer (SP cooper decommission in 2024) **Active tax management** adding to FCF

 $<sup>^{1}</sup>$ Average CPI for T. Group in countries of operations, ex VZ and ARG. T. Group CPI weighted by OIBDA weight in each country

<sup>&</sup>lt;sup>2</sup>OIBDA Underlying

# 2022 guidance and dividend confirmed

#### 2022 guidance

organic including 50% of VMO2 in 2022 and 2021

Targets	2021 Base	Updated 2022 guidance	9M 22
Revenue	€42,452m	"High-end of low single digit growth"  (Upgraded in H1 from "Low single digit growth")	4.1%
OIBDA	€14,127m	"Mid-to-high-end of low single digit growth"  (Upgraded in H1 from "Low single digit growth")	2.9%
CapEx/Sales (ex spectrum)	14.7%	Up to 15%	13.8%

#### **Shareholder remuneration**

2022 Dividend	€0.30/share		
Interim Dec-22	€0.15/sh. (cash)		
Final Jun-23	€0.15/sh. (cash)		

#### 2022 calendar payments

Jun/22 €0.15/sh.; voluntary scrip Dec/22 €0.15/sh.; cash

139m treasury stock cancelled
April 22

0.4%¹ treasury stock to be cancelled





#### **Environmental**

- **Net-zero** by 2040 (scopes 1, 2 & 3)
- **Zero-waste** by 2030
- >50m tCO2 avoided customer emissions by 2025

#### **Reducing emissions & curbing OpEx:**

- T. Chile 100% renewable energy joining Brazil, Germany, Peru, Spain and UK
- T. Hispam c50% of consumption with renewablysourced energy by year-end
- 43 distributed generation plants already in operation in Brazil (of >80 planned)

#### **Demonstrating alignment on EU Taxonomy**

 1st in sector to publish detailed Life Cycle Assessment report









#### Social

- **90-97%** MBB rural coverage by 2024
- 33% female executives by 2024
- Zero gender pay gap by 2050

#### **Connecting the underserved:**

- New FibreCos in Spain & UK will connect more communities
- Affordable access for UK customers with price reductions in social tariffs

#### **Driving diversity and inclusion:**

- Group Equality Policy approved
- 'Women in Network' (T. Hispam) awarded best practice by UN Global Compact.

#### Governance

- **Zero-tolerance** of corruption
- ~25% financing<sup>2</sup> linked to sustainability by 2024
- Parity in top governing bodies by 2030

#### More sustainable financing:

VMO2 refinanced syndicated loans according to sustainability indicators

#### Sustainability across the supply chain:

 Founding member of JAC, the telco alliance, now formally constituted, to drive ESG with ICT suppliers

#### Workforce trained in ESG & business ethics:

• Business Principles course: 74% uptake 3 months after launch









Examples of

our progress

<sup>&</sup>lt;sup>1</sup> Includes Spain, Germany and Brazil

<sup>&</sup>lt;sup>2</sup> Financing includes balance-sheet debt, hybrids and undrawn committed credit lines

<sup>&</sup>lt;sup>3</sup> Parity defined as not less than 40% of each gender represented

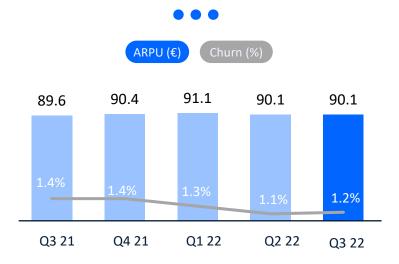


Q3 21

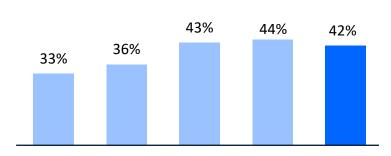
Q4 21



#### **Convergent KPIs**



#### NPS

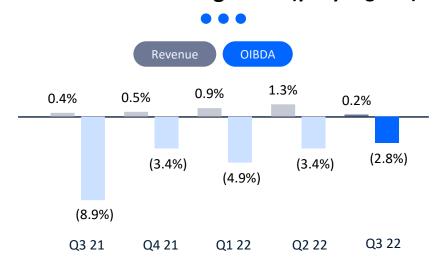


Q1 22

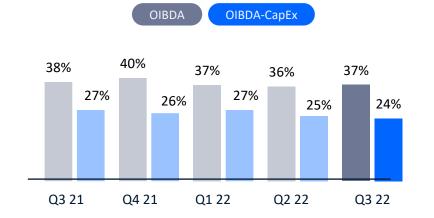
Q2 22

Q3 22

#### Revenue & OIBDA growth (y-o-y organic)



#### Margins (organic)



### Commercial and OIBDA trends improved sequentially



Sound positioning in a more rational market (leading NPS and churn)

FBB positive again, contract back to growth

Revenue y-o-y growth for 6th straight Q

OIBDA q-o-q trend improved on lower energy drag and content costs

Potential in market consolidation

EcoSmart P&S driving digital transformation





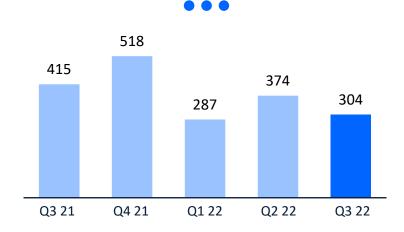




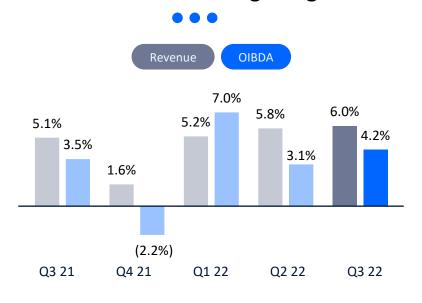
#### Mobile accesses (m)



#### Postpay net adds (k)



#### **Revenue & OIBDA organic growth**



#### Margins (organic)



# Strong operational traction and financial performance



Sustained commercial momentum driven by core O<sub>2</sub> brand

Continued revenue expansion driven by mobile strength

OIBDA growth supported by revenue quality & efficiencies

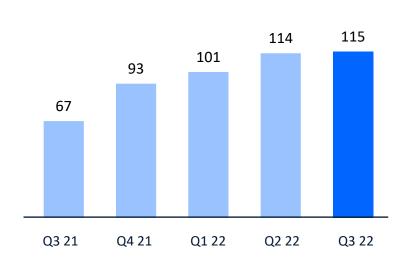
**5G population coverage 75%** 



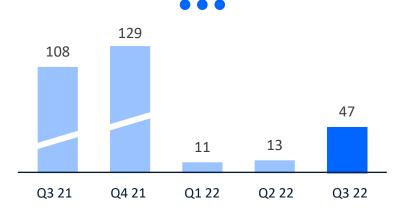


# Virgin Media O2

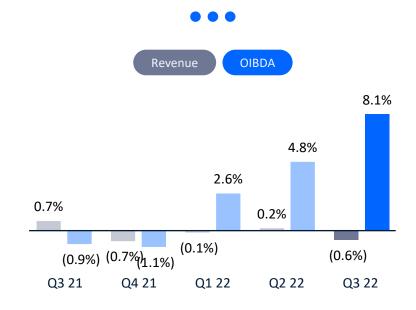
#### Fixed network build (k)



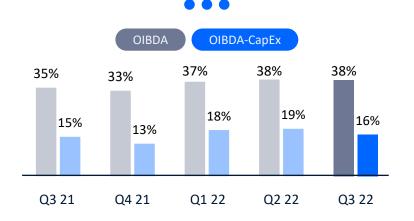
#### Postpay net adds (k)



#### Revenue & OIBDA growth (y-o-y organic)



#### Margins (organic)



### Strong strategic and operational progress



16m PP and 5G in over 800 towns & cities

**OIBDA** growth accelerating

On track to reach 30% of synergies by YE22

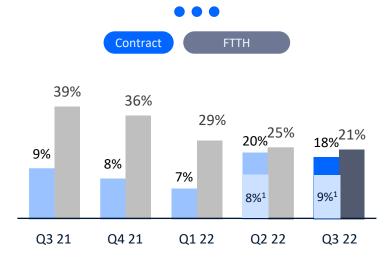
Driving affordability as part of ESG strategy







#### Accesses growth (y-o-y)

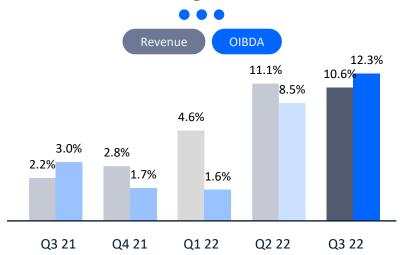


<sup>&</sup>lt;sup>1</sup> Excluding Oi's mobile assets acquisition

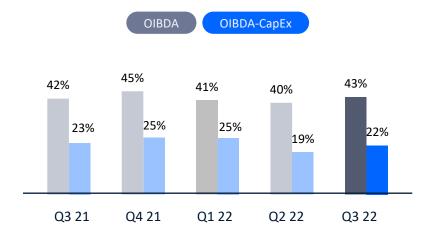
#### FTTH Premises passed (m)



#### Revenue & OIBDA growth (y-o-y organic)



#### Margins (organic)



#### **Double digit growth**



71% share of contract net adds in Jul & Aug

Steady FTTH growth: +9% q-o-q

+29.0% revenue / +16.7% OIBDA (in € terms)

Organic y-o-y OIBDA margin expansion

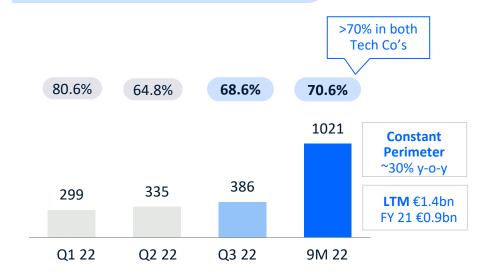
**OIBDA-CapEx +4.4% in 9M 22** 

Top 100 company in Refinitiv D&I Index



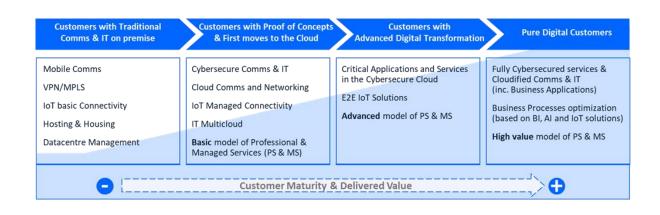
### Tech, consistent delivery, sustainable and resilient growth engine

#### **T. Tech Revenue** (€m; y-o-y)



- Strong commercial activity across the board
- New partnerships and capabilities
  - Aruba, McAfee, Sateliot, TeamViewer & Sherpa.ai
  - AWS and Netskope Specialisation
  - Digital skills training and employment
- Recognised by Partners and Industry Analysts
  - Fortinet Partner of the Year MSSP
  - Strong by Forrester "European Managed Security Services"
  - Champion by Kaleido "Private Network Solution & Management"

#### Adding value to B2B with a differential customer journey



#### **High value profile**

#### **Skilled Diversified Team**

Close to our customers >3k Certifications in 3rd parties' technologies

#### **Strong Delivery Capabilities**

B2B large 5.5m 1 Digital Operation Centre customer TELEFÓNICA B2B Customers + 12 SOCs (Security)

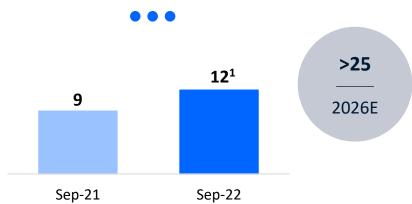
#### **Portfolio**

# Strong Partners and Credentials SERVICIOS ECOSMART White Strong Cyber + Cloud + IoT + Big Data + AI Azure Expert Partner Microsoft Partner Expert Google Cloud FESSETTIPET. AZURE Expert Google Cloud FESSETTIPET. AZURE Expert Google Cloud FESSETTIPET. AZURE Expert FOR STRONG AZURE Expert Google Cloud FESSETTIPET. AZURE Expert FOR STRONG AZURE EXPERT AZURE EXP

### T. Infra, unique portfolio of best-in-class assets

#### **TEF** is building a leading portfolio of FibreCos

#### **Total FTTH Premises Passed (m)**





50% InfraVia

50% TEF - LG

(25% T. Infra | 25% LG)



45% Vauban & CAA

55% TEF

(25% T. Infra | 30% T. Spain)



50% Allianz

**50% TEF** 

(40% T. Infra | 10% T. DE)



**50% CDPQ** 

**50% TEF** 

(25% T. Infra | 25% T. Brasil)

#### ONNETFIBRA

 Acquisition of **60% KKR** 

Entel's fibre assets<sup>2</sup> **40% TEF** 

(40% T. Chile) (1.2m PPs)



**60% KKR** 

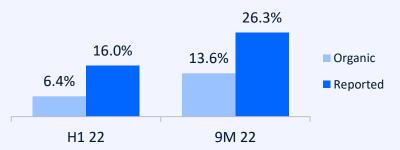
**40% TEF** 

(40% T. Colombia)

#### **Critical infrastructure**

#### TELXIUS

Accelerated OIBDA<sup>3</sup> growth:



- Maintained **strong commercial momentum** (9M 22 y-o-y):
  - +46% bandwidth provisioned for capacity services
  - +17% in value of contracts signed with third parties
- **Profitability and high cash conversion:** 
  - Strong cash conversion in hard currencies (mainly USD)
  - Fully invested state of the art network
- 70% TEF | 30% Pontegadea<sup>2</sup>
  - Reinforced investment on a critical infrastructure
  - Regulatory and competition approvals expected in early 2023

<sup>&</sup>lt;sup>1</sup>Included in the total Group's FTTH PPs

<sup>&</sup>lt;sup>2</sup> After receiving regulatory and competition approvals

<sup>&</sup>lt;sup>3</sup> Constant perimeter (excluding tower business)

# Q3 22 Results

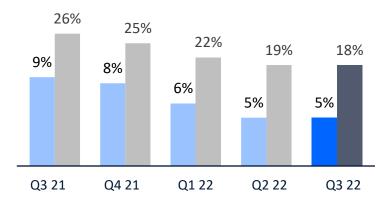
Mrs. Laura Abasolo

CFCO & Head of T. Hispam

# • • • Hispam

#### Accesses Growth (y-o-y)



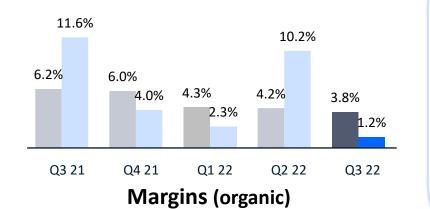


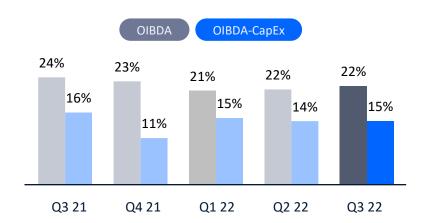
#### FTTH & Cable premises passed (m)



#### Revenue & OIBDA growth (y-o-y organic)







#### **Building a sustainable future**



Revs +16.2% & OIBDA +12.6% (€) (1)

OIBDA-CapEx +15.1% in 9M 22

Capital employed: -34% since Dec-19

Telefónica: Best corporate reputation in Latam by Merco



### Prudent management, contained cost and sound liquidity

#### **Debt Portfolio de-risked & well positioned**



#### **Contained interest payment cost**

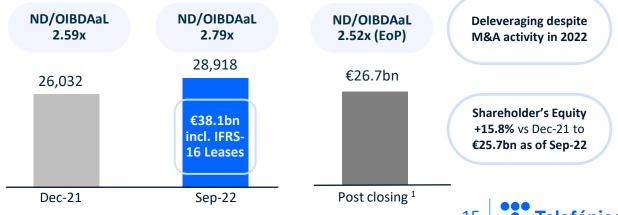
Total interest payment cost (ex leases)



#### **Comfortable liquidity position**



#### **Net financial Debt** (€m)



1. Including the tax refund in Spain, the net proceeds from FibreCo in Spain, from the recovery of Telxius tax payments in advance, the acquisition of an additional stake in Telxius and impacts from the fibre assets acquisition by FibreCo Chile.



# Conclusions

Mr. Ángel Vilá

### Ongoing sustainable growth



**Sequential improvement in reported revenues and OIBDA trends (y-o-y)** 

Managing inflationary & macro environment; sustained revenue and OIBDA growth with stable margin (y-o-y org.)

**FCF and net debt reduction to accelerate in Q4** (confirmation of tax refund of €1.3bn)



Commercial actions supporting growth (price actions, higher NPS, churn management, best value proposition)

Network leadership, focusing efforts and investments in fibre and 5G driving customer journey

Strong balance sheet and FCF position us well for uncertain times



Well on track to meet 2022 guidance; 2022 dividend confirmed

Critical role in the digital world; active on collaboration as an industry to ensure open standardised APIs

**Helping society thrive** 

### Results presentation and Q&A Session



Telefónica's management will host a webcast on

4 November at 10:00 AM (CET), 9:00 AM (GMT), and 5:00 AM (EDT)



#### **Participants from Telefónica**

- Ángel Vilá | COO
- Laura Abasolo I CFCO & Head T. Hispam
- Lutz Schüler | CEO Virgin Media O2

- Eduardo Navarro I Chief Corporate Affairs & Sustainability Officer
- Adrián Zunzunegui | Global Director of Investor Relations

#### Webcast



- To access the webcast: <u>click here</u>
- The webcast replay will be available on Telefónica IR's website after the event

#### **Q&A Session**



 To participate in the Q&A session, please register using the following link to receive the dial in and PIN details. <u>click here</u>.







A List 2021



Bloomberg GEI 2022



1st company worldwide in 2021 Digital Inclusion Benchmark



1<sup>st</sup> in sector 2020

 $For \ further \ information, \ please \ contact:$ 

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