

# XI Annual Telecom Seminar

**Santiago Fernández Valbuena, CFO  
Telefónica Group**



A SUPERIOR COMBINATION  
OF GROWTH  
&  
CASH RETURNS

Telefónica

Marbella, June 24<sup>th</sup> 2005



XI ANNUAL  
TELECOM SEMINAR

# Disclaimer

This presentation contains statements that constitute forward looking statements in its general meaning and within the meaning of the Private Securities Litigation Reform Act of 1995. These statements appear in a number of places in this document and include statements regarding the intent, belief or current expectations of the customer base, estimates regarding future growth in the different business lines and the global business, market share, financial results and other aspects of the activity and situation relating to the Company. The forward-looking statements in this document can be identified, in some instances, by the use of words such as "expects", "anticipates", "intends", "believes", and similar language or the negative thereof or by forward-looking nature of discussions of strategy, plans or intentions.

Such forward-looking statements are not guarantees of future performance and involve risks and uncertainties and actual results may differ materially from those in the forward looking statements as a result of various factors.

Analysts and investors are cautioned not to place undue reliance on those forward looking statements which speak only as of the date of this presentation. Telefónica undertakes no obligation to release publicly the results of any revisions to these forward looking statements which may be made to reflect events and circumstances after the date of this presentation, including, without limitation, changes in Telefónica's business or acquisition strategy or to reflect the occurrence of unanticipated events. Analysts and investors are encouraged to consult the Company's Annual Report as well as periodic filings filed with the relevant Securities Markets Regulators, and in particular with the Spanish Market Regulator.

This presentation contains financial results and estimates reported under IFRS. These results and estimates are preliminary, as only full compliance with International Financial Reporting Standards issued at 31/12/2005 is required, and unaudited, being potentially not final and subject to future modifications. This financial information has been prepared based on the principles and regulations known to date, and on the assumption that IFRS principles presently in force will be the same as those that will be adopted to prepare the 2005 consolidated financial statement and, consequently, does not represent a complete and final adoption of these regulations.



## Contents

01 A very solid performance in 1Q05, ahead of the industry

02 A clear business strategy that will lead to a superior combination of growth and cash returns

03 Conclusions



XI ANNUAL  
TELECOM SEMINAR

# 01 A very solid performance all through the P&L in 1Q05...

	Jan-Mar 2005	Jan-Mar 2004	% Change 1Q05/1Q04 ex-forex <sup>(1)</sup>	% Change 1Q05/1Q04 Organic <sup>(2)</sup>
<b>Revenues</b>	8,278.8	7,093.4	+16.7%	+17.3%
<b>Operating Expenses<sup>(3)</sup></b>	(4,993.6)	(4,225.4)	+18.2%	
<b>Operating Income before D&amp;A (OIBDA)</b>	3,414.7	2,937.6	+16.2%	+16.4%
<b>D&amp;A</b>	(1,526.4)	(1,432.9)	+6.5%	
<b>Operating Income (OI)</b>	1,888.3	1,504.7	+25.5%	+25.4%
<b>Net Income</b>	912.2	671.4	+35.9%	

(1) Assuming constant exchange rates as of 1Q04

(2) Assuming constant exchange rates as of 1Q04. Incorporating the assets acquired to BellSouth in Argentina, Colombia, Chile, Ecuador, Guatemala, Nicaragua, Panama, Peru, Uruguay and Venezuela into the mobile business and Atrium into Telefónica Latinoamérica Group, from January 1st 2004

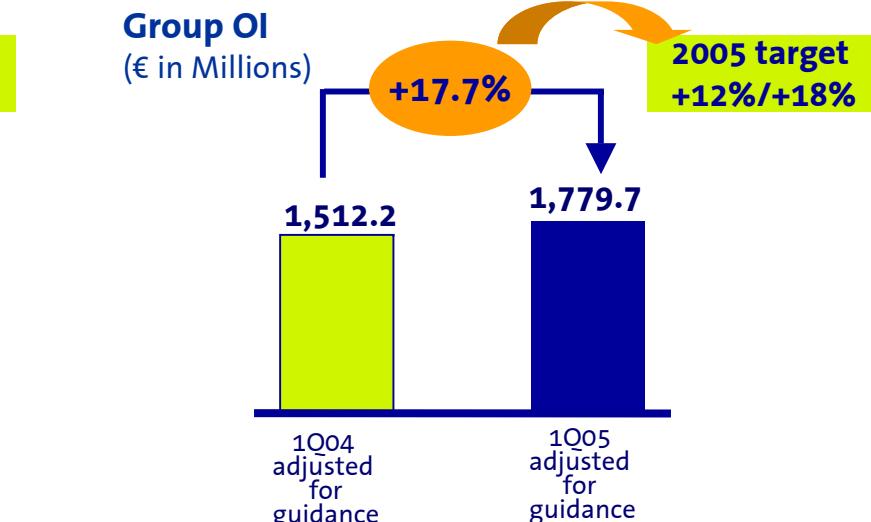
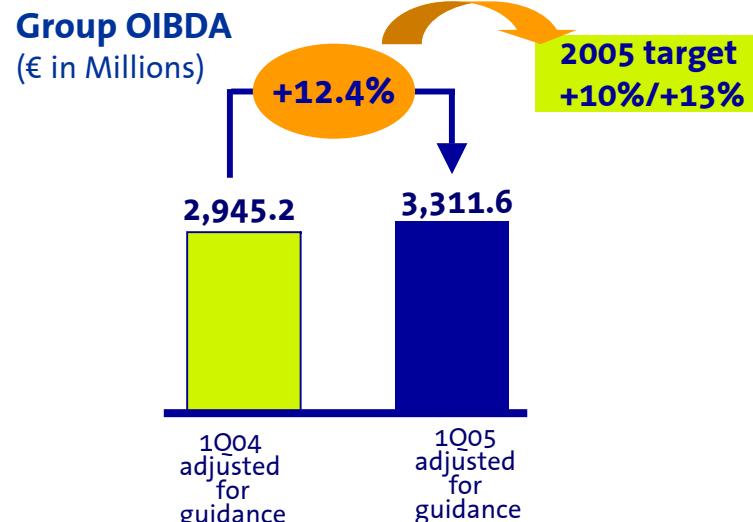
(3) Supplies, Personnel Expenses, External Services and Taxes



XI ANNUAL  
TELECOM SEMINAR

*Telefónica*

# 01 ...to stand in line with our year-end guidance...



Notes

1Q05 adjusted for guidance assumes constant exchange rates as of 1Q04 (as of 2004 for year-end target). All figures exclude changes in consolidation, other than assets acquired to BellSouth in Argentina & Chile in 2005 (TEM), and Atrium (T.Latam). In terms of guidance calculation, Operating Income before D&A and Operating Income exclude other exceptional revenues/expenses not foreseeable in 2005. Personnel Restructuring and Real Estate Programs are included as operating revenues/expenses. For homogeneous comparison the equivalent other exceptional revenues/expenses registered in 1Q04 are also deducted from reported figures in terms of guidance calculation



XI ANNUAL  
TELECOM SEMINAR

*Telefonica*

# 01 ... and beat all of our European peers

## Revenue growth<sup>(1)</sup>

Jan-Mar 05 vs. Jan-Mar 04

TEF <sup>(2)</sup>

4.2%

+16.7%

TI

+4.4%

FT <sup>(3)</sup>

+3.5%

BT <sup>(4)</sup>

+1.7%

DT

+3.5%

KPN

-1.8%

+1.1%

PT

## EBITDA growth<sup>(1)</sup>

Jan-Mar 05 vs. Jan-Mar 04

4.0%

+16.2%

+3.8%

+3.3%

+5.0%

+6.3%

+4.4%

(1) Based on data published by companies

(2) EBITDA figures relate to Operating Income Before Depreciation and Amortization (as reported by TEF)

(3) EBITDA = Gross operating margin; does not include employee profit-sharing or expenses for shared-based compensation schemes

(4) Data for EBITDA before exceptions

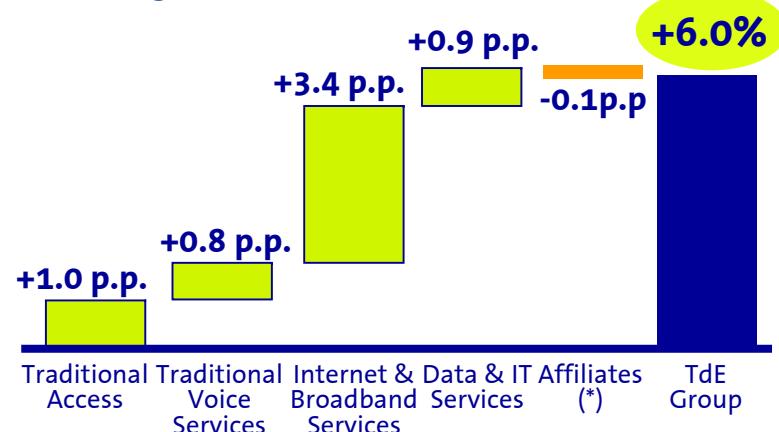


XI ANNUAL  
TELECOM SEMINAR

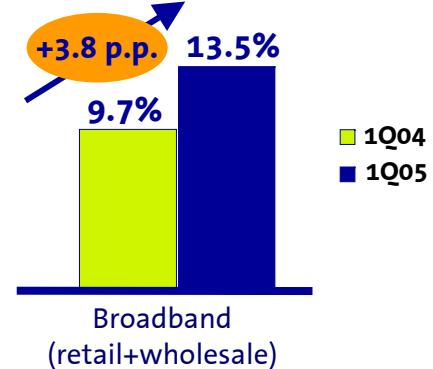
Telefónica

## 01 We are fully exploiting the broadband opportunity to drive wireline top line growth both in Spain...

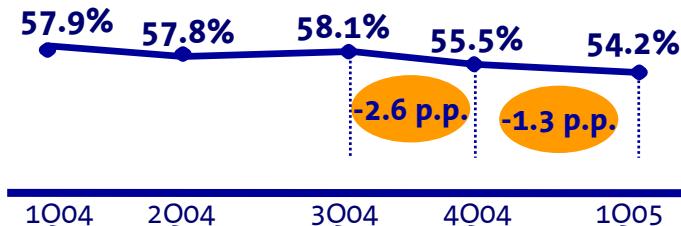
Contribution to TdE Group revenue growth



Weight over Operating revenues (parent company)



Estimated Group retail broadband market share



BB market share erosion halved through wide range of actions ...

PROMOTIONS

SERVICES ENHANCEMENT

NEW SERVICES

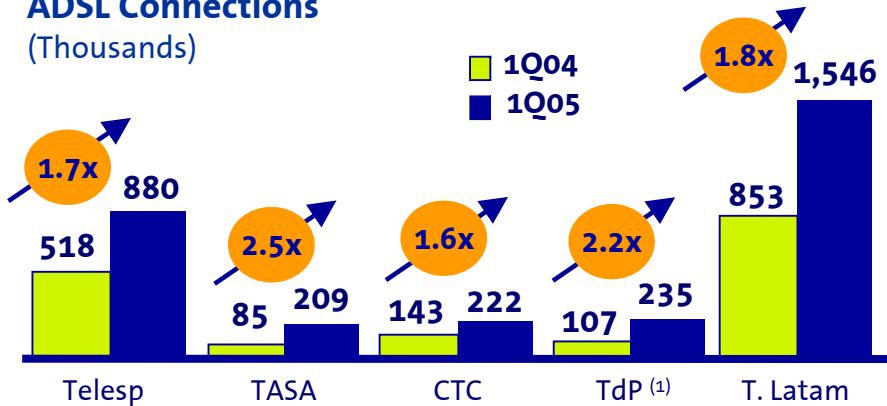


XI ANNUAL  
TELECOM SEMINAR

## 01 ...and in Latin America, pushing broadband access across markets

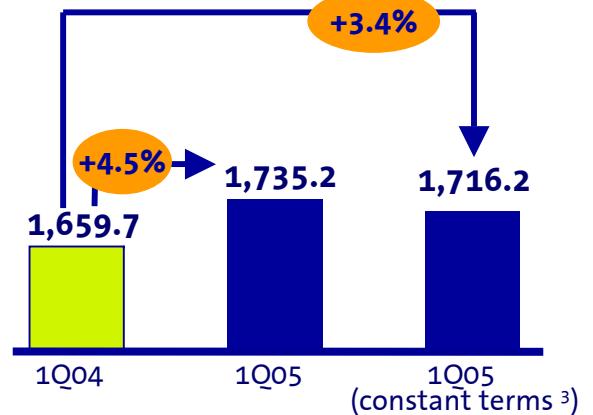
### ADSL Connections

(Thousands)



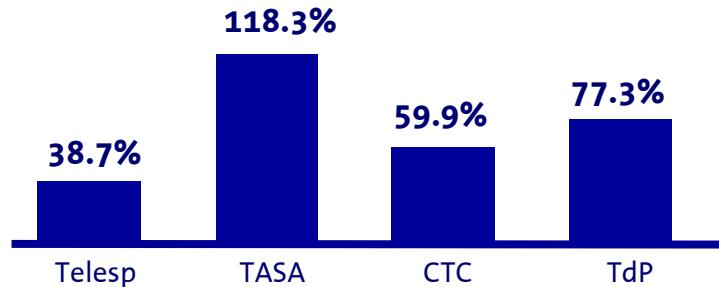
### Revenues

(€ in Millions)



### Broadband revenue growth

(1Q05/1Q04, local currency)



(1) Including cable modem

(2) Including Narrowband Internet

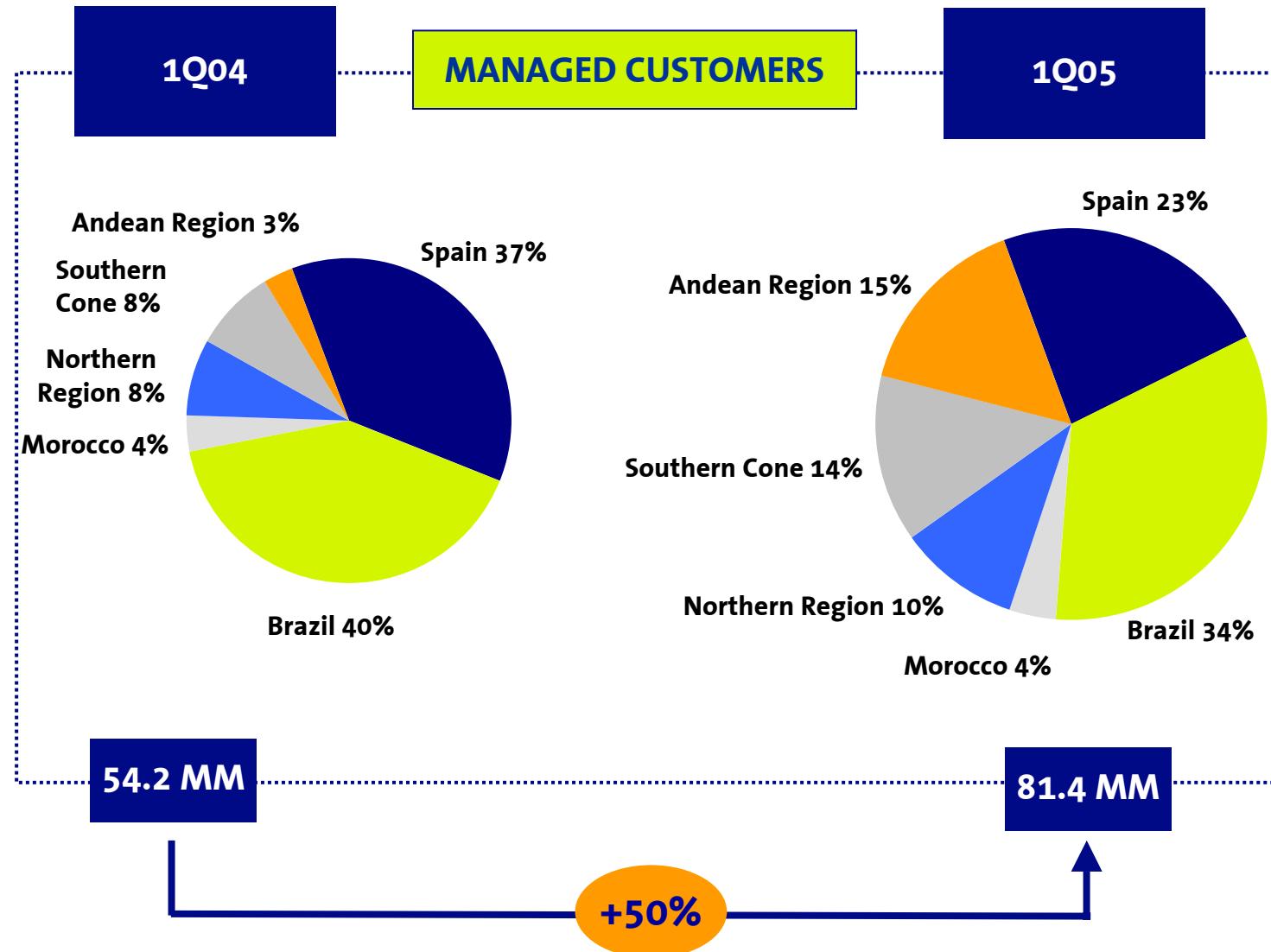
(3) Assuming constant exchange rates as of 1Q04 (as of 2004 for year-end target).



XI ANNUAL  
TELECOM SEMINAR

*Telefonica*

## 01 The incorporation of BellSouth's assets has taken TEM into a new dimension: The NEW TEM



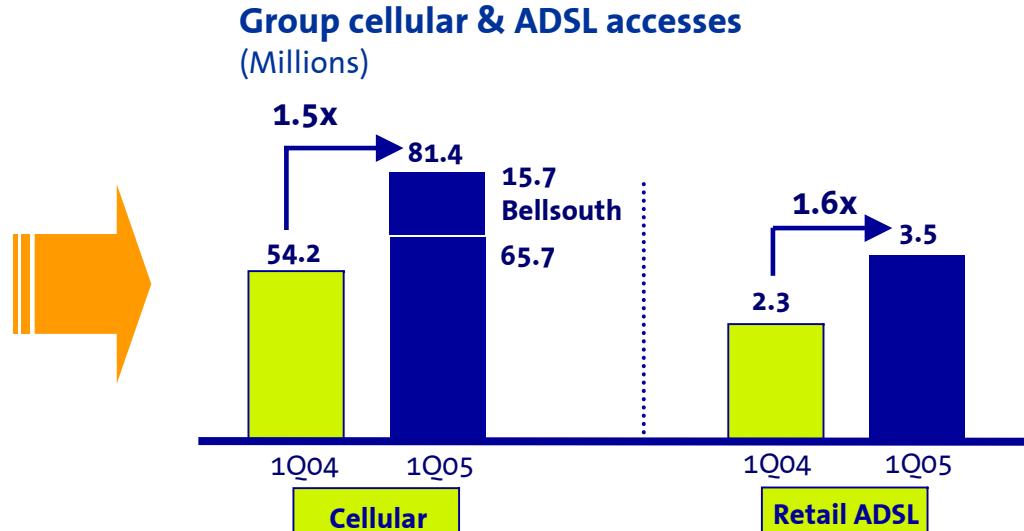


XI ANNUAL  
TELECOM SEMINAR

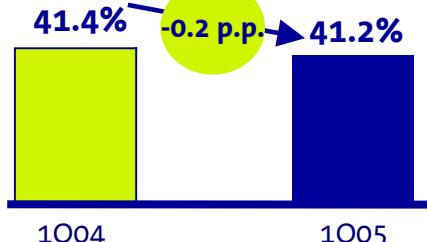
*Telefonica*

## 01 Our efforts to grow our markets are impacting commercial costs but not profitability and returns...

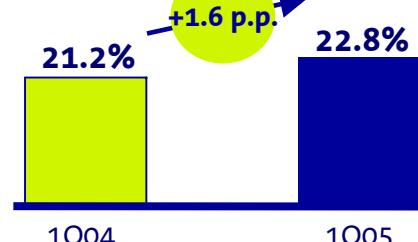
+18.2% growth of operating expenses in 1Q05 (vs. 1Q04)



OIBDA Margin



Operating Income Margin



OpCF (OIBDA-CapEx)  
(€ in Million)



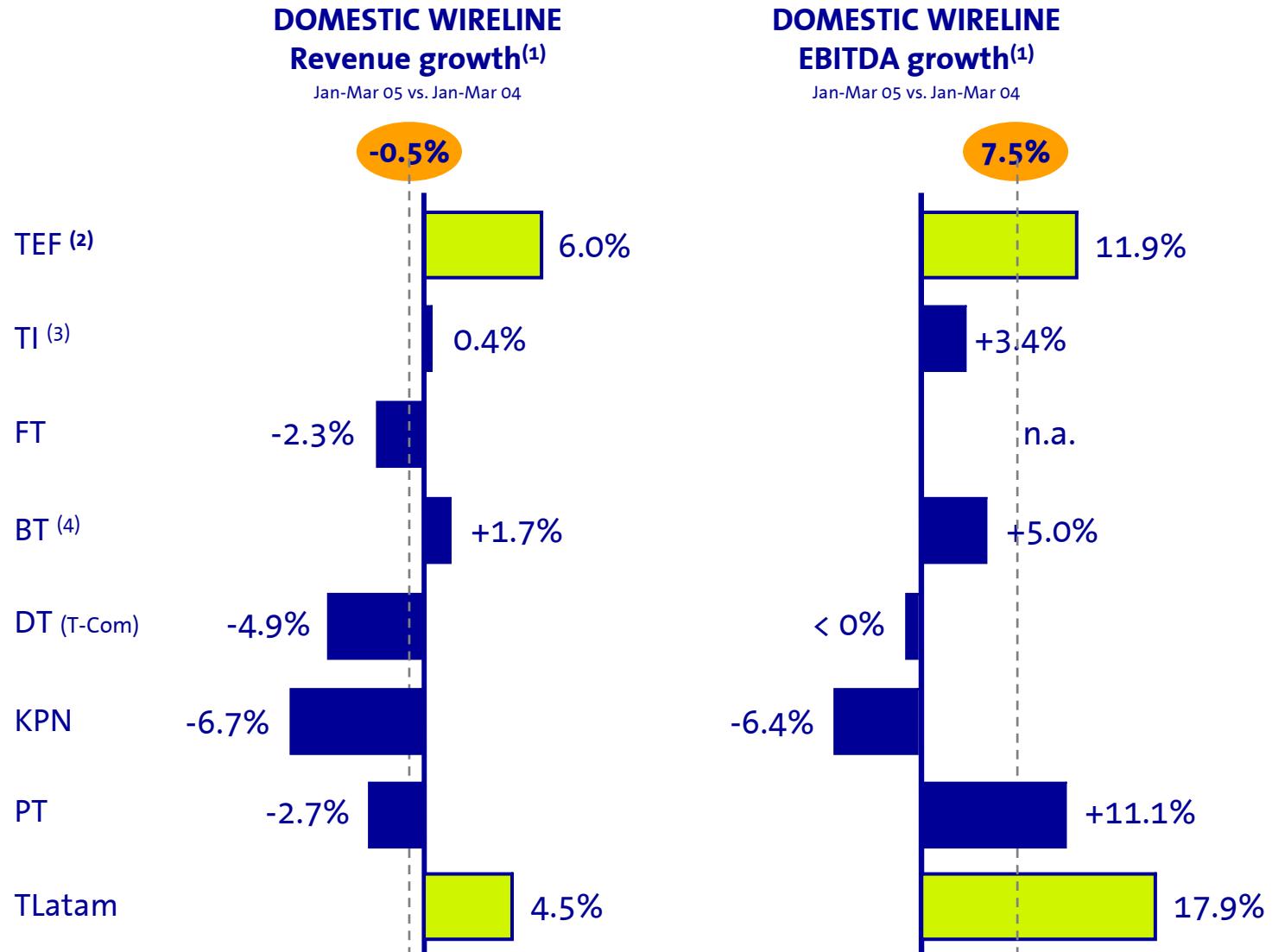
(\* ) Supplies, Personnel Expenses, External Services and Taxes



XI ANNUAL  
TELECOM SEMINAR

*Telefonica*

# 01 ... placing our fixed operations clearly apart from current wireline sector trends...



(1) Based on data published by companies

(2) EBITDA figures relate to Operating Income Before Depreciation and Amortization (as reported by TEF)

(3) Revenue Growth for TI considers revenues of TIDW excluding European Project in 1Q04 and 1Q05

(4) Data for EBITDA before exceptions

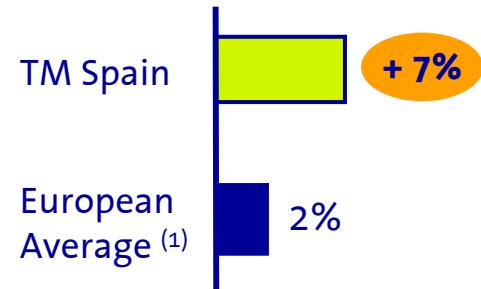


XI ANNUAL  
TELECOM SEMINAR

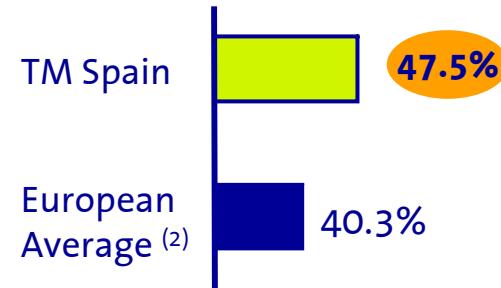
*Telefonica*

# 01 ... and our mobile operations ahead of European average

## Service Revenues growth (1Q05/1Q04)



## OIBDA margin (1Q05)



- Solid revenue growth driven by increased usage:

- +12% in billable traffic vs. 1Q04
- Increased contribution from non SMS- Data
- +4.8% y-o-y in ARPU

- Margin performance highly impacted by strong commercial efforts:

- +12% in commercial activity vs. 1Q04
- +67% y-o-y growth in number portability gross adds
- 66.3% normalised margin

<sup>1</sup> European average including TIM Italy, T-Mobile Germany, Orange France, TMN, KPN-Mobile (The Netherlands) & Vodafone UK. Source: Company press releases

<sup>2</sup> European average including TIM Italy, T-Mobile Germany, TMN, KPN-Mobile (The Netherlands) & T-Mobile (UK). Source: Company press releases.



## Contents

01 **A very solid performance in 1Q05, ahead of the industry**

02 **A clear business strategy that will lead to  
a superior combination of growth and  
cash returns**

03 **Conclusions**



XI ANNUAL  
TELECOM SEMINAR

Telefónica

## 02 We have a single goal and clear strategy to make it happen

GOAL

*To provide the best combination of growth and cash returns in the industry*

STRATEGY

Maximisation of free cash flow

- Accelerating top line growth
- Financing organic growth projects
- Improving operational excellence

+

Clear cash flow allocation

Top – notch shareholder returns

Strong balance sheet

Selective expansion



XI ANNUAL  
TELECOM SEMINAR

*Telefónica*

## 02 Growth is the key to our strategy, and we will actively pursue it on two fronts

***Accelerate  
access  
penetration***

Reach more customers  
–mainly in broadband  
and wireless

**Customer access is  
Telefónica's key  
competitive asset and a  
major source of growth ...**

***Add value to  
the customer's  
access***

Provide these customers  
with services and solutions  
targeted to specific needs

**... and we will leverage on  
these customer relationships  
to extend growth beyond  
the access...**

**... and to make the access itself more attractive**



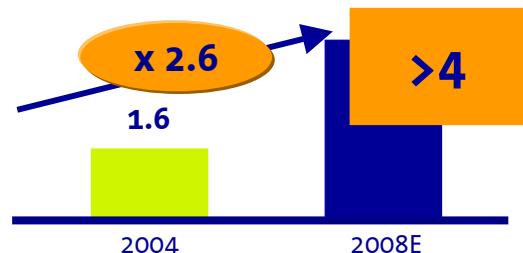
XI ANNUAL  
TELECOM SEMINAR

*Telefonica*

## 02 We will leverage on our wireline access position to grow DSL aggressively...

### Making broadband a truly mass-market service ....

DSL lines in Spain  
Million; Retail market



### ... through offer innovation, intensive marketing and sales proactivity

#### Spain

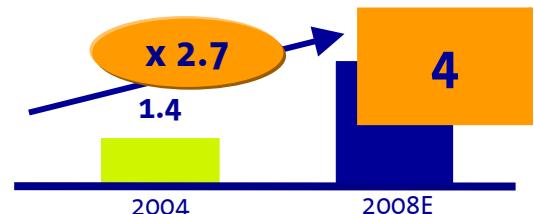
- Intensive advertising and promotional campaigns
- Massive use of retail channels
- New attractive 2P & 3P services
- Improved quality and performance of service

- Tariff innovation
- Bundling with products (PC) and services
- Financing solutions

#### LatAm

- Maximise penetration in low income segments with basic services of reduced ARPU
- Selective narrowband migration and rollout of bandwidth on demand

DSL lines in LatAm  
Million; Retail market



\*Includes Sao Paulo, South region of Argentina, Chile and Peru



XI ANNUAL  
TELECOM SEMINAR

*Telefónica*

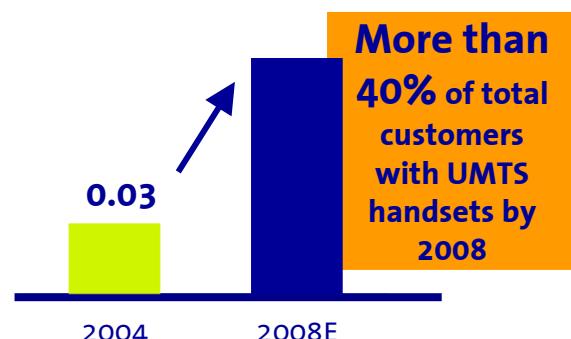
## 02 ...and will aggressively develop the wireless business, specially in LatAm

Spain: continuing growth on top of a solid revenue base

Weight of contract segment  
(% over total customer base)



Telefónica's 3G wireless customers in Spain  
Million



LatAm: high penetration upside + consolidated leadership after the BellSouth deal

+



Strong penetration growth...  
...which we are in the best position to reap

- Presence in 13 markets, #1 in 7 of them and #2 in 5 others
  - Large operating synergies (US\$ 100m 2007 up to US\$ 250m 2008)
- 

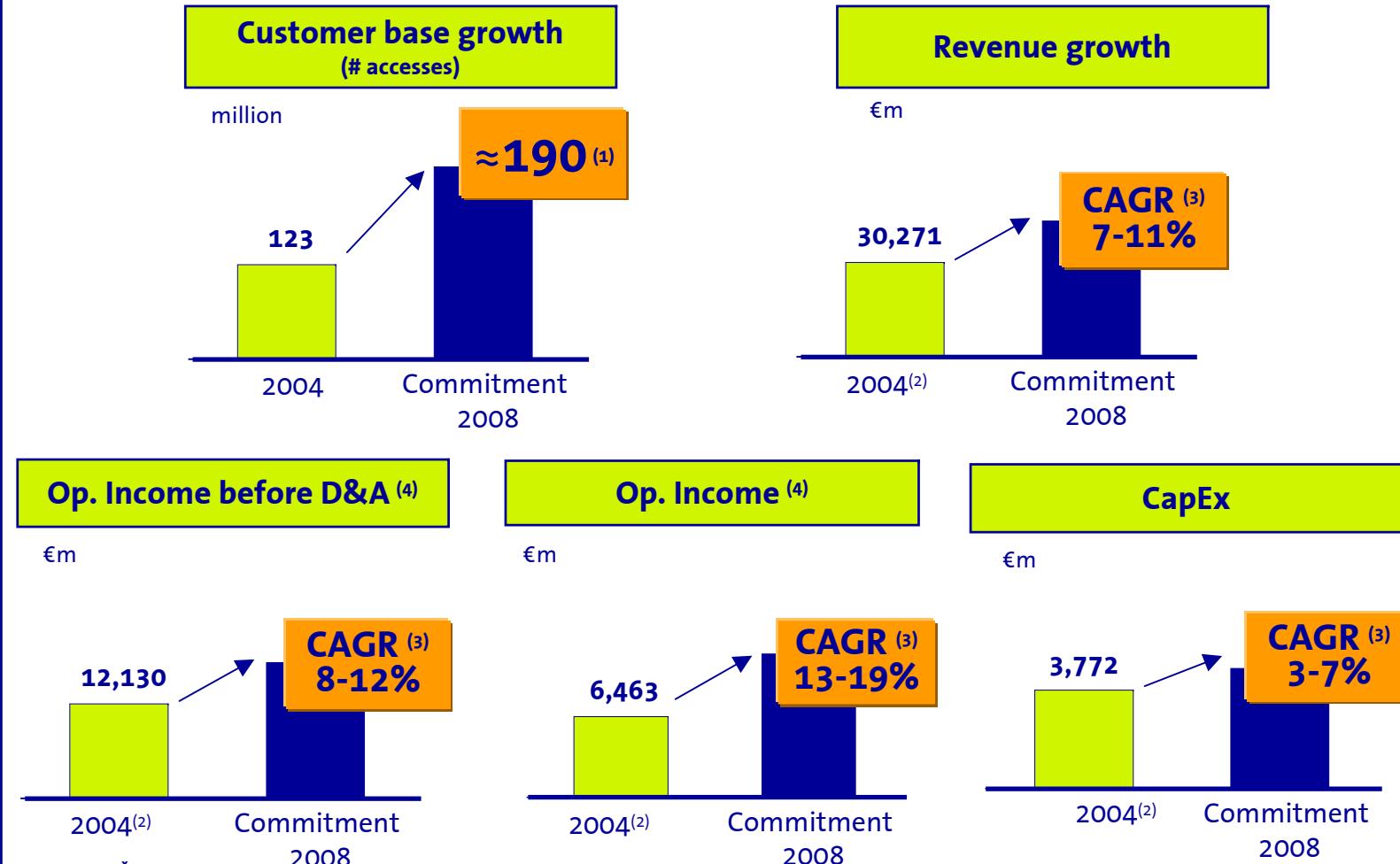
\*In areas of operation



XI ANNUAL  
TELECOM SEMINAR

*Telefónica*

## 02 We expect our strategy to accelerate top line growth while improving operational excellence and financing growth projects



(1) Includes Český Telecom

(2) Reported 2004 under IFRS

(3) Local currency (constant exchange rates as of 2004) and exclude changes in consolidation other than assets acquired to BellSouth in Argentina & Chile in 2005 (TEM), and Atrium (TLatAm). Includes ČeskýTelecom from 2H05.

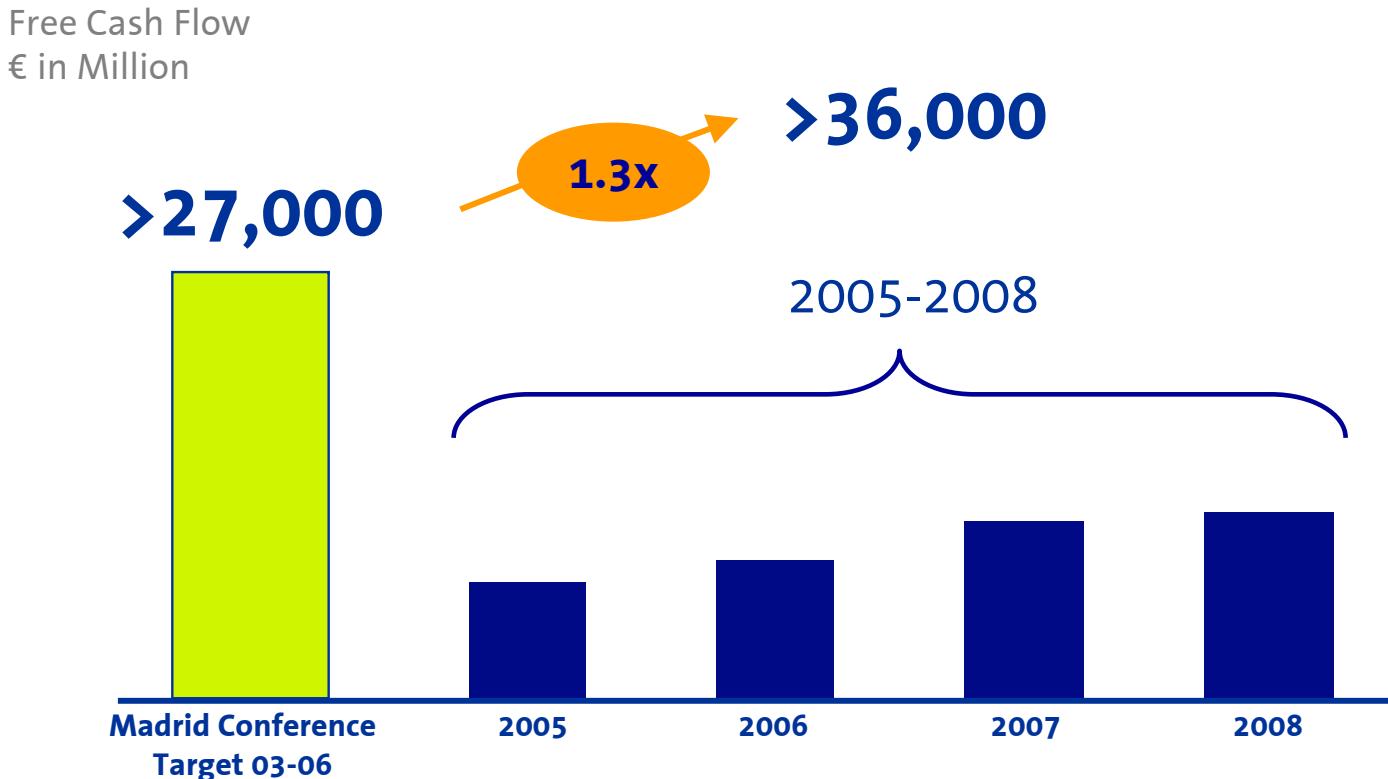
(4) In terms of guidance calculation, Operating Income before D&A and Operating Income exclude other exceptional revenues/expenses not foreseeable in 2005-2008. These exceptional amounted to -303.5 MM€ in 2004 and are therefore also excluded, meaning a calculation base for guidance of 12,433 MM€ for OIBDA and 6,767 MM€ for OI, respectively. Personnel Restructuring and Real Estate Programs are included as operating revenues/expenses.



XI ANNUAL  
TELECOM SEMINAR

*Telefónica*

## 02 As a result, our Free Cash Flow generation will accelerate in the coming years





XI ANNUAL  
TELECOM SEMINAR

*Telefonica*

## 02 ...while maintaining a clear cash flow allocation criteria

### OUR DISTRIBUTION PRIORITIES CONTINUE TO HOLD

**Delivering top-notch  
shareholder returns**

**Expanding the business  
selectively**

**Preserving a strong  
balance sheet**

### ... AND WE UPDATE OUR DISTRIBUTION RATIONALE

0.5 €/share annual minimum dividend

**A renewed and extended 6 Bn.€ buyback until 2007:** sensitive to cash flow generation and share price

Strict discipline that follows a set of clear M&A principles

Targeting Net Debt (\*) + cash commitments/Operating Income before D&A < 1.85x in 2006

(\*) Including preference shares.



XI ANNUAL  
TELECOM SEMINAR

## Contents

01 **A very solid performance in 1Q05, ahead of the industry**

02 **A clear business strategy that will lead to a superior combination of growth and cash returns**

03 **Conclusions**

Telefónica



XI ANNUAL  
TELECOM SEMINAR

Telefónica

## 03 Conclusions

- **Telefónica to lead the industry in customer focus and operational performance**
- **Growing faster and more profitably than other integrated operators**
- **Committed company to shareholders and to preserve a healthy balance sheet**



*Telefónica*

*The best combination of growth  
and shareholder returns, now and  
in the long run*

*Telefonica*

---



Visit our website  
[www.telefonica.es/investors](http://www.telefonica.es/investors)