



# January - June 2003 Results

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Telefonica

### LEADING SHAREHOLDER REMUNERATION AMONG OUR PEERS

**DELIVERY ON EXECUTION** 

PROGRESS
ON
BUSINESS INITIATIVES

PROGRESS
ON
RE-FOCUSING

STRONG 1H03
RESULTS

BETTER P&L AT ALL LEVELS

**IMPROVED BUSINESS OUTLOOK** 

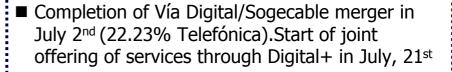
- WE ARE CONFIDENT ON FREE CASH FLOW GENERATION AND HAVE ACCESS TO IT
- OUR STRONG CASH FLOW IS THE BASIS TO SET A STRONG MID TERM COMMITMENT TO SHAREHOLDERS REMUNERATION

### ... IMPROVING BUSINESS OUTLOOK...

# PROGRESS ON BUSINESS INITIATIVES

- Launch of unified brand name VIVO and acquisition of TCO in Brazil completed in April
- Launch of GSM service in Mexico, in May
- Approval of a new redundancy program at Telefónica de España, affecting up to 15,000 employees in 2003-2007
- Execution of the Real Estate Project as planned, with direct sales close to 400 Million
   € already committed as of June 2003

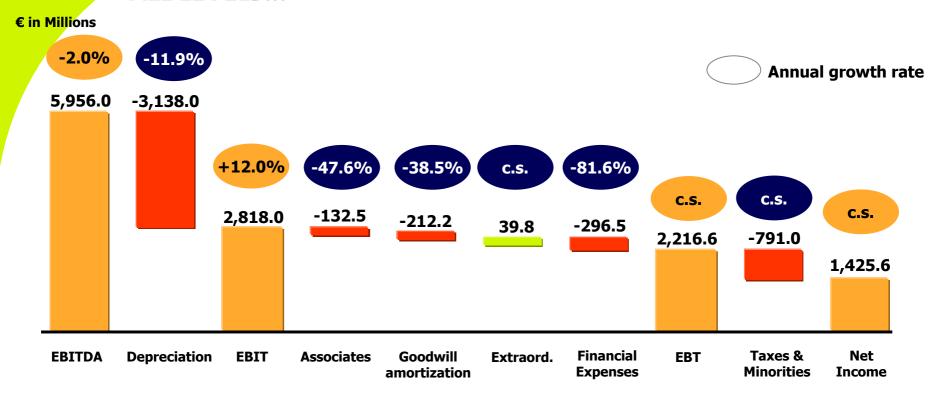
# PROGRESS ON RE-FOCUSING



- Completion of Terra Lycos tender offer in July 23<sup>rd</sup>, reaching a 71.97% stake
- Sale of a 25.1% stake in A3 to Planeta. Full divestiture to be completed by end of year



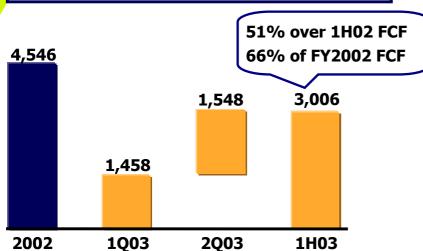
### A SOLID SET OF RESULTS IN 1H03, WITH THE P&L IMPROVING AT ALL LEVELS...



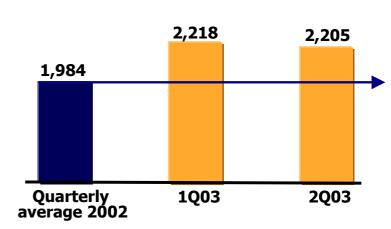
- Solid underlying performance of businesses and reduced negative impact of currency fluctuations
- Steady improvement of non-operating results due to re-focusing and write-downs
- Sound debt and currency management with a positive impact on financial expenses

### ...ARE BACKING OUR CONFIDENCE ON THE GROUP'S FUTURE CASH FLOW GENERATION...



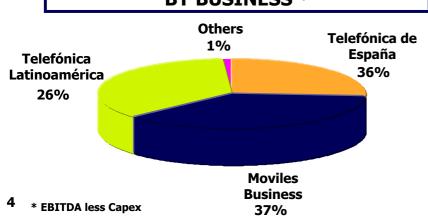


### CONSISTENCY OF CASH FLOW \* (€ in Millions)

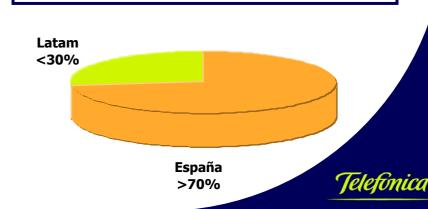


#### **CASH FLOW IS STABLE AND WELL BALANCED**

### CASH FLOW BREAKDOWN BY BUSINESS \*



### CASH FLOW BREAKDOWN BY COUNTRY \*



### ...AND HAS LED THE BOARD TO SET THE COMPANY'S MID TERM DIVIDEND POLICY EXPLICITLY

#### A COMMITMENT BASED ON A SET OF PRINCIPLES...

- To be sustainable for the period 2003-2006, setting a floor to shareholder remuneration
- To allow the full development of our growth potential
- To represent a strong medium term commitment to shareholders, leveraging on the Group's financial discipline
- To be compatible with a "single A" credit rating target

## TO STRENGTHEN SHAREHOLDERS REMUNERATION TO REMOVE THE UNCERTAINTY OVER THE GROUP'S FUTURE USE OF CASH FLOWS

- 0.4 € per share, equivalent to close to 2 billion €, for years 2004, 2005 and 2006
  - +
- **■** Flexibility to complete share buy-backs if appropriate

### FINANCIAL HIGHLIGHTS

	Apr-Jun 03	% Change Apr-Jun 03/ Apr-Jun 02	Jan-Jun 03	% Change Jan-Jun 03/ Jan-Jun 02
Operating Rev.	7,104.3	-1.6%	13,563.2	-7.3%
Operating Costs *	4,147.3	-5.5%	7,969.7	-10.9%
EBITDA	3,136.9	+3.5%	5,956.0	-2.0%
EBIT **	1,559.9	+19.4%	2,818.0	+12.0%
Net Income	882.2	C.S.	1,425.6	c.s

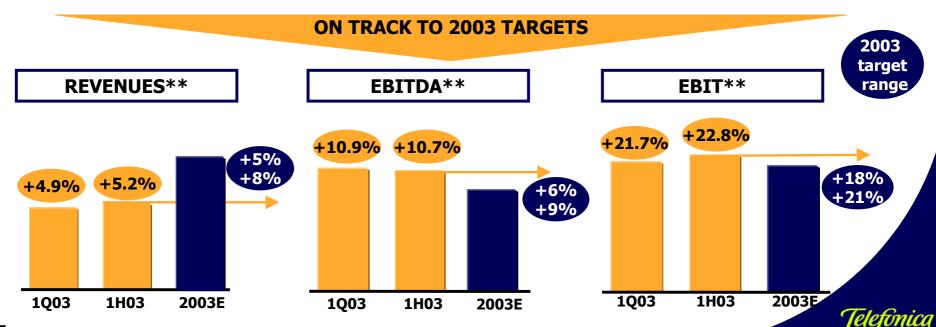
- Underlying performance (ex-fx) is accelerating, surpassing 1Q03 real growth rates, led by Telefónica Móviles and Telefónica Latinoamérica
- Negative impact of forex for the year is smoothening, draining just over 13.5 p.p. to revenues & EBITDA growth in the first six months (more than 17 p.p. in 1Q03)
- April-June EBITDA is growing at a 3.5% rate after five consecutive declining quarters, a combination of solid underlying revenues and cost control (+2% annual growth excluding forex)
- Non-operating results are keeping their positive trend, pushing net income to 1,426 Million € for the six months period
- Telefónica de España is withstanding top line pressure and is keeping its margin stable above the 44% mark
- Spanish wireless operations are topping the 8% revenue growth in 1H03, combining client base growth with a first time cumulative y-o-y ARPU increase of 1.4%
- Latam wireline business, driven by Brazil and Argentina, is growing at a 7-8% rate in terms of both revenues and EBITDA in local currency

### UNDERLYING PERFORMANCE OF BUSINESSES

#### **REVENUE BREAKDOWN \***

	% Change 1Q03/1Q02	% Change 2Q03/2Q02
TdE Group	-1.3%	-1.7%
Cell. Business	+8.3%	+20.9%
T. LATAM	+7.0%	+9.2%
T. Data Global	-1.2%	+4.9%

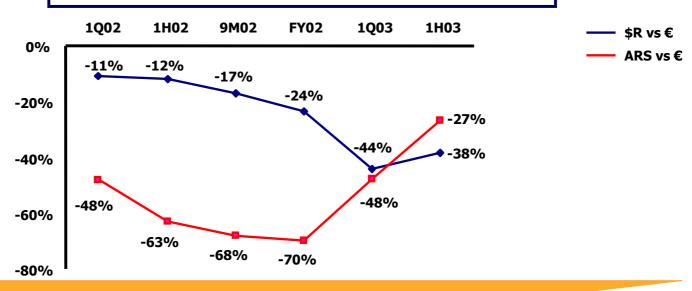
- **Telefónica de España**: Voice and narrowband Internet revenues remain under pressure. Reduced drop led by increase in monthly fee revenues
- **Cellular Business**: Strong performance of Spanish operations led by MOU/ARPU growth and handset sales. Consolidation of TCO
- **Telefónica Latinoamérica**: Improvement at Telesp, local revenues in particular, and TASA
- **Telefónica Data Group**: Improvement led by Spain and Brazil

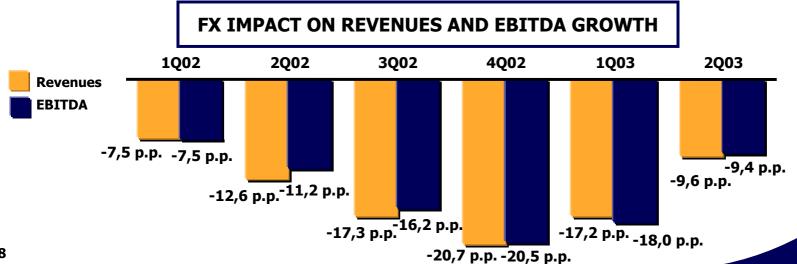


(\*) Excluding forex (\*\*) Excluding Fx and changes in consolidation

### FOREIGN EXCHANGE IMPACT







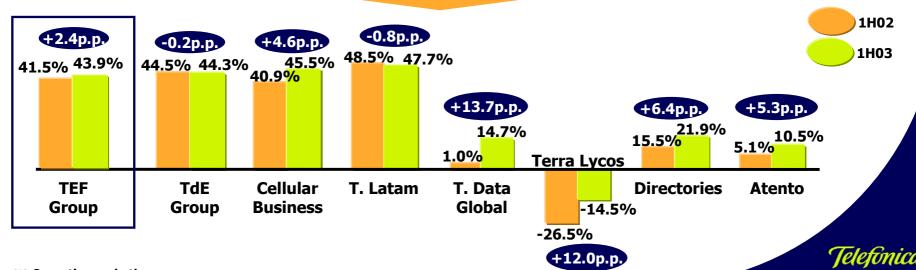
### COST STRUCTURE BY BUSINESS LINE

#### **COSTS BREAKDOWN \***

	% Change 1Q03/1Q02	% Change 1H03/1H02
TdE Group	-2.1%	-2.2%
Cell. Business	-15.4%	-5.5%
T. LATAM	-33.6%	-24.1%
T. Data Global	-24.2%	-18.6%
Terra Lycos	-35.1%	-28.7%
TEF Group	-16.0%	-10.9%

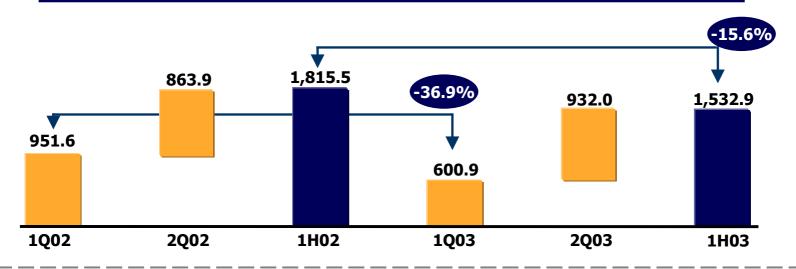
- **Telefónica de España**: Slow down of personnel expenses and reduced interconnection costs
- Cost contention at **Telefónica Data** and **Terra Lycos**
- **Cellular Business**: Increase in commercial expenses (launch of VIVO in Brazil and GSM in Mexico), handset purchases in Spain to prepare for summer commercial campaign
- Telefónica Latinoamérica: Push on Telesp long distance activity

#### **GROUP EBITDA MARGINS**



### CONSOLIDATED GROUP CAPEX

### QUARTERLY EVOLUTION OF CAPITAL EXPENDITURES (€ in Millions)

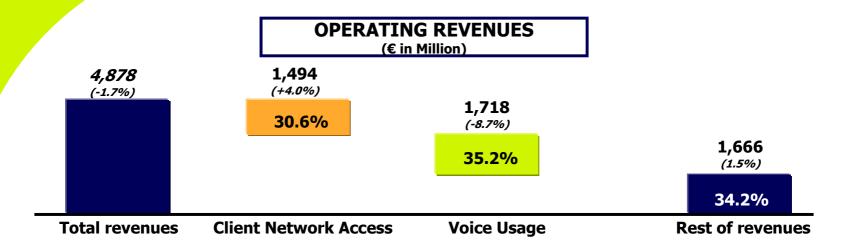


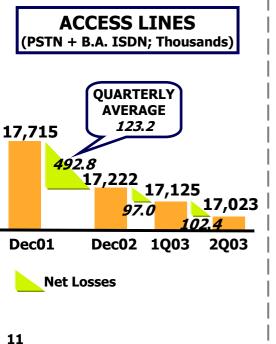
#### **1H03 CAPEX BREAKDOWN**

	Total <i>€ in Million</i>	% Change 1H03/1H02	% Change 1Q03/1Q02
TdE Group	633.7	-15.3%	-31.1%
Cell. Business	533.3	+15.2%	-16.8%
T. LATAM	247.2	-39.1%	-55.5%
T. Data Global	49.7	-62.8%	-56.5%

- Acceleration of ADSL take-up in Spain and Latam
- Roll-out of GSM network in Mexico is being speed-up
- Annual change of end of period Latam exchange rates is improving sequentially

### TELEFONICA DE ESPAÑA PARENT: 1H03 OPERATING REVENUES



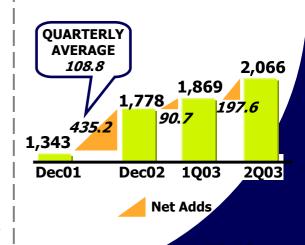


### TRAFFIC (estimated)

(million minutes)	Jan-Jun 03	Jan-Jun 02	% Change Jan-Jun 03 vs 02
OUTGOING	44,919	50,220	-10.6%
Voice	29,333	32,063	<i>-8.5%</i>
Local	15,794	18,162	-13.0%
Provincial	4,233	4,446	-4.8%
DLD	3,596	3,902	-7.8%
International	823	858	-4.1%
F2M	2,904	2,775	4.7%
IN* & Others	1,983	1,921	3.3%
Internet	<i>15,586</i>	18,156	-14.2%
INCOMING	26,469	23,072	14.7%
TOTAL	71,388	73,292	-2.6%

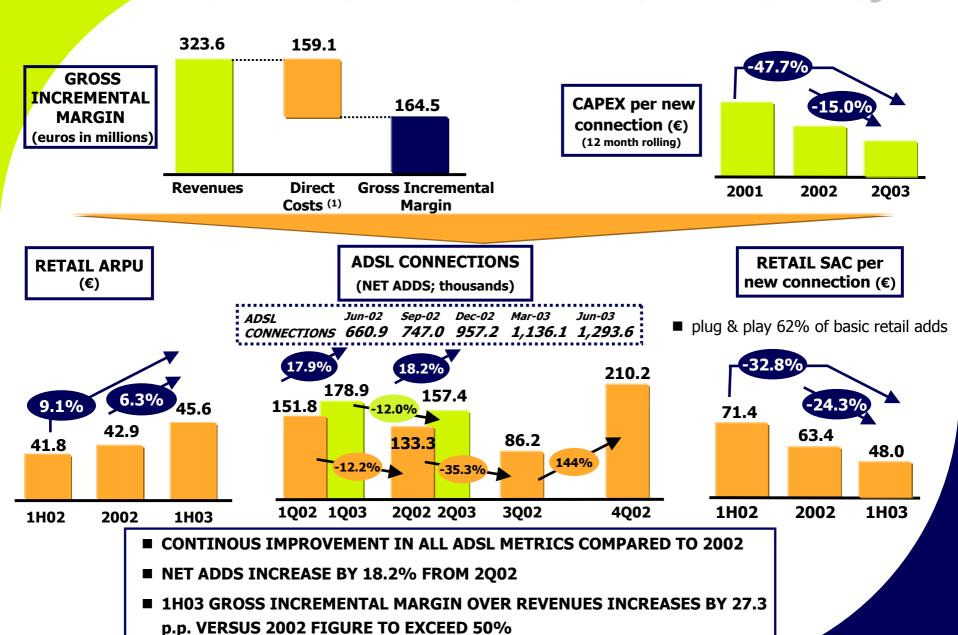
### PRESELECTED LINES

(Thousands)



Telefonica

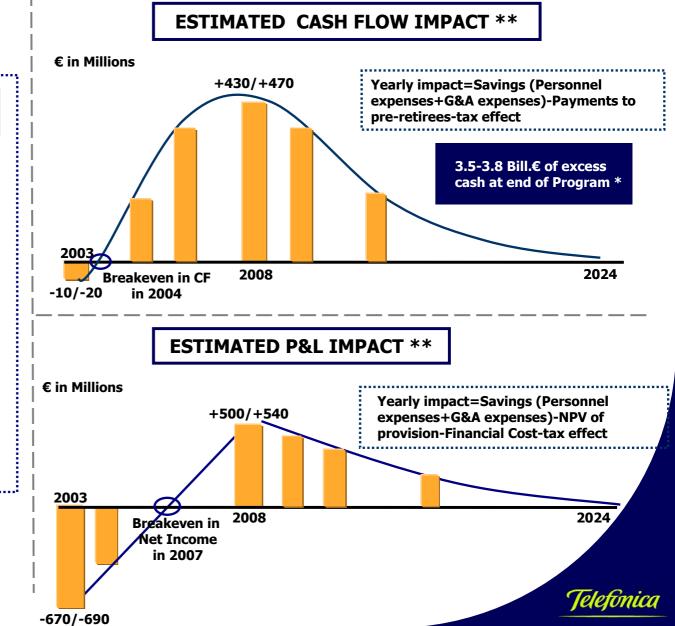
### TELEFONICA DE ESPAÑA: IMPROVING ADSL METRICS IN 1H03



### T. DE ESPAÑA WORKFORCE REDUCTION PROGRAM: ADAPTING TO A DEMANDING OPERATING ENVIRONMENT

#### PROGRAM KEY HIGHLIGHTS

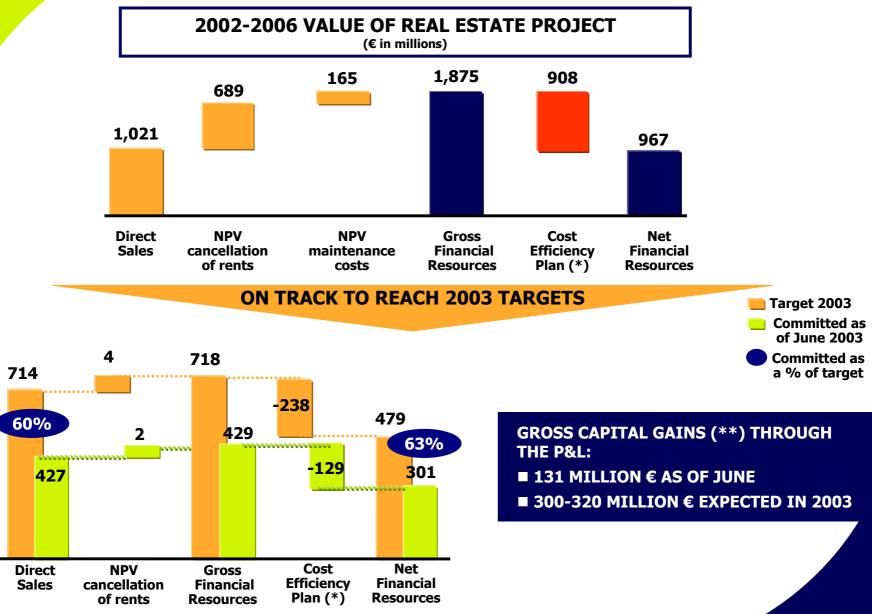
- UP TO 15,000 EMPLOYEES (TARGET WORKFORCE OF 25,000 IN 2007)
- **■** 5 YEARS SCHEDULE (2003-2007)
- ESTIMATED AROUND 250,000 €/EMPLOYEE (\*)
- COLLECTIVE AGREEMENT ADDS FLEXIBILITY TO THE PROGRAM'S MANAGEMENT
- NO SUBCONTRACTS (MINIMUM IMPACT ON EXTERNAL SERVICES), FULLY CAPTURING THE PLAN'S OPERATING BENEFITS
- VOLUNTARY, UNIVERSAL AND NON DISCRIMINATORY



(\*) Net Present Value (4% discount rate)

(\*\*) Net of taxes

### REAL ESTATE PROGRAM: UPDATE ON EXECUTION

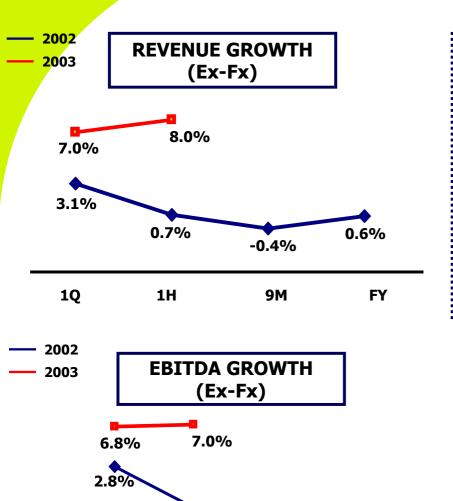


<sup>(\*)</sup> Capex related to "Ciudad de las Comunicaciones", cost & capex related to real Estate restructuring, and NPV rents committed (1 to 5 years)

### TELEFONICA LATINOAMERICA RESULTS

-3.4%

FY



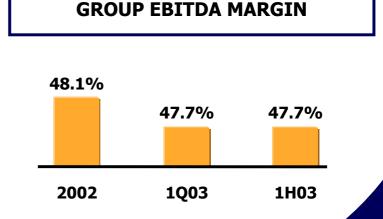
-1.4%

**1H** 

-5.1%

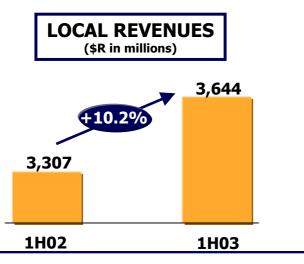
**9M** 

- Organic growth driven by **Telesp** (contributing with 9 p.p. & 4 p.p. to T. Latam revenues & EBITDA growth) and **TASA** (1.5 p.p. & 4 p.p., respectively)
- Local & Long distance continue as drivers of Telesp's performance
- Positive **operating performance of TASA** (+8.6% in traffic/line/day), leading to a 12.5% growth in revenues (5.5% growth excluding inflation adjustment to wholesale tariffs)
- Better top line is keeping **EBITDA** margin stable



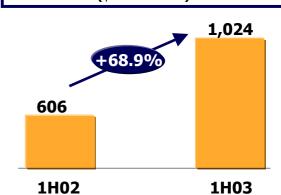
**1Q** 

### ...WITH THE SOLID UNDERLYING PERFORMANCE OF TELESP

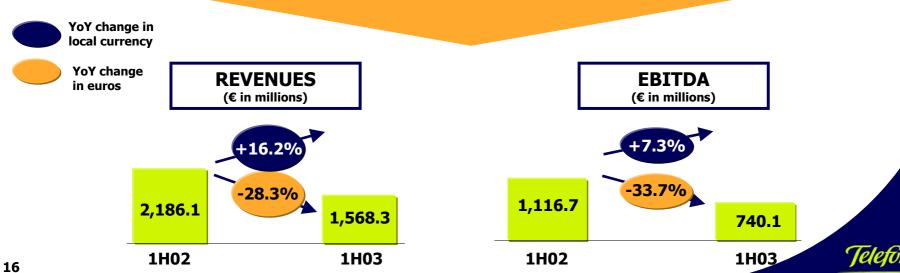


- Monthly fee: +7.4% yoy driven by a 13% tariff increase in 02
- Usage revenues: +12.6% yoy driven by tariff increases in 02 and a 7% increase in local traffic/line/day

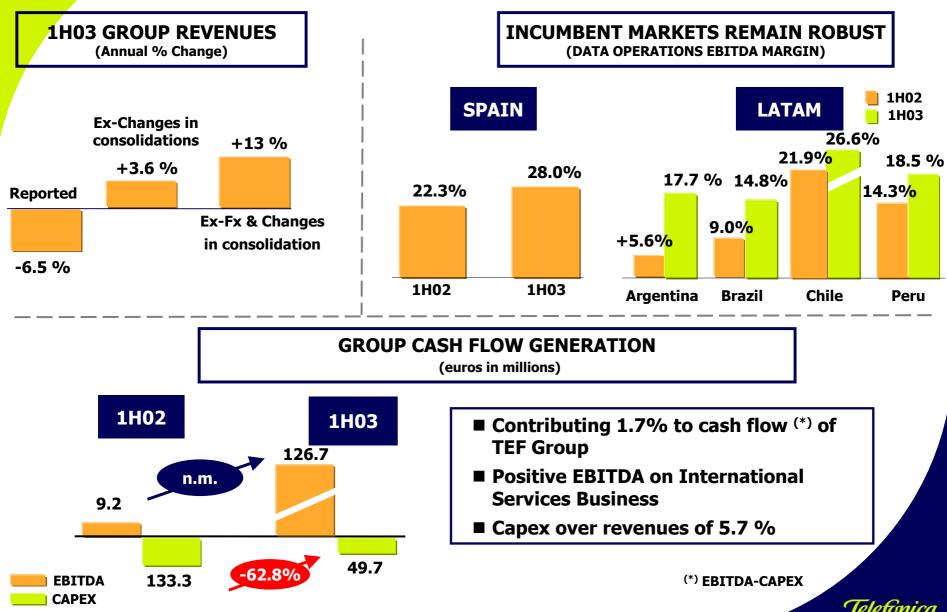
#### **LONG DISTANCE REVENUES** (\$R in millions)



- Around 45 % DLD (interstate) estimated market share as of June 03
- Around 40% estimated ILD market share as of June 03



### DATA, SOLUTIONS & INTERNATIONAL SERVICES BUSINESS



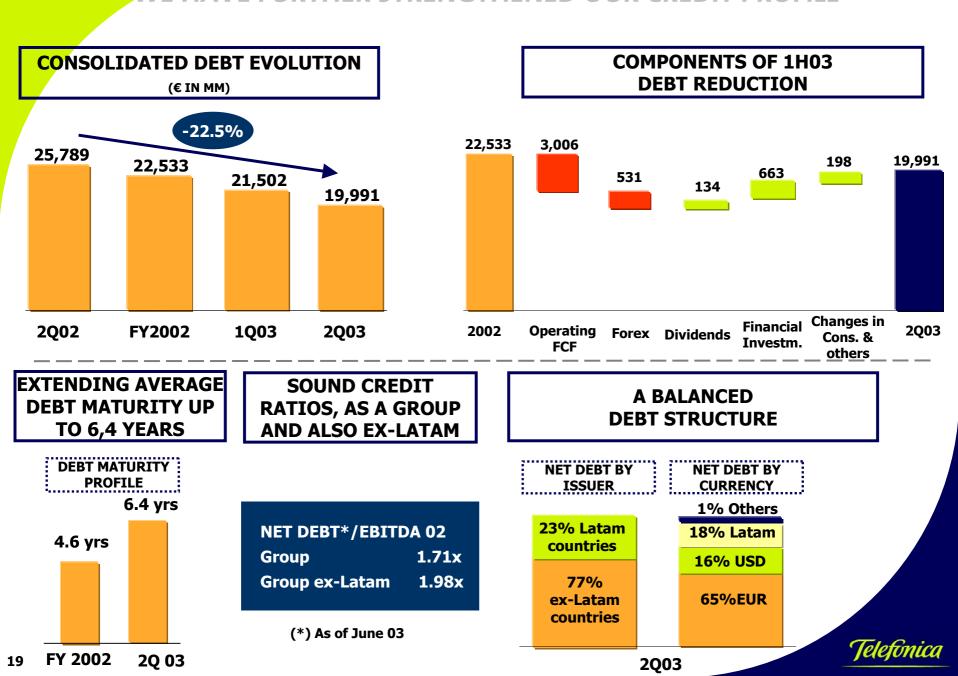
### NET FINANCIAL EXPENSES (\*)

Euros in millions	Jun03	Jun02	% Change
Debt financial expense	(996.6)	(960.0)	4.1%
Other financial expenses	(36.0)	(20.9)	72.0%
Financial Income	200.1	185.8	7.7%
Financial provisions and net forex (1)	539.0	(813.9)	(n.m.)
Net financial results	(296.5)	(1,609.0)	(81.6%)
Net financial results excluding profit from ARS appreciation	(534.9)	(929.5)	(42.5%)
Net financial results excluding profits from ARS appreciation and USD debt amortization	(802.4)	(929.5)	(13.7%)

<sup>(\*)</sup> Global consolidation

<sup>(1)</sup> Basically non cash

### WE HAVE FURTHER STRENGTHENED OUR CREDIT PROFILE



### JAN-JUN 2003 CASH FLOW STATEMENT

### (Euros in millions)

	Jan	-Jun 2003
I II III	Cash flows from operations Other payment related to operating activities Net interest payment	5,753.6 (443.7) (759.7)
IV	Payment for income tax	(114.4)
A= I+II+III+IV	Net cash provided by operating activities	4,435.8
В	Net payment for investment in fixed and intangible assets (*)	(1,429.4)
C=A+B	Net free cash flow after capex	3,006.4
D E	Net payment for financial investment Dividends paid	(663.1) (134.2)
F= C+D+E	Free cash flow after dividends	2,209.1
G H I	Effects of exchange rate changes on net debt Effects on net debt of changes in consolidation and others Net debt at beginning of period	(531.4) 198.0 22,533.1
J= I-F+G+H	Net debt at end of period	19,990.6

<sup>(\*)</sup> Including 268.4 mill Euros of cash received from real estate divestment.

### CONCLUSIONS

- UNDERLYING OPERATING PERFORMANCE IS IMPROVING ACROSS THE GROUP AND FALLS IN LINE WITH YEAR END TARGETS
- REVENUES ARE RECOVERING IN THE SECOND QUARTER, REFLECTING SOLID SPANISH OPERATIONS AND THE STEADY PROGRESS OF LATAM UNDERLYING OPERATING PERFORMANCE
- FOREX IS PROGRESSIVELY REDUCING ITS NEGATIVE IMPACT ON CONSOLIDATED ACCOUNTS, A TREND THAT WILL CONSOLIDATE DEPENDING ON FOREX MARKET CONDITIONS
- EFFICIENCY CONTINOUS TO FLOW INTO MARGINS AND CASH FLOW GENERATION



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