



Press Release

Telefónica Renews Its Criminal Compliance and Anti-Bribery Certifications with EQA in Accordance with the Most Recent Regulatory Requirements

- This milestone confirms that the Company has effective mechanisms in place to prevent, detect, and manage criminal risks and maintains a firm commitment to transparency.
- EQA has certified compliance with ISO 37001:2025 and UNE 19601:2025.

Madrid, August 11, 2026. Telefónica España has renewed its certifications for the UNE 19601:2025 Criminal Prevention Management System and the ISO 37001:2025 Anti-Bribery Management System with EQA, an international certification, inspection, and verification body accredited by ENAC (National Accreditation Entity).

This renewal positions Telefónica as one of the first companies in Spain's telecommunications sector to successfully adapt its systems to the demanding regulatory updates of 2025 in this area, thereby strengthening its competitive advantage by ensuring the highest levels of ethics, transparency, and corporate governance.

Likewise, these certifications demonstrate that Telefónica España's Criminal Prevention Management System incorporates the necessary elements to prevent, detect, and manage criminal risks associated with the commission of crimes within the company.

Furthermore, this dual milestone underscores Telefónica's firm commitment to ethical business practices in the marketplace and reinforces its zero-tolerance stance toward corruption and criminal activity, making it a benchmark for all companies.

Telefónica España has held these certifications for more than six years, maintaining and improving its processes—both to conduct criminal risk analysis across all its activities in the telecommunications and digital business sectors, and to control and mitigate those criminal risks through various prevention and detection measures.

Lidón Safont, Director of Compliance at Telefónica España, notes: "These renewals demonstrate that our undisputed goal of being the best gateway for citizens to access digital technologies is inextricably linked to ambitious, rigorous, and effective management. At Telefónica, we understand that technological leadership requires both constant innovation and serving as an institutional benchmark for Spain in Europe in terms of integrity and good governance."

Both renewals demonstrate that progress in compliance requires both the commitment of organizations that decide to implement the highest compliance standards and accredited certification bodies capable of evaluating those systems with the highest level of assurance.

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About EQA

EQA was the first Spanish certification body to provide comprehensive audit and conformity assessment services in the field of compliance. It began operating in this field in 2015 and is accredited by ENAC under UNE 19601 and ISO 37001.

The organization's other areas of activity include R&D&I, management systems, Next Generation Funds, climate change and the circular economy, energy, corporate social responsibility, sustainable finance, cybersecurity, and urban planning and environmental permits.

About Telefónica

Telefónica is one of the world's leading telecommunications service providers. The company has taken on the clear challenge of being the best gateway to digital technologies for citizens, businesses, and public administrations, thereby driving economic and social development in the countries where it operates. Telefónica offers fixed and mobile connectivity services, as well as a wide range of digital solutions for residential and business customers. With 299.8 million accesses, Telefónica focuses its operations on four priority markets: Spain, Brazil, Germany, and the United Kingdom.

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