

and 2 IS	Value chain emissions (Scope 3)	Customers' emissions avoided through digitalisation	Neutralisation
ets 2015	<b>- 39%</b> globally, compared to 2016	Help customers to <b>reduce their CO<sub>2</sub></b> <b>emissions</b> through connectivity and Eco Smart services <sup>3</sup>	Neutralise unabated <b>Scope 1</b> and 2 emissions in main markets annually <b>(10%)</b>
ıpared	<b>- 56%</b> globally, compared to 2016		
e total emissions by <b>90%</b>			Neutralise residual emissions annually <b>(10%)</b>