

November 12<sup>th</sup>, 2004

Telefónica, S.A. Investor Relations

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Quartely Results January – September 2004



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(€ in Millions)





Quartely Results January – September 2004



**Financial highlights** 

% Change Jan-Sep 04 Jan-Sep 03 9M04/9M03 **Operating Rev.** 21,926.5 20,833.2 +5.2% **Operating Costs** (12,271.4) +4.9% (11,694.2)9,807.0 9,294.1 **EBITDA** +5.5% **EBITDA Margin** 44.7% 44.6% +0.1 p.p. D&A (4,386.5)(4,702.7)(6.7%) 5,420.5 4,591.4 EBIT +18.1%**Net Income** 2,117.1 2,014.4 +5.1%

7,397.7

6,937.2

**OpCF** (\*)

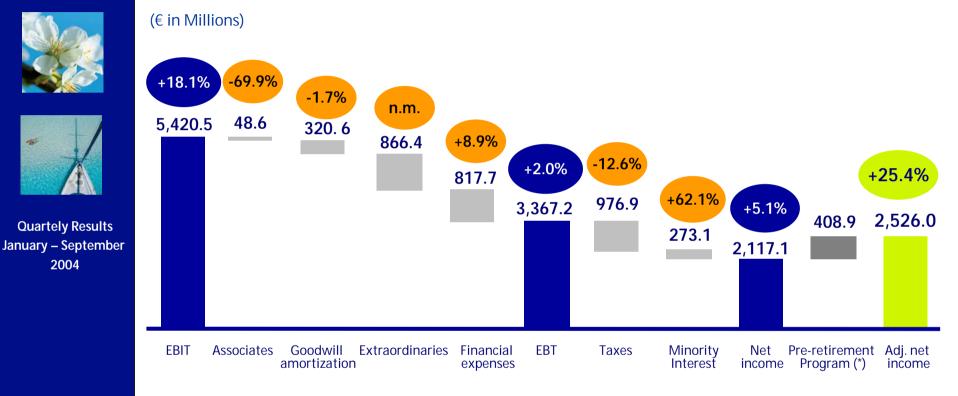
(\*) EBITDA - CapEx.

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+6.6%



## Net Income is affected by the full provision of **2004 Pre-retirements**



#### Adjusting for Pre-retirements, Net Income would have ended just above 2.5 Billion €, exceeding a 25% annual increase

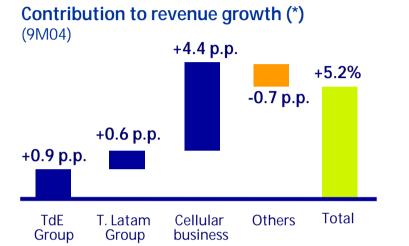


2004





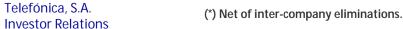




Group

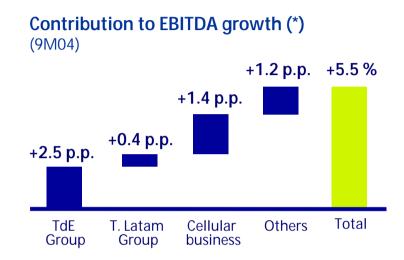


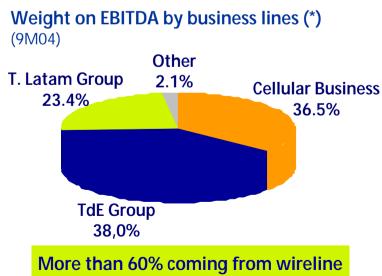
Group



business

**Contribution by business line** 





5



**Quartely Results** 

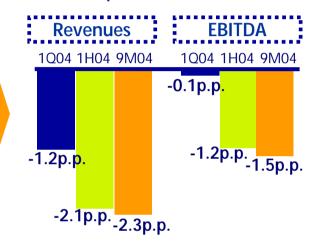
January – September 2004

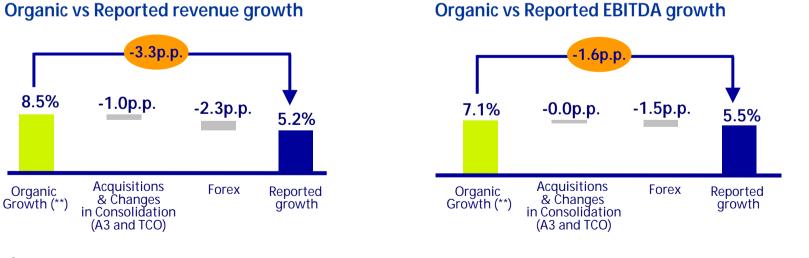
# Forex impact is remaining limited across the year and drains little to organic growth...

Yearly comparison of main currencies (\*)

	P&L Fx 9M03 (Average)	P&L Fx 9M04 (Average)	% CHANGE 9M04/9M03	
BRAZIL/€	3.457	3.639	-5.0%	-2.5%
ARGENTINA/€	3.287	3.592	-8.5%	-7.2%
CHILE/€	733.788	745.789	-1.5%	-1.2%
PERU/ €	3.867	4.093	-5.5%	-10.1%
MEXICO/ €	12.131	13.976	-13.2%	-17.4%

Forex impact in 2004





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8.5%

Organic

Growth (\*\*)

(\*) Exchange rates used to translate local currency P&Ls into €.

(\*\*) Assuming constant exchange rates as of 9M03. All figures exclude changes in consolidation.



# ...which is being supported by the solid performance of our key divisions



**Evolution of organic EBITDA growth (\*)** 

Organic revenue growth evolution (\*)

**Organic EBITDA growth evolution (\*)** 

	% Change 1Q04/1Q03	% Change 1H04/1H03	% Change 9M04/9M03		% Change Q04/1Q03	% Change 1H04/1H03	% Change 9M04/9M03
TdE Group	+1.7%	+2.2%	+2.3%	TdE Group	+4.2%	+6.2%	+6.6%
Cell. Business	+19.4%	+14.7%	+13.2%	Cell. Business	+8.7%	+4.3%	+2.9%
T. LATAM	+10.3%	+10.3%	+8.0%	T. LATAM	+7.2%	+7.8%	+7.2%



2004

(\*) Assuming constant exchange rates as of the equivalent period of 2003. All figures exclude changes in consolidation.







# A balanced portfolio of CapEx intensive businesses and cash generative ones

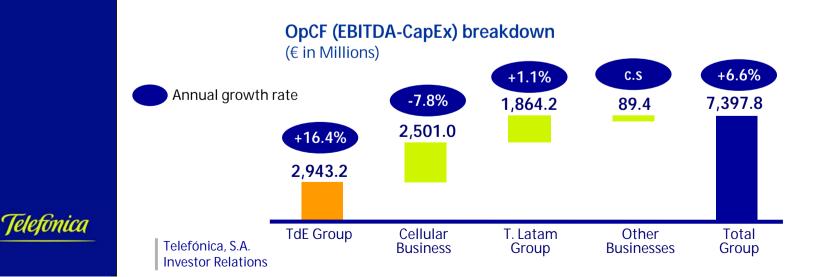
#### CapEx breakdown (∉ in Millions)

(€ IN WIIIIONS)	Group Total	% Change 9M04/9M03	% Change 1H04/1H03			
TdE Group	793.0	-18.8%	-19.4%			
Cell. Business	1,076.8	+45.9%	-3.4%			
T. LATAM	427.6	+4.8%	-12.1%			
TOTAL	2,409.2	+2.2%	-11.9%			
: More than 3 Bn € committed as of Sentember						

More than 3 Bn.€ committed as of September

#### Keeping efficiency high at Telefónica de España

- Ongoing network deployment in mobile, particularly in Brazil and Mexico, is showing progressively as committed CapEx is accrued
- Broadband development is pushing T. Latam investments up, led by Brazil



8







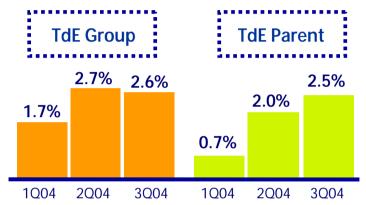
# Telefónica de España Group: accelerating top line growth

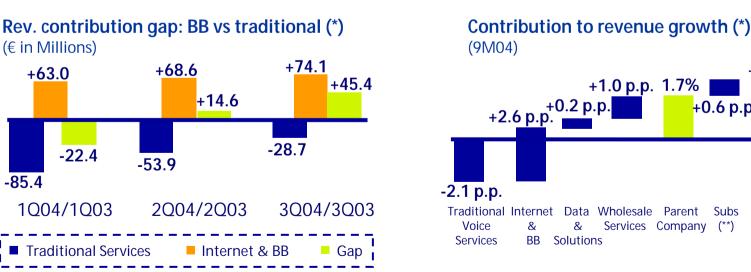


+68.6

-53.9









-22.4

Traditional Services

1004/1003

(€ in Millions)

+63.0

-85.4

(\*) New management perimeter, including data & solutions operations. (\*\*) Telyco, TTP, Cable.

+2.3%

TdE

Group

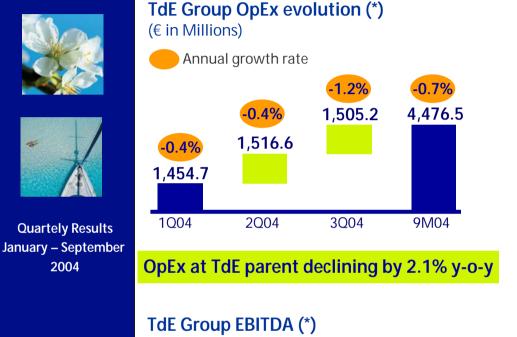
+0.6 p.p.

Subs



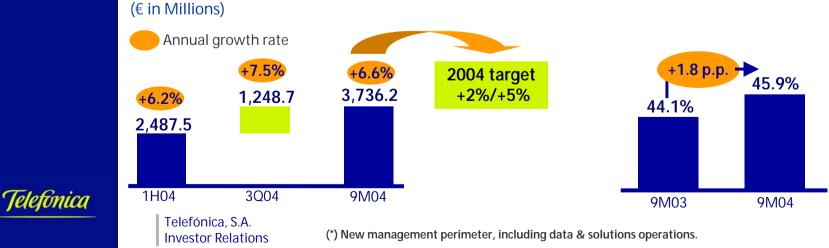
2004

# Telefónica de España Group: balancing profitability and a deeper commercial focus





TdE Group EBITDA margin (\*)





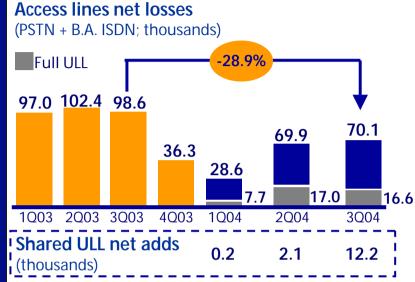


Quartely Results January – September 2004





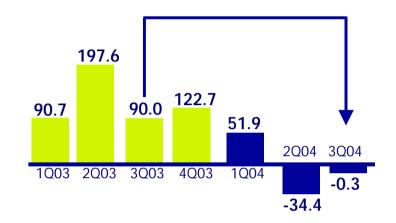




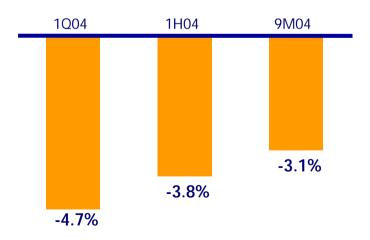
#### **Estimated Traffic**

(Million minutes)	9M04	9M03	% Change 9M04/9M03
OUTGOING	51,790	61,272	-15.5%
Voice (*)	35,478	39,872	-11.0%
Local	18,705	21,651	-13.6%
Provincial	4,556	5,123	-11.1%
DLD	4,672	5,164	-9.5%
International	1,280	1,248	2.5%
F2M	4,340	4,416	-1.7%
IN (**) & Others	1,926	2,270	-15.2%
Internet	16,311	21,401	-23.8%
INCOMING	41,168	38,163	7.9%
TOTAL	92,958	99,435	- <b>6</b> .5%

**Pre-selected lines net adds** (Thousands)

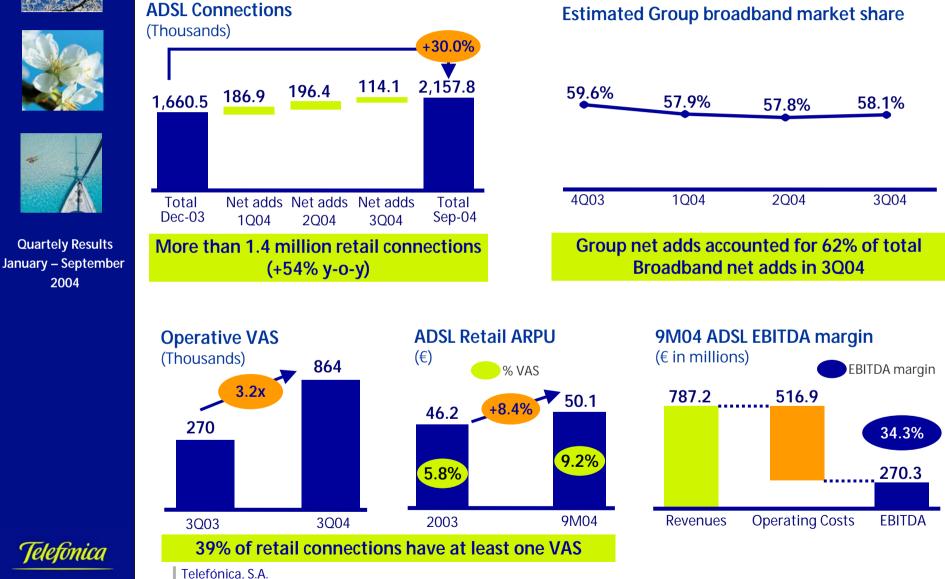


**Traditional revenue performance** (% growth y-o-y)



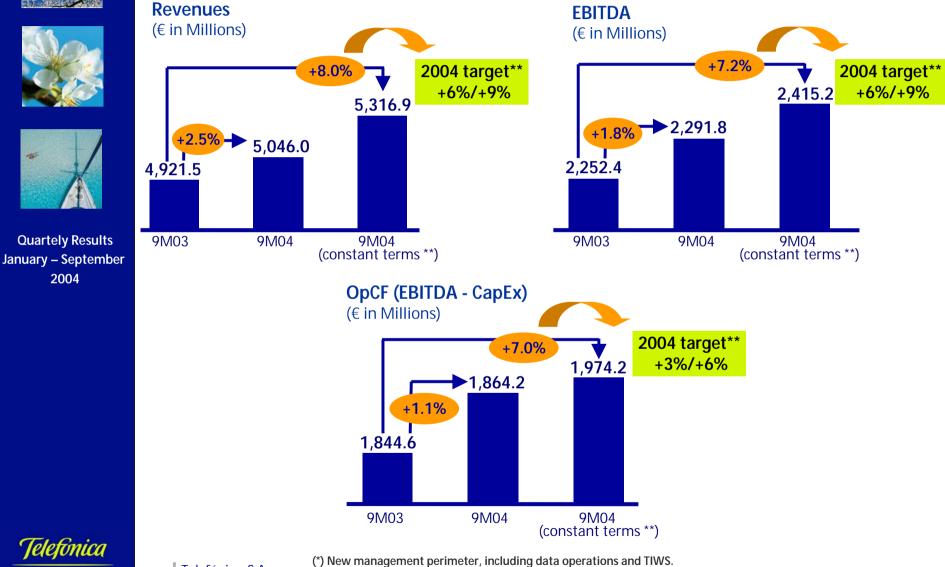


# Telefónica de España parent: ADSL, a profitable story



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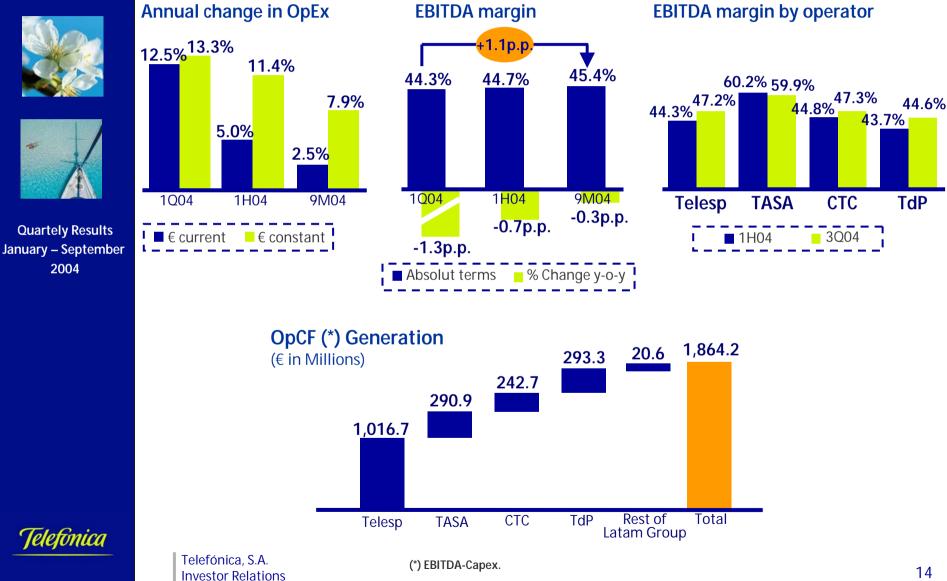
# Telefónica Latinoamérica (\*): solid organic growth that stays within year-end targets



Telefónica, S.A. Investor Relations (\*) New management perimeter, including data operations and TIWS. (\*\*) Assuming constant exchange rates as of 9M03 (as of 2003 for year-end target). All figures exclude changes in consolidation.



# Telefónica Latinoamérica: progressing on efficiency to drive margins and cash generation







12,297

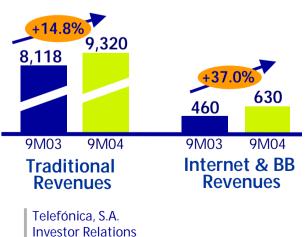


**Quartely Results** January – September 2004

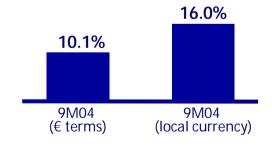
# **Telefónica Latinoamérica: Telesp continues as** the key contributor to organic growth...



**Telesp operating revenues** breakdown (BRL in millions)



Telesp operating revenue growth



Forex drained close to 6 p.p. to revenue growth in 9M04, vs a 4 p.p. positive contribution in 1Q04





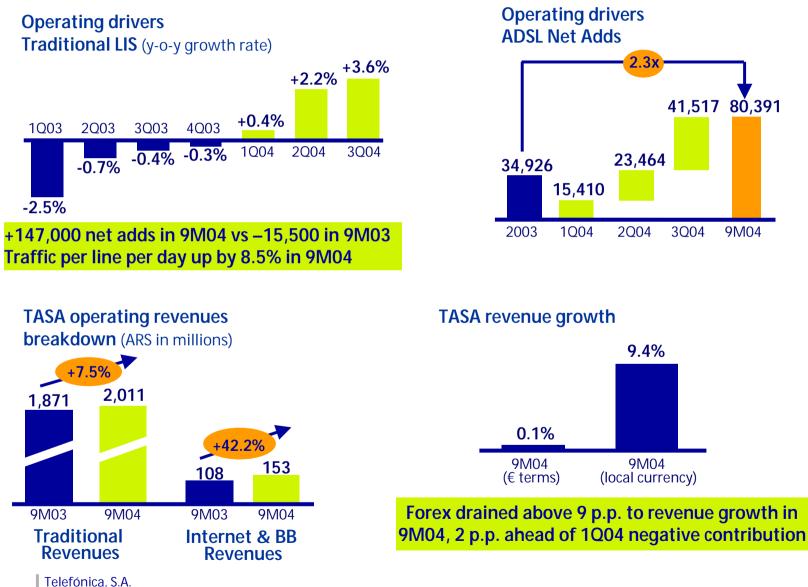




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41,517 80,391

9M04

3Q04







**Quartely Results** January – September 2004

# **Telefónica Móviles Group: high commercial** activity in a challenging operating environment...

#### 9M04 commercial activity Strong competitive pressure in **EBITDA margin** Spain since the beginning of the year, (v-o-v arowth) intensified in 3004 and October: +54.3% +31% +52.9% +24% Intense competition in number portability continues at a high cost Ongoing pressures on pricing, mainly in the corporate segment 9M03 Gross adds 9M04 Total commercial costs 9M04 commercial activity **EBITDA** margin (y-o-y growth) **38%** 34% +374% +210% +132% +70% +67% Mexico Brazil Argentina Mexico Brazil -13% -22% Gross Adds Total commercial costs 9M03

A twofold strategy that keeps commercial efforts up

In SPAIN, defend leadership, particularly in revenues, while keeping operating efficiency at European benchmark levels

In LATAM, lead the market, taking full advantage of the region's growth potential



#### Client growth in Latam is surpassing all expectations, driven by:

- Increased competition, pressuring margins
- Macro-economic stability



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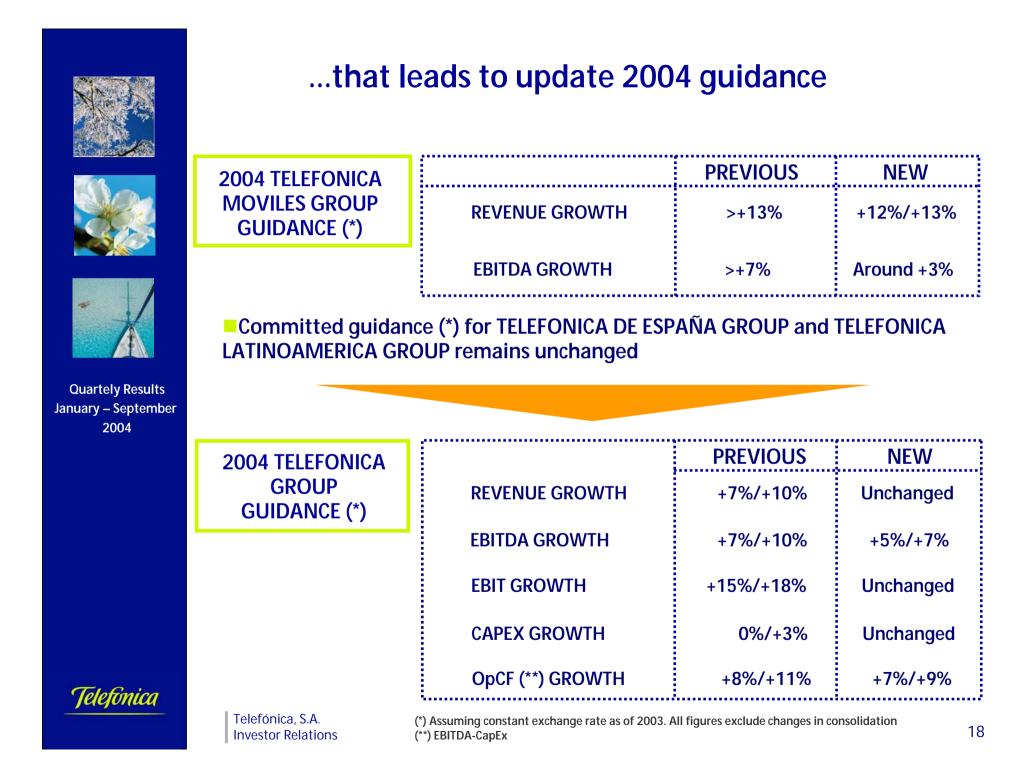
17

30%

■ 9M04

8%

Argentina







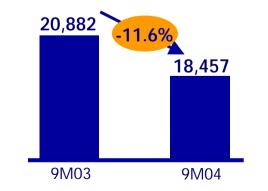


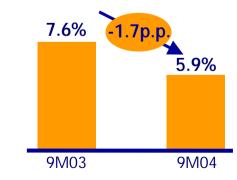


€ in Millions	9M04	<i>9M03</i>		:
Net Financial Expenses	(809.7)	<b>(1</b> ,190.4)	(32.0%)	Close to 400 Million Euros
Argentinean Peso effects	(8.0)	172.3		decrease in interest
USD debt amortization		267.5		payments <sup>(*)</sup> explains the 10.4p.p. increase in Net Free
<b>Reported Financial Results</b>	(817.7)	(750.6)		Cash Flow after Capex.

Average net debt (€ in Millions)

Effective interest rate on net debt







Telefónica, S.A. Investor Relations (\*) Interest payment reach 890 Million Euros, differing from accrued interest due to full coupon payments for several bonds, while only 9 months have accrued.

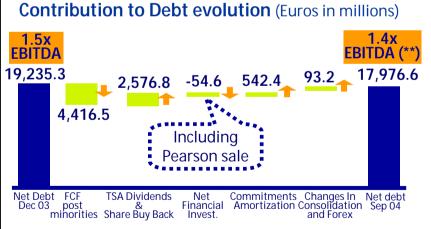


## A 15% cash flow increase

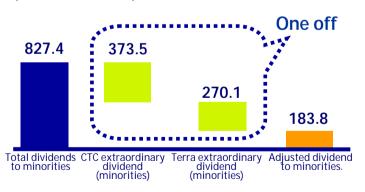
(Euros in millio	ns)	9M04	9M03	
А	EBITDA	9,807.0	9,294.1	+5.5%
I II IV V	CapEx accrued during the period (EoP exchange rate) Extraordinary payments related to operating activities & commitments Net interest payment Payment for income tax Investment in working capital	(2,409.2) (695.0) (889.9) (151.0) (960.3)	(2,356.9) (697.4) (1,314.3) (167.8) (678.9)	
B=A-I-II-III-IV-V	Net Free Cash Flow after CapEx	4,701.5	4,078.8	+15.3%
VI VII	Payments related to cancellation of commitments Dividends paid to minorities	542.4 (827.4)	556.0 (179.1)	
C= B+VI-VII	Free Cash Flow (*)	4,416.5	4,455.6	-0.9%

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# **9M04 dividends to minorities** (Euros in millions)



Net Debt + Commitments: 21,948 Million Euros, 1.7x EBITDA (\*\*)

Devoting 1,352 Mill.€ to debt reduction (807 Mill.€ in 3Q04) to anticipate to Bellsouth acquisition

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Share buy-back program progress report

#### Principles

- Minimum € 4.0 bn.
- Up to end '06
- Conditioned on
  - FCF generation
  - Share price

#### Value of Treasury stock (\*)

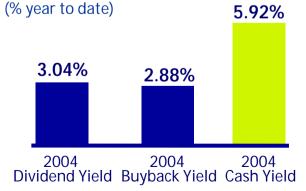
- Average price TEF 1/1/04-04/10/04: € 12.28
- Market value of treasury stock (\*): € 2,212 M
- Percentage of buy-back program: 55.3%

#### Treasury stock

(nº of shares in Millions)

DATE	CASH	OPTION BASED	TOTAL % OF CAPITAL
30-SEP-03	25.6		0.5
31-DEC-03	40.5	33.0	1.5
31-MAR-04	64.8	33.0	2.0
30-JUN-04	131.1	15.0	2.9
30-SEP-04	173.4	3.0	3.6
04-OCT-04	183.4	3.0	3.8

#### 2004 total shareholder remuneration (\*\*)



 BUY BACK COMMITMENT PROGRESSING FASTER THAN TIME: 55.3% VS. 12/39 MONTHS (30.8%)

#### OPTION-BASED PURCHASES EXPIRING 1Q05



(\*) 40.5 Million on treasury as 31/12/03 valued at €10.39 (average acquisition price). 142.9 Million shares and 3 Million options valued at €12.28 (average stock price 1/1/04 to 04/10/04) (\*\*) Based on market capitalization as of 11/11/04 (65,220 Million Euros)









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## Conclusions

- We are keeping solid organic top line growth by leveraging on a more intense commercial approach that targets to enhance market positioning
- Our wireline divisions are showing strong resilience to challenging operating environments, posting results in line with year-end guidance and keeping their positive contribution to organic growth at healthy levels
- We are actively tackling competitive pressures in the Spanish mobile market and addressing the growth potential of our Latam operations with determination, at the expense of short term profitability
- We are sustaining efficiency initiatives across business lines to compensate for increased commercial expenses, retaining healthy margins at the Group level

