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## INDEX

- **WE ARE EXECUTING OUR STRATEGIC INITIATIVES...**
- ...TO STRENGTHEN OUR CASH FLOW GENERATION CAPABILITIES
- AND WE HAVE CONTINUED TO REINFORCE OUR FINANCIAL PROFILE...
- ...WHICH GIVES US FULL FLEXIBILITY TO MAXIMIZE SHAREHOLDER'S RETURNS
- EXECUTED INITIATIVES HAVE SET THE BASIS FOR PROFITABLE GROWTH IN COMING YEARS...
- ...AS 1Q03 RESULTS ALREADY SHOW

## **WE ARE EXECUTING OUR KEY STRATEGIC INITIATIVES ...**

STRENGTHENING OUR
POSITION IN CORE
BUSINESSES IN NATURAL
MARKETS, TO REINFORCE
GROWTH AND CASH FLOW

**Spain** 

- More than 1.2 Mill. ADSL subscribers
- More than 18.7 Mill. wireless clients, 55% mkt. share
- +42% & 32% mkt. share in DLD & ILD for Telesp
- Incorporation of JV+acquisition of TCO, with >18 Mill. subs. and access to 80% of Brazilian GDP
- Mexico

**Brazil** 

■ Pegaso acquisition + integration with existing operations, with 2.4 Mill. clients

RESTRUCTURING NON-PERFORMING BUSINESSES TO STOP CASH OUTFLOW **UMTS outside Spain** 

- Closing of all operations. Saving 1.8 Bill. and 2.4 Bill. in EBITDA and Net losses, respectively
- Data green-field operations
- Sale of ETI (Austria) and T. Data Uruguay
- Media portfolio
- Combination of Mediaways/HighwayoneMerger agreement Sogecable/Vía Digital
- Divestiture from A3 structured and approved
- **Terra-Lycos**
- Tender offer for up to 100% of minorities

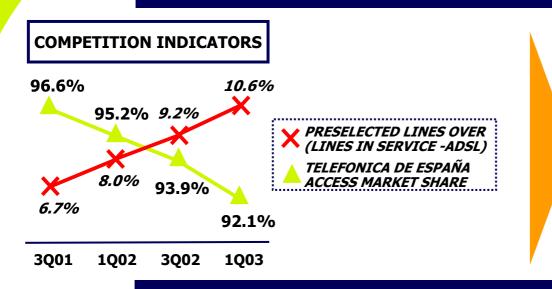
REINFORCE FINANCIAL MANAGEMENT TO PRESERVE FLEXIBILITY

- **Latam Cash Flows**
- Repatriation of 1.5 Bill.€ from the region in 2002
- **Debt reduction**
- Over 7.4 Billion € in the last five quarters

SETTING THE BASIS FOR ENHANCED SHAREHOLDER REMUNERATION

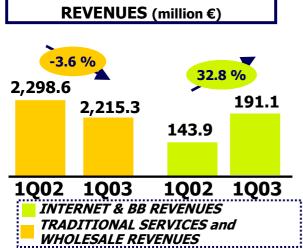
# TELEFONICA DE ESPAÑA: TOUGH COMPETITIVE ENVIRONMENT

#### LIBERALIZATION IS ALREADY A REALITY ...



- ✓ VOICE TRAFFIC DOWN 6.6% FROM 1Q02
- VOICE TRAFFIC EFFECTIVE PRICE PER MINUTE\* DECREASES BY 2,0% TO 5,77 €cents/minute FROM 1Q02
- ✓ TRADITIONAL SERVICES REVENUES
  DECREASE BY 2.6% IN 1Q03
- **✓ INTERNET TRAFFIC DOWN 10.5%**

#### ... BUT TELEFONICA DE ESPAÑA IS ADAPTING SUCCESSFULLY



**PARENT COMPANY OPERATING** 

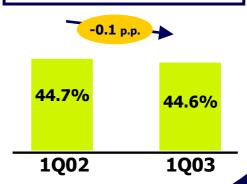
#### OPERATING REVENUES BREAKDOWN



RECURRING FIXED REVENUES

NOT FIXED REVENUES

#### TELEFONICA DE ESPAÑA EBITDA MARGEN



\* Voice usage revenues divided by voice traffic

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## ... WITH FIXED TO MOBILE SUBSTITUTION ADDING PRESSURE







**ACCESS LINES** 

- ✓ 2.5 Mill. ACCESSES WITHOUT A FIXED CONNECTION
  - 17% Households only have a mobile access

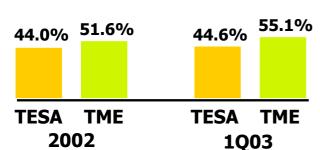
**✓ CAPACITY AND CIRCUITS LEASED TO MOBILE OPERATORS** 

**TRAFFIC** 

- ✓ DECREASE IN TRAFFIC: TRAFFIC COMING FROM LOST ACCESSES 20%-25% Voice traffic generated in wireless networks
- ✓ INCREASE IN TRAFFIC: FIXED TO MOBILE AND MOBILE TO FIXED
  - 13.8% CAGR (1Q99-1Q03)

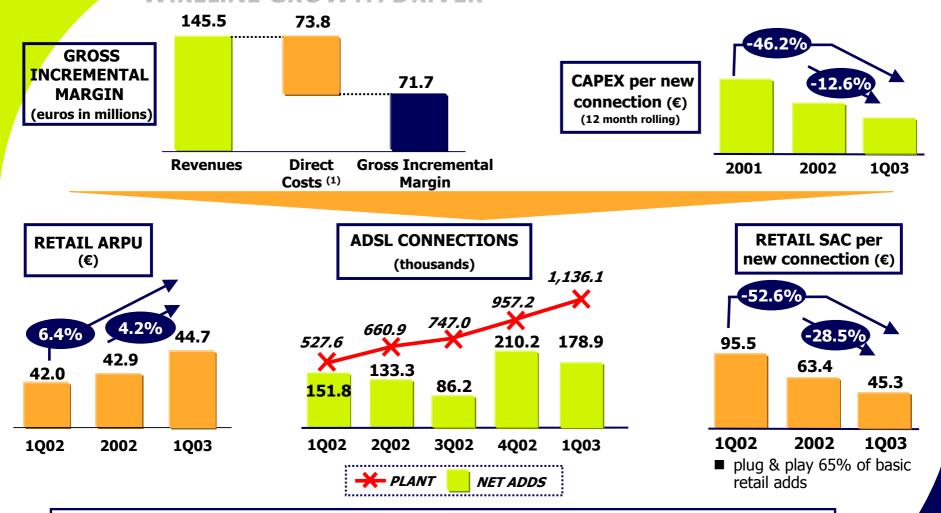
#### ...IS PARTLY OFFSET BY OUR LEADING POSITION IN WIRELESS

- ✓ OVER 55% MARKET SHARE
- ✓ MARGINS ABOVE WIRELINE INCUMBENT



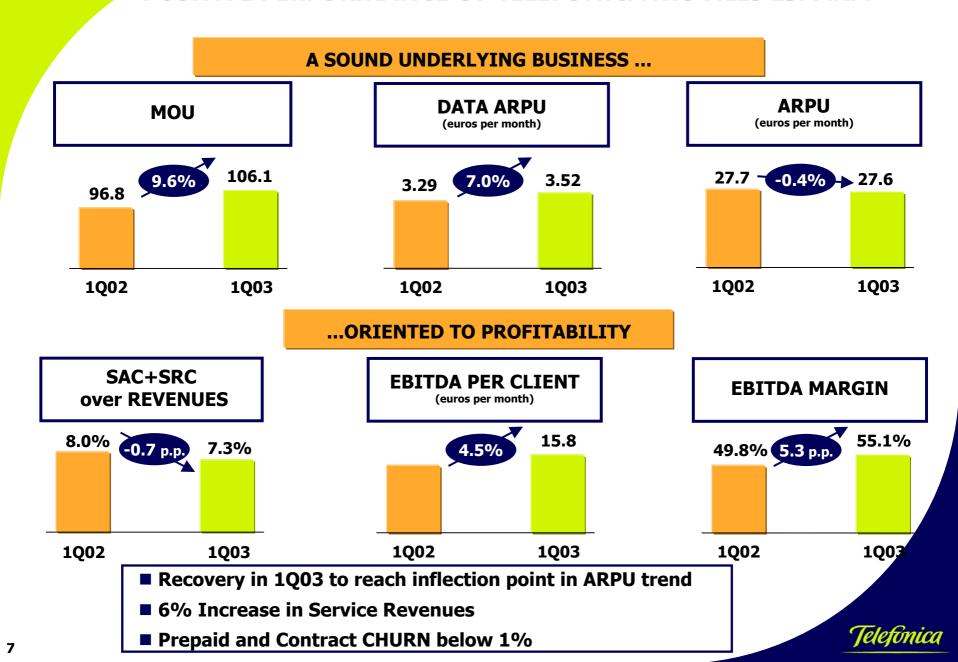
HAVING A STRONG DOMESTIC MOBILE OPERATOR IS KEY TO MINIMIZE F2M SUBSTITUTION FOR THE GROUP, IN THE LONG RUN

# WHILST ADSL POSITIVE PERFORMANCE IS EMERGING AS MAIN WIRELINE GROWTH DRIVER

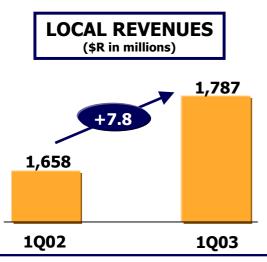


- Over 40% new ADSL customers in 2002 did not have IP traffic at all
- Net adds increase by 18% from 1Q02
- 1Q03 gross Incremental Margin over Revenues increases by 25.8 p.p. versus
   2002 figure to exceed 49%

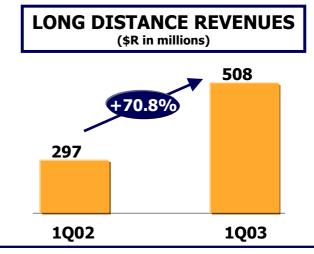
# POSITIVE PERFORMANCE OF TELEFONICA MOVILES ESPAÑA



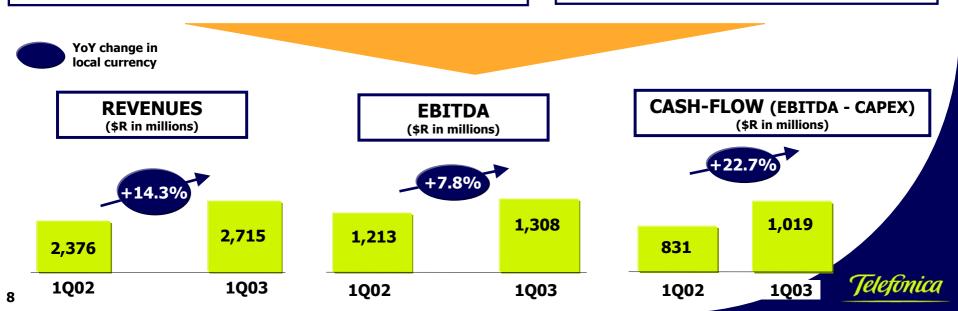
#### TELESP ACHIEVES A SOLID UNDERLYING PERFORMANCE



- Monthly fee: +6% yoy driven by a 13% tariff increase in 02
- Usage revenues: +9.5% yoy driven by tariff increases in 02 and a 2% increase in local traffic/line/day



- 42% DLD(interstate) market share as of March 03
- 33% ILD market share as of March 03



#### BRAZILIAN AND MEXICAN WIRELESS MARKETS



- 19 States (86% country coverage)
- Access to 80% of Brazil GDP
- 16.8 Mill. subscribers as of December 2002 (above 50% market share; TCO included)\*
- LAUNCH OF UNIFIED COMMERCIAL BRAND "VIVO" IN APRIL

- Cedetel
- Movitel
- Bajacel
- Norcel



- 2.4 Mill. subscribers as of December 2002 (12% market share)
- Integration completed and launch of MoviStar brand in 2003
- GSM Service in Mexico City, Monterrey, Guadalajara and Tijuana from last May 13th
- GSM Roll-out: 500-600 million € estimated Capex in 2003

#### TERRA-LYCOS TENDER OFFER: KEY TRANSACTION TERMS

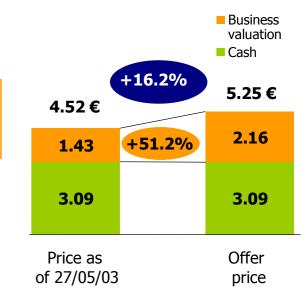
## Consideration

- Cash tender offer under applicable Regulations
- ✓ Up 100% of minorities (62.05% of outstanding share capital)

#### **Price**

- ✓ For each Terra Lycos share: 5.25 €
- ✓ Premium over:

	Aggregate value (ex-cash) (1)	<b>Equity value</b>
Last closing price (2)	51.2%	16.2%
Pre-NSA announcement	41.3%	13.6%
Over last 6 months	44.9%	14.6%
Target prices (3) (5.21 €	2.0%	0.8%



#### **Conditions**

✓ TEF to reach a 75% minimum stake after completion

<sup>(1)</sup> Cash position of €1,731.3 Mill.€ excluded from equity value. 559.6 Mill. shares outstanding, excluding option plans.

<sup>(2)</sup> As of May 27, 2003.

<sup>(3)</sup> Mean of selected analysts' reports target prices issued in 2003.

## TERRA-LYCOS TENDER OFFER: TRANSACTION RATIONALE

INTERNET BUSINESS MODELS HAVE EXPERIENCED DEEP CHANGES SINCE TERRA LYCOS IPO, CHALLENGING THE EXISTENCE OF INDEPENDENT COMPANIES

✓ Telefónica has consistently adapted to business model changes, supporting its Internet offering

INTERNET IS A BUSINESS
OPPORTUNITY DIRECTLY LINKED TO
WIRELINE, AND DRIVEN BY
BROADBAND

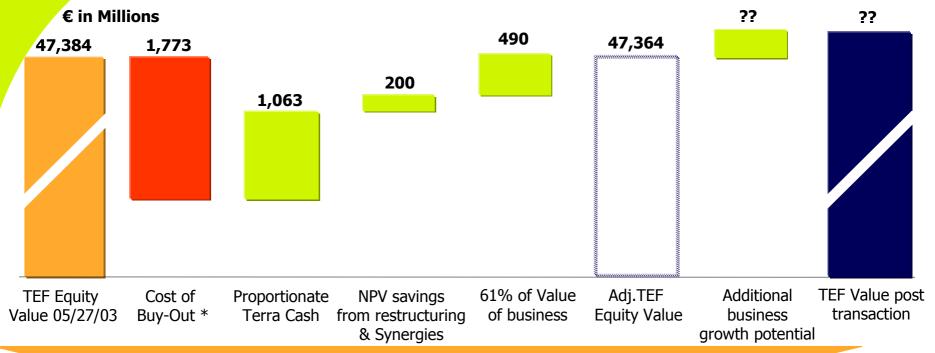
- ✓ The new Internet Model demands integration
- ✓ A combined Group effort is needed to fully capture the business opportunity Internet represents

ASSETS RESTRUCTURING AND BUSINESS INTEGRATION WITH WIRELINE OPERATIONS IS THE BEST OPTION TO CREATE VALUE FOR BOTH TERRA LYCOS AND TELEFONICA SHAREHOLDERS

- ▼ TERRA LYCOS HOLDERS: all cash transaction, with a 16.2% and 51.2% premium to current stock price and implicit business market valuation, respectively
- **TELEFONICA HOLDERS:** 268.9 Mill. € incremental EBITDA in 2003-2006



# TERRA-LYCOS TENDER OFFER: TELEFONICA HOLDERS, FINANCIAL IMPACT IN TELEFONICA'S VALUE

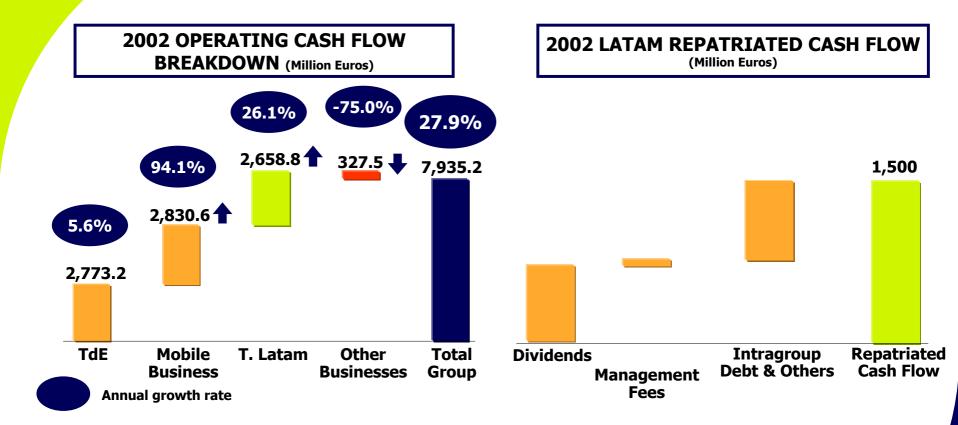


- 268.9 Mill. € incremental EBITDA in 2003-2006\*\*
- Around 1% dilutive at net income level in 2003 and improving thereafter
- ▼ The deal is impact-free for Telefónica value, as benefits from completing the transaction are offsetting the cost of buy-out
- ✓ Complete clarity of the Group's Internet strategic positioning post transaction adds value to the deal

<sup>\*</sup> Including restructuring costs.

<sup>\*\*</sup> Fourth quarter 2003 and full years 2004, 2005 and 2006 All calculations estimate a 100% acceptance for the buy-out.

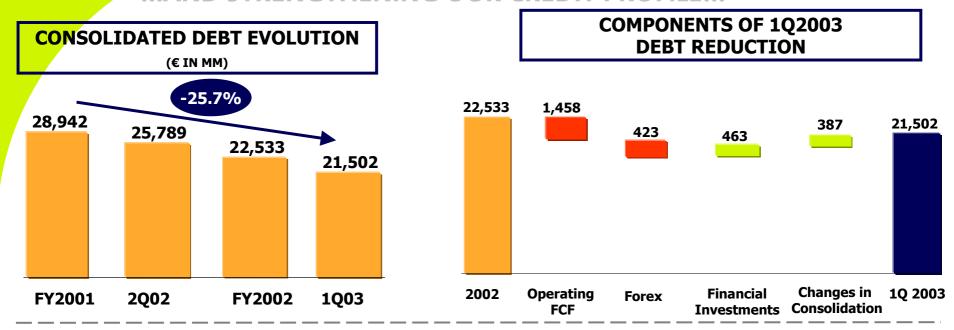
#### WE ARE IMPROVING CASH FLOW GENERATION...



- All fixed line businesses in Latam are contributing positively
- 2/3 of operating cash flow is generated in Spain
- €2,218 Mill. Cash Flow generated in 1Q03 with wireline and wireless growing in excess of 15%



# ...AND STRENGTHENING OUR CREDIT PROFILE...





22%
Latam countries
78%

ex-Latam

countries

Group Latam Group ex-Latam

**NET DEBT\*/EBITDA 02** 

1.83x

1.14x

2.21x

# ...THROUGH THE SOLID MANAGEMENT OF THE GROUP'S DEBT PORTFOLIO...

# BY MATURITIES

- Adapting the debt profile to the Group's Cash Flow generation
  - ✓ Average debt matutity (6 years) exceeding time for complete repayment (4 years)
  - $\checkmark$  2003 financing needs already covered (long term debt equivalent to 99% of total debt)

# BY CURRENCIES

- Hedging Latam currencies assets through debt in local currencies and derivatives (3 Bill.€ debt reduction in 2002 linked to exchange rates evolution)
- Minimizing exchanges rates losses in the P&L related to \$US denominated external debt held by Latam subsidiaries

# BY INTEREST RATES

■ Anticipating Yield curve movements, on the basis of the debt structure by currencies

# BY SOURCE (PARENT/SUBSIDIARIES)

- Protecting against Sovereign & Exchange rate risk
- Mantaining alternative sources of financing
- Accesing Latam subsidiaries operating cash flows directly

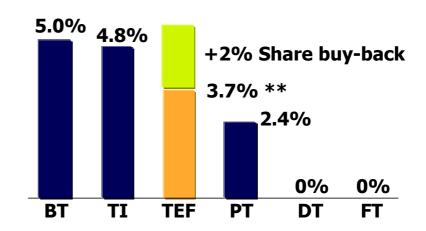
# ...SETTING THE BASIS FOR ENHANCED SHAREHOLDER REMUNERATION

#### APPROVED AT THE AGM HELD THE 11<sup>TH</sup> OF APRIL 2003

- Reinstatement of a cash dividend policy, distributing 0.25 € / share
- In-kind dividend for 30% of Antena 3, with a book value of 420 Million €
- 2% share buy-back

# COMBINING CASH FLOW GENERATION AND RETURN

2003E DIVIDEND YIELD \*

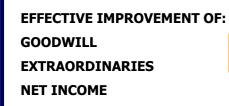


<sup>\*</sup> Source: Merrill Lynch/IBK. Share prices as of 28 March, 2003.

<sup>\*\*</sup> Cash dividend + dividend in-kind.

# BUSSINES INITIATIVES WILL PAVE THE WAY FOR PROFITABLE GROWTH IN COMING YEARS...

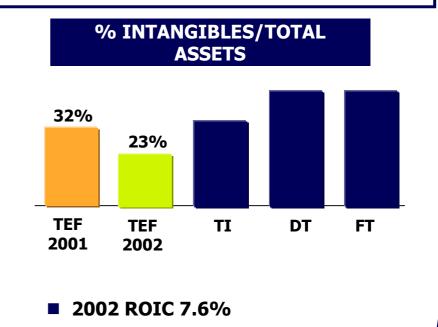






**EFFICIENCY** 

## ...STRENGTHENING BALANCE SHEET QUALITY

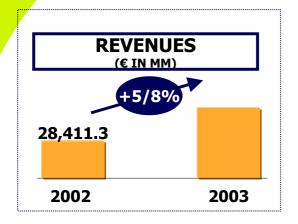


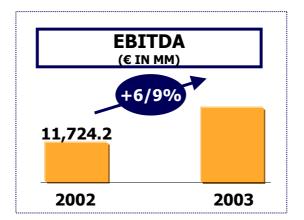
■ DOUBLE DIGIT ROIC IN 2005

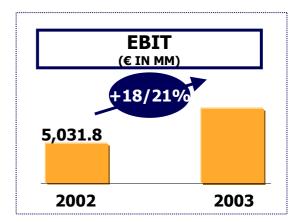
**TOP LINE** 

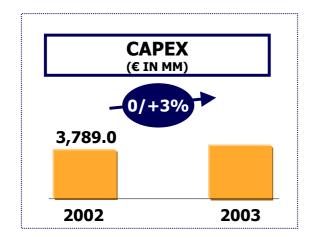
BOTTOM LINE

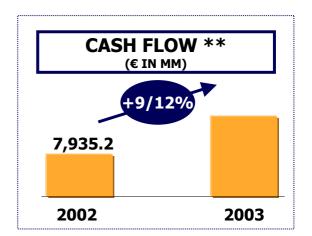
# ...THAT WILL DERIVE INTO A SET OF SOUND FINANCIALS ...











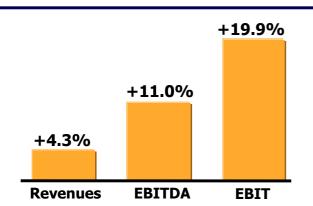
<sup>\*</sup> All financials are excluding forex & changes in consolidation

<sup>\*\*</sup> EBITDA - Capex

# ...AS 1Q03 RESULTS ARE ALREADY SHOWING...

	Jan-Mar 03	% Change Jan-Mar 03/ Jan-Mar 02	% Change FY 02/ FY 01
Operating Revenues	6,458.9	-12.9%	-8.5%
<b>Operating Costs</b>	3,822.4	-16.0%	-9.0%
EBITDA	2,819.1	-7.4%	-8.4%
EBIT *	1,258.1	+4.1%	-7.3%
Adj. EBIT **	1,073.2	+50.5%	C.S.
Net Income	543.4	+348.9%	c.s.

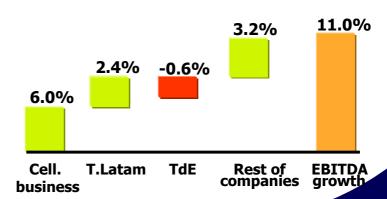
#### **GROWTH RATES EXCLUDING FOREX**



#### \* EBITDA less depreciation

#### \*\* EBIT less Goodwill amortization, Associates and Extraordinaries

### **CONTRIBUTION TO EBITDA GROWTH (EX-FX)**



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## CONCLUSIONS

- ✓ WE HAVE WORKED TO IMPROVE THE OUTLOOK OF OUR BUSINESSES, ADAPTING TO MACRO AND SECTOR CONDITIONS, AND STRENGTHENING THEIR EFFICIENCY AND CAPACITY TO GENERATE CASH FLOW
- ✓ WE HAVE SET THE PACE FOR FUTURE GROWTH IN TERMS OF RETURN
  ON INVESTED CAPITAL AND CASH GENERATION
- ✓ TELEFONICA'S CASH FLOW IS STABLE AND WELL BALANCED, AND WILL GROW BY LEVERAGING ON CORE BUSINESSES AND NATURAL MARKETS
- **✓** WE HAVE THE FINANCIAL FLEXIBILITY TO USE CASH FLOW FOR MAXIMIZING SHAREHOLDER RETURNS



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