

January - March 2001 Results

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	Janua		
Euros in millions	Total Group	% Change 1Q01/1Q00	% Change 1Q00/1Q99
Operating Revenues	7,603.3	17.9%	22.3%
Reported EBITDA	3,128.2	10.9%	3.5%
Reported EBITDA excluding Terra contribution	3,238.2	12.4%	5.7%
Reported Operating Income	1,355.6	14.5%	(5.3%)
Reported Net income	431.8	24.8%	34.2%
Net Income before specific non-recurring items	376.7	31.5%	18.6%



# FINANCIAL HIGHLIGHTS BY BUSINESS LINES

Euros in Mill.	RE	VENUES	EBITDA	
Business Lines	Jan-Mar 01	% Annual Change	Jan-Mar 01	% Annual Change
T. de España	2,588.7	4.4 %	1,255.7	6.4%
T. Móviles	1,939.5	17.4 %	751.2	28.6%
T. Latam	2,594.7	12.9 %	1,291.5	11.0%
T. Data	406.4	55.2 %	7.2	(68.2%)
Terra - Lycos	177.2	395.7 %	(76.7)	26.0 %
T. Media	283.7	n.m.	10.5	n.m.
Directories Business	51.6	(13.0 %)	(10.9)	n.m.
Others and Eliminations	(438.5)	29.2 %	(100.3)	46.7 %
Total Group	7,603.3	17.9 %	3,128.2	10.9 %



# **OPERATING HIGHLIGHTS**

Thousands	Managed March-01	Absol.chg Mar01/Mar00	%Change Mar01/Mar00
Lines in service	40,536	3,827	10.4%
Cellular customers	25,343	7,947	45.7%
Pay TV customers	1,025	191	23.0%
Total Connections	66,905	11,965	21.8%

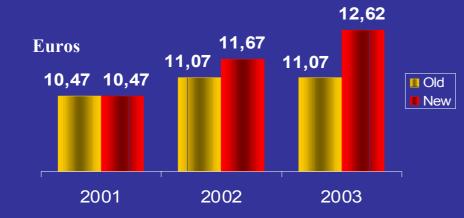
✓ Proportionate fixed and mobile clients grew at rates close to 55%, reflecting the Latam tender offers

✓ Nearly 900,000 LIS and more than 1 million wireless subs added in the first 3 months of the year, purely organic

✓ LIS growth driven by Brazil, wireless growth driven by Spain



#### • TELEFONICA DE ESPAÑA: tariff rebalancing issue solved



Increase in monthly fee

#### Other measures

Settlement of 2003 price cap: CPI-4%
Commercial flexibility on discount schemes and price changes

#### • TELEFONICA MOVILES:

- SPAIN: regulation reduced uncertainty
  - No additional GSM licenses to be granted unless market conditions allow it
  - UMTS launch delay until June 2002

#### - GERMANY: Group 3G's network sharing proposal already submitted

- Final decision to be announced by the Regulator in June



# **TELEFONICA DE ESPAÑA : OPERATING DRIVERS**

Parent Company	JanMarch 01/00		
Selected Operating Data	JanMarch.01	%Change	
Total eq. lines in service (mill.)	20.5	5.1%	
Total traffic (mill. min.)	33,737	39.0%	
Internet Traffic	8,910	89.5%	
Minutes/line/day	<b>20.8</b>	<b>36.5%</b>	
Provincial effective price(Euro/100)	6.0	(24.5%)	
DLD effective price (Euro/100)	9.0	(17.8%)	
% new services/total revenues <sup>(1)</sup> <b>Productivity</b>	27.7%	8.0p.p.	
Employees	41,095	(12.5%)	
Lines/employee	499.1	20.2%	

(1) Internet access, ISDN, Inteligent Network, VPN, Centrex, Broadband services

Broadband	Dec-00	March-01	Today	Dec-01 (e)
ADSL connections	47,950	88,448	112,868	250,000

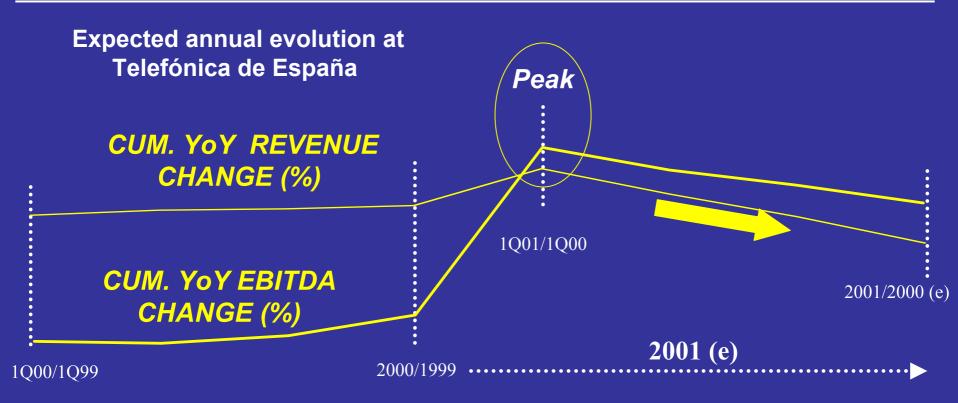


# TELEFONICA DE ESPAÑA GROUP: REVENUES, MARGINS & COST STRUCTURE

GROUP	JanMarch.01/00	
Euros in millions	JanMarch 01 %Char	
Operating Revenues Operating Expenses before interc. Operating Expenses EBITDA	2,588,7 948.7 1,355.6 1,255.7	4.4% -6.0% -0.9% 6.4%

Parent Company	JanMarch 01/00		
Operating Expenses	JanMarch 01	%Change	
Personnel	512.2	-6.2%	
Supplies (ex. interconnection)	97.9	0.9%	
Other Operating expenses	202.2	5.3%	
Taxes	44.3	1.6%	
TOTAL OP. EXPENSES (ex.interc)	856.7	-2.5%	
Interconnection	406.9	13.7%	
TOTAL OP. EXPENSES	1,263.6	2.2%	
EBITDA	1,241.2	4.8%	

# *Telefonica* **TELEFONICA DE ESPAÑA GROUP: CUMULATIVE REVENUE AND EBITDA GROWTH EVOLUTION**



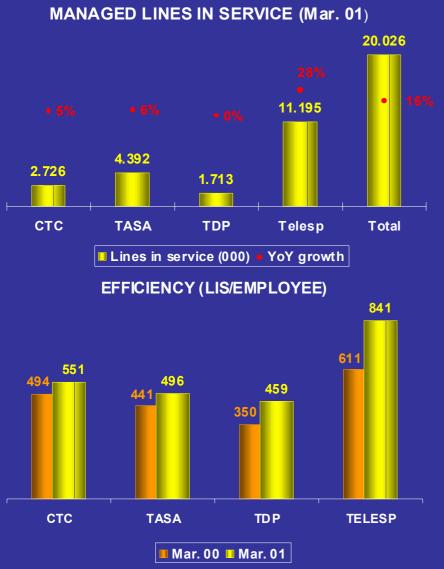
#### 2001 WILL EVOLVE ACCORDING TO ESTIMATES

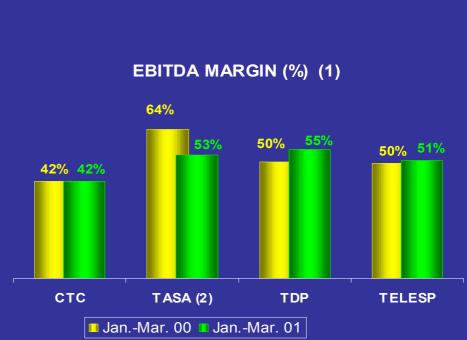
- Impact of last liberalisation measures (ULL, local traffic,...)
- Aggressive price cuts: (Price cap: CPI-9%) and additional discounts
- Intensification on competition
- Commercial efforts on broadband deployment and market share retention

NOTE: Revenues and EBITDA presented on different axes



#### **FIXED TELEPHONY IN LATAM**





(1) Only fixed line business. After management fee.

(2) October00 - December00



- Main objective for 2001: achieving regulatory requirements established for 2003 ahead of schedule
- Already completed with the review of the quality of the waiting list





#### T.MOVILES: HIGHLIGHTS

TOTAL CUSTOMERS ('000)	Managed	% Growth	Weighted (*)
T.MOVILES ESPAÑA	14,246	38.9%	13,192
LATAM & MOROCCO	11,097	55.5%	5,941
others not managed	-	-	126
TOTAL	25,344	45.7%	19,134
(*) Weighted customers for the economic interest held by	Telefónica Group in eac	h company	
REVENUES (M Euros)	1Q01	1Q00	% Growth
T.MOVILES GLOBAL (1)	1,939.3	1,651.7	17.4%
T.MOVILES ESPAÑA	1,299.9	1,067.1	21.8%
EBITDA (M Euros)	1Q01	1Q00	% Growth
T.MOVILES GLOBAL (1)	751.2	584	28.6%
T.MOVILES ESPAÑA	583.3	388.1	50.3%

(1) Combined Pro-forma figures. Includes T.Móviles España, Tele Sudeste, CRT, TCP (Argentina), T. de Perú, T. Guatemala y T. del Salvador by full consolidation, and Tele Leste, MediTelecom, MoviPay International and Terra Mobile by the equity method



# T. MOVILES ESPAÑA: MANAGING GROWTH

Active customers (´000)		Short Messages ('000)		
+39% 10,260 64% 36%	<ul><li>14,246</li><li>65%</li><li>35%</li></ul>	■ Prepaid ■ Contract	4(	<b>+215%</b>
1Q00	1Q01	ˈ	1Q <b>1Q00</b>	00 1Q0 Annual change
Market shar	'e	55.9%	58.6%	-2.7 p.p.
Net Adds m	arket share	51.2%	48.3%	2.9 p.p.
Estimated ti	raffic share	61%	64%	-2.8 p.p.
SMS/custon	ner/month	31	15	107%
VAS & conte	entSMS/total	26%	6%	20 p.p.
% Data reve	enues (1)	11.5%	6.8%	5.5 p.p.
SAC + SRC	(2)	_	_	-21%

(1) Data revenues over customer revenues (2) SAC: Subscriber Acquisition Costs SRC: Subscriber Retention Costs



#### MOBILE TELEPHONY IN LATAM: PROFITABLE GROWTH

	BRA	ZIL	
	Tele Sudeste C.	Celular CRT	Tele Leste C.
Customers ('000)	2,601.6	1,542.9	714.4
Annual change	30%	46%	25%
Market share	63%	72%	62%
EBITDA margin	46.2%	44.6%	43.8%
Annual change	10.0 p.p.	9.5 p.p.	19.9 p.p.
	ARGENTINA, CH	IILE AND PERU	
	Unifon	Startel	T.Móviles Perú
Customers ('000)	1,851.7	1,295	921
Annual change	52%	8%	23%
Market share	26%	36%	68%
EBITDA margin	9.5%	30%	28.1%

**MEXICO:** 1,032,032 customers according to TEM's conservative criteria

GUATEMALA & EL SALVADOR: 390,000 customers (+59%)

PUERTO RICO: 172% increase in the customer base (> 169,500)



### **DATA & EMERGIA BUSINESSES**

# <u>Telefónica Data</u>



1Q00 1Q01 Consolidated Revenues (1)

- Telefónica has completed the acquisition of MediaWays, which is included on a proforma basis since January 1<sup>st</sup> for Q1 01.
- All the segregated Latin-American companies are included in the proforma figures.
- New TIC in Lima (Perú).
- Agreement with Akamai Technologies leader in content replication, content delivery and streaming.

## <u>Emergia</u>

- In March 01, Emergia has concluded the 25,000 km. fiber optic submarine ring with an investment of 1.3 bn. US\$
- The initial capacity is 40 Gbps with the posibility to upgrade up to 1.92 Tbps.
- In the coming years growth in the bandwith market of between 60% 100% year over year is foreseeable.



(Euros Mill.)	January-Ma	rch 2001
	REVENUES	EBITDA
ENDEMOL	198.6	37.5
ΑΤCΟ	39.4	(5.6)
ONDA CERO	16.0	(3.2)
OTHERS	29.7	(18.2)
TOTAL	283.7	10.5

✓ Vía Digital: 674,000 susbcribers, 34.7% growth over March 2000

✓ Antena 3, highest ratio of Market share/Audience share (1.35) in Spain

✓ Onda Cero, consolidated as the 2<sup>nd</sup> radio station in Spain with an audience exceeding 2,775,000



#### **TERRA-LYCOS**

(Euros Mill.)	<u>1Q01</u>	<u>4Q00</u>	<u>1Q00</u>	<u>%1Q01/1Q00</u>
REVENUES (*)	178	188	111	60%
1Q01 REVENUE MIX Me 69		Access 31%	Othe 4% US 56%	Chain
(Euros Mill.)	<u>1Q01</u>	<u>4Q00</u>	<u>3Q00</u>	<u>%1Q01/3Q00</u>
EBITDA margin (*	) -43%	-54%	-71%	+28 p.p.

- $\checkmark$  23% average daily page views growth during the last quarter
- $\checkmark$  More than 5% increase in the number of unique users over previous quarter
- $\checkmark\,$  7 million access subscribers, 15% increase over 4Q00
- ✓ Stable and diversified revenue generation
- ✓ Process driven cost reductions; synergies paying-off

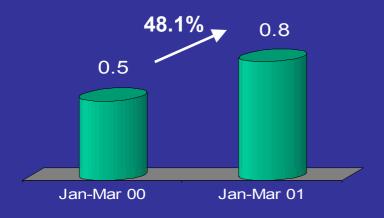
(\*) Proforma

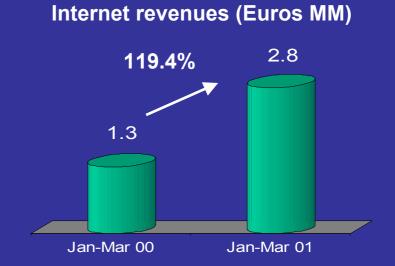


#### **TPI-PAGINAS AMARILLAS ESPAÑA**

# Yellow pages revenues (Euros MM) (\*) 7.5% 9.6 10.3 9.6 0.4 Jan-Mar 00 Jan-Mar 01

#### Talking pages revenues (Euros MM)





#### **Operating Highlights**

Thousands	1Q01	%Change
Nº visits	5,391	177.7%
Page views	96,836	141.6%
Talking Y.Pages	419	33.0%

(\*) Book to Book comparison.



**NET FINANCIAL EXPENSES (\*)** 

Euros in millions	Mar01	Mar00	% Change
Debt financial expense	(594.1)	(437.6)	35.8%
Other financial expense	(13.9)	(7.8)	79.4%
Financial Income	280.5	105.4	166.3%
Net interest	(340.0)	(327.5)	(3.7%)
Financial provisions			
and net forex	(160.2)	(38.8)	312.4%
Net financial results	(487.7)	(378.8)	31.4%

(\*) Global consolidation



#### **CURRENCY RISK MANAGEMENT**

#### ASSETS

**FINANCIAL DEBT** 

- ✓ Natural hedges, corporate restructurings
- Operating companies debt restructuring
- ✓ Efficient internal financing circuit
- ✓ Hedges

## **OPERATING FLOWS**

✓ Short term impact, recovery of economic growth in medium term

✓ Management of the environment: rationalize CAPEX, focus on bad debt expense and cost control

Controlled impact from Balance Sheet exposure

Controlled impact on cash-flows



#### CONCLUSIONS: PROGRESSING ON MANAGEMENT PRIORITIES

#### ✓ CONTINUE IMPROVING RESULTS IN CONSOLIDATED BUSINESSES

- $\checkmark$  Substantial growth on wireline and wireless operating figures
- ✓ Increased contribution to profitability
  - ✓ T.Latam main contributor to EBITDA in absolute terms
  - ✓ T.Móviles main contributor to EBITDA growth

#### ✓ TOP QUALITY OF RESULTS: MANAGING KEY PERFORMANCE METRICS

- ✓ Achieved diversification by business and by geography
- ✓ Organic EBITDA growth
- ✓ Operating profits increase higher than EBITDA growth

#### ✓ DRIVE DEVELOPING BUSINESSES TOWARDS PROFITABILITY

✓ T.Media improved operational performance.

# ✓ CURRENCY RISK MANAGEMENT ASSURES CONTROLLED IMPACT ON POTENTIAL LATAM RISK



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