

PRESS RELEASE

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Urgent #SolidaritywithUkraine campaign

TELEFÓNICA AND ITS FOUNDATION TAKE ACTION FOR UKRAINE

- Once again, Telefónica Group is mobilising to support society at a time when it is most needed, launching the #SolidaritywithUkraine campaign to help in this humanitarian crisis with the help of organisations, institutions and Telefónica's volunteers.
- Different support channels have been activated, depending on the needs at any given time, with financial donation campaigns, free calls and SMS between Spain and Ukraine. Also with the collection of basic necessities, mobilisation and dissemination actions, TV content for children arriving in our country and attention to displaced people, with the help of the Red Cross and ACCEM, among others.
- A convoy coordinated with the Generalitat Valenciana and the governments of Ukraine, Poland and Slovakia left today with more than a tonne of basic necessities. Marta Machicot, Telefónica's Global Director of Human Resources, and Carmen Morenés, General Director of Fundación Telefónica, were present at the departure.

Madrid, 16 March 2022. In response to the dramatic situation in Ukraine, Telefónica and Fundación Telefónica are taking action to help the millions of people who have had to leave their country because of the war. Through the urgent campaign #SolidaritywithUkraine, the Group has set up different support channels depending on the needs at any given time, providing society with economic, human and digital resources, together with social organisations and institutions.

Marta Machicot, Telefónica's Global Head of People, comments that *"Telefónica has been working from the beginning of this humanitarian crisis to channel the solidarity of the company and our employees, so that the aid reaches the affected people in the most efficient way possible"*.

Carmen Morenés, General Director of Fundación Telefónica, added: *"Once again, the willingness of all the Group's employees is admirable. From the foundation we are responding to the needs that arise at any time, always hand in hand with front line social entities and institutions"*.

Phase 1: Financial donation campaign, mobilisation, and free communications

Together with the **Red Cross and Aktion Deutschland Hilft**, a [campaign](#) has been organised [to collect donations](#) to help displaced persons, to which Fundación Telefónica will also make a financial contribution.

Movistar has also provided its customers, companies and individuals with **free international calls and SMS between Spain-Ukraine and Germany-Ukraine**, facilitating communication between family, friends and businesses at this sensitive time. In addition, the **roaming service is free of charge** for customers in Ukraine. Both initiatives will be available for an indeterminate period of time.

Telefónica and Fundación Telefónica have also put their **mobilisation and dissemination** capacity at the service of the **Spanish and International Red Cross** through its **Movistar shops**, employees and social networks.

Other needs that have been identified is to **raise awareness about what's the best way to channel aid at any given time**. To address this issue, an **informative talk** has been organised by experts in the field and the social organisation **ACCEM** to bring the reality of that is happening in Ukraine closer to the public.

Additionally, a solidarity concert, "**The Music of Recycling for Ukraine**", will be held on the 27th of March (12.30 pm) at the Espacio Fundación Telefónica in Madrid in collaboration with **ECOEMBES**. Admission will be free with advance booking and a "Row 0" has been activated to collect donations that will go to **Aldeas Infantiles to help** Ukrainian children and families.

Phase 2: Collection and shipment of essential materials

Different [collection](#) points have been set up in Madrid, Alicante and Valencia to [gather basic necessities](#), which have been shipped today in a convoy coordinated with the **Generalitat Valenciana** and the **governments of Ukraine, Poland and Slovakia**. Telefónica volunteers have collaborated in the collection of non-perishable goods, hygiene products and first aid medical supplies. The initiative has raised more than four tonnes, which are being transported by **Zeleris**, the Telefónica Group's logistics company. In addition to this, other initiatives undertaken by the company's employees have been channelled through social organisations working in the field.

Phase 3: Attention to displaced persons

In order to provide **support and assistance to the Ukrainian people who are arriving in Spain**, Fundación Telefónica is coordinating different actions with social organisations to **promote their social inclusion, learning and leisure**. **Movistarplus+** is collaborating with the **Red Cross** so that children can enjoy its educational and entertainment content in different languages.

Support will also be provided in the arrival, first reception and referral centres that are officially being set up.

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Fundación Telefónica, the social side of the digital era

Fundación Telefónica has been working for more than 20 years to be a catalyst for social inclusion in the digital era and to contribute to creating a more inclusive, just and supportive world. True to its technological origins, it trusts in the unlimited capabilities of new technologies to improve people's lives and connect them with the opportunities of digital progress. With this vision, it operates in 41 countries with a transformative vocation, connecting society with [education](#) to reduce the education gap; with [new employability](#) to generate the digital profiles demanded by the labour market; with [knowledge and culture](#) to generate a common reflection on the ideas that are changing the world; and with [solidarity](#), developing social action hand in hand with Telefónica employees so that the most vulnerable have the same opportunities for development. And it does so through initiatives with a digital, global and inclusive soul, and with the combined forces of more than 500 entities and 100 public administrations.

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