

Pillar	Externality	Magnitude of the impact
Economic contribution	Telefónica's activity	> €20,000 M
Economic contribution	Contribution to local finances	€1,000 – 5,000 M
Social contribution - Digital inclusion	Social impact of connectivity	€10,000 – 20,000 M
Social contribution - Digital inclusion	R&D investment	€100 – 500 M
Social contribution - Digital inclusion	Open innovation and entrepreneurship	€1,000 – 5,000 M
Social contribution - Digital inclusion	Digital training	€0 – 100 M
Social contribution - Digital inclusion	Volunteering	€0 – 100 M
Social contribution - Digital inclusion	Cultural programmes	€0 – 100 M
Social contribution - Digital inclusion	Network and data security	€1,000 – 5,000 M
Contribución social – Capital humano	Contribution to the employment	€5,000 – 10,000 M
Social contribution - Human capital	Diversity, equality and non-discrimination	€100 – 500 M
Social contribution - Human capital	Quality of wages	€1,000 – 5,000 M
Social contribution - Human capital	Training and talent management	€0 – 100 M
Social contribution - Human capital	Health and safety of professionals	€1,000 – 5,000 M
Social contribution - Human capital	Disability	€0 – 100 M
Contribution to the environment	Scope 1 and 2 emissions	Negative
Contribution to the environment	Scope 3 emissions	Negative
Contribution to the environment	Waste management and recycling	Negative
Contribution to the environment	Water	Negative
Contribution to the environment	Biodiversity	Negative
Contribution to the environment	Emissions avoided in customers	€500 – 1,000 M