

***REPORT ON THE OPERATION OF THE
AUDIT AND CONTROL COMMITTEE OF THE
BOARD OF DIRECTORS OF TELEFÓNICA, S.A.
FISCAL YEAR 2020***



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AUDIT AND CONTROL COMMITTEE OF THE BOARD OF DIRECTORS OF TELEFÓNICA, S.A.

I. INTRODUCTION.

This Report on the Operation of this Committee for fiscal year 2020 has been prepared pursuant to the provisions of Recommendation 6 of the Good Governance Code of Listed Companies, of Section 79 of Technical Guide 3/2017 of the Spanish National Securities Market Commission (*Comisión Nacional de Mercados de Valores*) on Audit Committees at Public-Interest Entities, and of Article 9 of the Regulations of the Audit and Control Committee of Telefónica, S.A.

II. REGULATION OF THE COMMITTEE.

The Audit and Control Committee was created by a resolution adopted by the Board of Directors of the Company at its meeting held on January 29, 1997, the duties, powers and activities of which have since then been extensively developed pursuant to legal requirements and both domestic and international corporate governance recommendations (with particular reference to the legal reforms made to the Spanish Companies Act (*Ley de Sociedades de Capital*) by Law 31/2014, of December 3, amending the Companies Act to improve corporate governance; to the Good Governance Code published by the Spanish National Securities Market Commission (*Comisión Nacional del Mercado de Valores*) in February 2015 and updated on June 26, 2020; to Technical Guide 3/2017 of the Spanish National Securities Market Commission on Audit Committees at Public-Interest Entities; to the Sarbanes-Oxley Act; and to the regulations of the New York Stock Exchange (NYSE)).

Likewise, and in order to comply with the recommendations of Technical Guide 3/2017 of the Spanish National Securities Market Commission on Audit Committees at Public-Interest Entities, upon a proposal from the Audit and Control Committee, the Company's Board of Directors approved the Regulations of the Audit and Control Committee at its meeting held on December 13, 2017.

In addition, after the amendment of the Code of Good Governance in June 2020, the Board of Directors, at its meeting held on December 16, 2020, resolved to conform the Regulations of the Board of Directors to the new recommendations of the Code of Good Governance, and in coordination therewith to conform the Regulations of the Audit and Control Committee, after



a favorable report thereof. The amendment clarified some of the powers of this Audit and Control Committee and regulated certain aspects relating to the composition thereof.

The Audit and Control Committee of Telefónica, S.A. is regulated by Article 39 of the Company's By-Laws and by Article 22 of the Regulations of the Board of Directors.

All the aforementioned internal regulations of Telefónica, S.A. (By-Laws, Regulations of the Board of Directors and Regulations of the Audit and Control Committee) are available to the public on the Company's corporate website (<https://www.telefonica.com/en/web/shareholders-investors>).

III. COMPOSITION OF THE COMMITTEE.

As regards its composition and pursuant to the provisions of Article 39 of the Company's By-Laws, Article 22 of the Regulations of the Board of Directors, and Articles 1 and 2 of the Regulations of the Audit and Control Committee, the Committee will consist of the number of Directors that the Board of Directors determines from time to time, which shall in no case be less than three, to be appointed by the Board of Directors. All members thereof must be External or Non-Executive Directors, and at least a majority of them must be Independent Directors.

The Chairman of the Audit and Control Committee, who shall in all events be an Independent Director, shall be appointed from among its Members and shall be replaced every four years; he may be re-elected after the passage of one year from the date when he ceased to hold office.

The Members of the Audit and Control Committee must have experience and expertise in management, economics, finance and business, as required of any Director. The Board of Directors shall also endeavor to ensure that the Members of the Committee, taken as a whole, combine the necessary expertise not only in accounting and auditing but also in finance, internal control, risk management (both financial and non-financial) and the business.

All of the aforementioned standards as to the composition, expertise and training of the Audit and Control Committee are intended to secure the utmost independence for the Committee.

Additionally, in accordance with the provisions of Securities Exchange Act Rule 10A-3 of the Securities and Exchange Commission (SEC) and Section 303 of the New York Stock Exchange (NYSE) Listed Company Manual, respectively, in 2020 the NYSE was informed of the composition of the Audit and Control Committee, as well as of the status of its Members (expressly stating their expertise and experience in the area of accounting and auditing), with



the conclusion that they all satisfy the independence requirements established in the aforementioned Rule 10A 3.

The composition of the Audit and Control Committee as of December 31, 2020 was as follows (with no change through the date of issuance of this Report):

Director	Position	Class	Date of appointment	Experience in accounting/financial/business/auditing/risk/internal control management
Mr. Peter Löscher ¹	Chairman	Independent	12-18-2019	✓
Mr. José Javier Echenique Landiribar	Member	Independent	04-08-2016	✓
Ms. Carmen García de Andrés	Member	Independent	05-04-2017	✓
Mr. Ignacio Moreno Martínez	Member	Proprietary	05-31-2013	✓

The professional profiles of the Members comprising the Audit and Control Committee are available to the public on the corporate website of Telefónica, S.A.

https://www.telefonica.com/en/web/shareholders-investors/corporate_governance/comconsejo

The Secretary of the Audit and Control Committee is Mr. Pablo de Carvajal González, General Counsel and Global Director of Regulatory Affairs of Telefónica, S.A. It is also stated for the record that Mr. Antonio García-Mon Marañés, the General Vice-Chairman and Vice-Chairman of the Board of Directors and Director of Corporate Legal Services of Telefónica, S.A. was appointed as Vice-Chairman of this Committee, to act in the place of the Secretary of such Committee in the event of the absence thereof.

¹ At a meeting held on December 18, 2019, the Board of Directors resolved to appoint the Independent Director Mr. Peter Löscher as a member and Chairman of the Audit and Control Committee, with his appointment as Chairman becoming effective as from February 19 2020 (after the submission of the 2019 annual information), and with Mr. José Javier Echenique Landiribar therefore remaining as Chairman of such Committee until that date).



IV. FUNCTIONS AND DUTIES OF THE COMMITTEE.

The duties and functions assigned to the Audit and Control Committee are set out in Article 39 of the Company's By-Laws and described in greater detail in Article 22 of the Regulations of the Board of Directors and in Article 4 of the Regulations of the Audit and Control Committee.

Without prejudice to any other tasks that the Board of Directors may assign thereto, the primary duty of the Audit and Control Committee shall be to support the Board of Directors in its supervisory duties. Specifically, it shall have at least the following powers and duties:

- 1) To report to the shareholders at the General Shareholders' Meeting on matters raised at the Committee and within the purview thereof, and particularly regarding the results of the audit, explaining how it has contributed to the integrity of the financial information and the function performed by the Committee in such process.
- 2) To submit to the Board of Directors proposals for the selection, appointment, re-election or replacement of the external auditor, taking responsibility for the selection process in accordance with the provisions of law, as well as the terms for the hiring thereof, and regularly obtain information from the auditor regarding the audit plan and the implementation thereof, in addition to preserving the independence thereof in the performance of its duties.
- 3) To supervise internal audit, which shall endeavor to ensure the proper operation of internal reporting and control systems, and which will functionally report to the Chairman of the Audit and Control Committee, and in particular shall be required:
 - a) To ensure the independence and efficiency of the internal audit function;
 - b) To propose the selection, appointment and removal of the person responsible for internal audit;
 - c) To propose the budget for such service;
 - d) To approve the annual focus and work plan, ensuring that its activity is principally focused on material risks (including reputational risks);
 - e) To review the annual activities report;
 - f) To receive regular information about its activities, the implementation of the annual work plan, including any incidents or limitations in scope that arise during such implementation, the outcome and the follow-up on its recommendations; and



- g) To verify that the senior executive officers take into account the conclusions and recommendations of its reports.
- 4) To supervise and assess the process of preparing and submitting and the integrity of the mandatory financial and non-financial information relating to the Company and the Group and to submit recommendations or proposals to the Board of Directors intended to safeguard the integrity thereof. With respect thereto, it shall review compliance with legal requirements, the proper determination of the scope of consolidation and the correct application of accounting standards, informing the Board of Directors thereof.
- 5) To endeavor ensure that the annual accounts submitted by the Board of Directors to the shareholders at the General Shareholders' Meeting are prepared in accordance with the legal provisions on accounting. However, in cases where the statutory auditor has included a qualification in its audit report, the Chairman of the Committee shall clearly explain the content and scope thereof at the General Meeting. In addition, a summary of such explanation shall be made available to the shareholders at the time of publication of the call to the General Meeting.
- 6) To supervise the effectiveness of the Company's internal control system, particularly endeavoring to ensure the effective implementation in practice of the policies and systems on internal control, as well as on internal audit, and the systems for the control and management of financial and non-financial risks relating to the Company and the Group (including operational, technological, legal, social, environmental, political and reputational risks and corruption-related risks), and to discuss with the Statutory Auditor any significant weaknesses in the internal control system detected during the audit, all without infringing the independence thereof. In such cases, and if applicable, it may submit recommendations or proposals to the Board of Directors and the corresponding period for follow-up thereon.

In that regard, it shall be responsible for proposing to the Board of Directors a risk control and management policy, which shall identify at least the following:

- a) the types of financial (including contingent liabilities and other off-balance sheet risks) and non-financial (operational, technological, legal, social, environmental, political and reputational, including corruption-related risks) risks to which the Company is exposed;
- b) a multi-level risk control and management model;
- c) the setting of the risk level that the Company deems acceptable; the measures contemplated to mitigate the impact of the identified risks, should they materialize; and



- d) the internal control and information systems to be used to control and manage the above-mentioned risks.
- 7) To supervise the risk control and management unit, which shall perform the following duties:
 - a) ensure the proper operation of the risk control and management systems, and particularly to ensure that all material risks affecting the Company are identified, managed and quantified;
 - b) actively participate in preparing the risk strategy and in important decisions regarding the management thereof; and
 - c) endeavor to ensure that the risk control and management systems properly mitigate risks within the framework of the policy determined by the Board of Directors.
- 8) To establish and supervise a mechanism that enables employees and other people connected with the Company, such as Directors, shareholders, suppliers, contractors and subcontractors, to confidentially and anonymously, with due regard for the rights of complainant and the subject of any complainant, report any significant improprieties, including financial, accounting or any other kind of improprieties regarding the Company, that they become aware of within the Company or its Group.
- 9) To establish and maintain appropriate relations with the Statutory Auditor in order to receive, for review by the Committee, information on all matters that could entail a threat to the independence thereof, as well as any other matters relating to the audit procedure, and when applicable, authorization of services other than those that are prohibited, upon the terms contemplated by applicable law, and such other communications as may be provided for in auditing legislation and auditing rules. In any event, the Audit and Control Committee must receive, on an annual basis, a declaration from the Statutory Auditor of its independence from the Company or entities directly or indirectly related thereto, as well as detailed and itemized information regarding additional services of any kind provided to and the corresponding fees received from, such entities by the Auditor or by the persons or entities related thereto pursuant to the provisions of applicable law.
- 10) To issue on an annual basis, prior to the issuance of the audit report, a report stating an opinion on whether the independence of the Statutory Auditor has been compromised. This report must in all cases include a reasoned assessment of the provisions of each and every one of the additional services referred to in point 9) above, both individually and as a whole, other than the legal audit and regarding the rules on independence or regulations on the activity of auditing.



- 11) To preserve the independence of the statutory auditor in the performance of its duties, and in this regard: (i) in the event of the resignation of the statutory auditor, examine the circumstances giving rise to such resignation; (ii) endeavor to ensure that the compensation received by the statutory auditor for its work does not compromise the quality or independence thereof; (iii) ensure that the Company communicates through the CNMV any change in auditor and attaches a statement regarding any disagreements with the outgoing auditor and, if any, the substance thereof; (iv) ensure that the statutory auditor meets annually with the full Board of Directors to inform the Board of Directors of the work performed and on the accounting status and the risks of the Company; and (v) ensure that the Company and the statutory auditor applicable legal provisions regarding the provision of non-audit services, limits on the concentration of the auditor's business, and generally all other provisions regarding the independence of the auditors.
- 12) To analyze and report on the financial terms, accounting impact and, if applicable, the exchange ratio proposed for structural modifications and corporate transactions that the Company expects to carry out, prior to submission to the Board of Directors.
- 13) To report in advance to the Board of Directors on all matters provided by law and the By-Laws, and particularly regarding:
 1. Financial information that the Company must periodically make public;
 2. The creation or acquisition of interests in special-purpose entities or entities domiciled in countries or territories considered to be tax havens; and
 3. Related-party transactions.
- 14) To supervise the application of the general policy on the disclosure of economic/financial, non-financial and corporate information and communication with shareholders and investors, proxy advisers and other stakeholders, and to monitor the manner in which the Company communicates and engages with small and medium-sized shareholders, all with respect to those aspects within the purview of the Committee.
- 15) As regards those companies of the Group that are deemed to be Public-Interest Entities (*Entidades de Interés Público*) (as defined by applicable law), to perform all those duties of the Audit Committee at any time contemplated by applicable law, such that they are so approved by the Board of Directors, provided that they are directly or indirectly wholly-owned by the Company pursuant to the provisions of applicable law and that the administration thereof is not vested in a Board of Directors.



The provisions of sections 2), 9) and 10) are deemed to be without prejudice to the legal provisions governing auditing.

Section VI of this Report describes the most significant activities carried out by the Committee during fiscal year 2020 in relation to the above-described duties and tasks.

V. MEETINGS OF THE COMMITTEE AND ATTENDEES AT MEETINGS.

Pursuant to the provisions of Article 22 of the Regulations of the Board of Directors and of Article 3 of the Regulations of the Audit and Control Committee, the Committee shall meet at least once every quarter and as often as appropriate, when called by its Chairman.

The Committee shall in any event meet at least on the occasion of each annual or interim financial reporting date, in which cases the presence of the Internal Auditor, and, if any review report is issued, the Statutory Auditor, shall be requested.

In any event, in the performance of its duties, the Committee may require that its meetings be attended by the Statutory Auditor, the head of Internal Audit, and any Director, employee or Senior Executive Officer of the Company and the experts it deems appropriate.

Attendance at formal meetings of the Committee is preceded by sufficient dedication of its Members to analyze and assess the information received.

As already stated, the Committee also has a Secretary and a Deputy Secretary and has the assistance required for planning meetings and agendas, drafting documents and meeting minutes, and compiling and distributing information, among other tasks.

In order to provide for adequate planning to ensure that the intended objectives are effectively fulfilled, the Committee approved its Annual Work Program for 2020 at its meeting held on December 17, 2019.

Meetings are planned by the Chairman of the Committee and communicated to the Secretary, so that its Members receive the documentation sufficiently in advance. All of the foregoing must have regard to the fact that Members of the Committee play a primarily supervisory and advisory role and should not become involved in executive or management duties, which are within the purview of Management.

Pursuant to its Annual Work Program for 2020, during fiscal year 2020 the Audit and Control Committee held a total of 14 meetings, which took place on the following dates:



- January 28, 2020
- February 18, 2020
- March 24, 2020
- April 16, 2020
- May 5, 2020
- May 22, 2020
- May 26, 2020
- June 29, 2020
- July 28, 2020
- September 29, 2020
- October 27, 2020
- November 13, 2020
- November 24, 2020
- December 15, 2020

These meetings lasted for an average of approximately 2 to 2.5 hours each, with the Members dedicating an appropriate number of hours to the study and analysis of the matters to be addressed. The Members also held working or informational meetings when so required.

Attendance is monitored at the commencement of each meeting and recorded in the corresponding Minutes. During 2020, all Members of the Committee attended or were represented at all of its sessions.

Furthermore, in addition to its members, various members of the Telefónica Group's management team attend meetings of the Audit and Control Committee when appropriate, with duties to support and assist the Members of the Committee on the matters being analyzed at each meeting. Specifically, at the invitation of the Chairman of the Committee and when deemed necessary, meetings of the Committee were attended by representatives of the Office of the General Counsel, Finance and Control, Internal Audit, Intervention and Inspection, and Compliance.

In addition to the above-mentioned attendance and at the specific request of the Committee, other Officers of the Company and of its Subsidiaries participate in order to address specific matters affecting their respective businesses or the duties assigned thereto.

Moreover, the meetings held with the Statutory Auditor and with the Internal Auditor comply with the provisions of Article 7 of the Regulations of the Audit and Control Committee of the Company, which establishes that for the proper performance of its supervisory role, the



Committee must be aware of and understand Management decisions on the application of key criteria and the outcome of reviews conducted by the Internal Audit unit, maintaining fluid communications with the Statutory Auditor. In this regard, the partners representing the Company's External Auditor, PricewaterhouseCoopers Auditores, S.L. (hereinafter, PwC) have made presentations at some of the meetings held by the Committee in 2020 to explain the work performed as well as to clarify, at the Committee's request, those issues raised relating to the duties assigned to such audit firm.

Representatives of Internal Audit, Intervention and Inspection of the Company, Finance and Control, and Compliance also participated in all the meetings held by the Committee in 2020, to address specific items of the Agenda falling within their purview, as did representatives of the Office of the General Counsel.

Moreover, in relation to the preparation of the Agenda for the meetings, it should be noted that a preparatory meeting is held, coordinated by the Office of the General Counsel with the Finance, Internal Audit and Compliance areas, in order to propose and analyze the matters and issues to be addressed at each meeting, taking as a guide the aforementioned Annual Work Program, the Meetings Schedule, and the suggestions of the Directors who comprise the Committee, thereby supporting the Chairman of the Committee in the preparation of the Agenda for and the Call to each meeting.

The various matters submitted for deliberation and, where appropriate, decision-making, are addressed in due detail at all meetings of the Audit and Control Committee. The Members thereof actively participate in the various debates and discussions, stating their opinions when they deem it appropriate.

The deliberations of the Committee and the resolutions and decisions that it adopts are recorded in the corresponding Minutes of each meeting.

As regards the rules governing the composition and the adoption of resolutions by the Audit and Control Committee, a quorum for the Committee shall be validly established with the attendance, in person or by proxy, of at least a majority of the Members thereof; and the Committee adopts resolutions by an absolute majority of those present in person or by proxy at the meeting. In the event of a tie, the Chairman casts the tie-breaking vote.

It should also be noted that all documentation relating to the items on the Agenda for the meetings is generally sent sufficiently in advance to the Directors and is also made available through the corresponding IT application. All of the foregoing allows the Directors to view the information and documentation presented in a timely and appropriate manner.



Finally, and as stated, relations between the Audit and Control Committee and the Company's Board of Directors are based on the principle of full transparency. In this regard, the Chairman of the Committee reports to the Board of Directors at each of its monthly meetings on the main issues discussed and the activities and work performed by the Committee, making the relevant documentation available to the Board of Directors so that it is made aware of such actions for the exercise of its powers, and, when necessary, proposes to the Company's Board of Directors that any appropriate resolutions be adopted.

VI. SIGNIFICANT ACTIVITIES OF THE COMMITTEE.

Of the issues that the Audit and Control Committee examines at its meetings, some correspond to legal requirements and others relate to the interest they garner in light of the powers assigned to the Committee.

The most significant activities performed by the Committee in 2020 with respect to both Telefónica, S.A. and other Public-Interest Entities (PIEs) of the Group were as follows:

Financial and Non-Financial Information

1. Review of the Annual Accounts and Periodic Financial Information of the Company.

The Audit and Control Committee, in accordance with the duties attributed thereto in this area, examined and analyzed the process of preparation of the Company's financial information. Specifically, the Committee examined and discussed the most important aspects regarding:

- The Individual Annual Accounts, Consolidated Financial Statements (Consolidated Annual Accounts) and Management Reports (which include the Statement of Non-Financial Information) for Fiscal Year 2019 of Telefónica, S.A. and of its Consolidated Group, as well as the process for preparing such information and the accounting principles used (International Financial Reporting Standards - IFRS - and General Chart of Accounts in force in Spain).
- The Annual Accounts and Management Reports of the PIEs of the Group with respect to which this Committee has assumed the duties of an Audit Committee.
- Quarterly and Semiannual Periodic Financial Information in 2020 of the Telefónica Group and of the PIEs of the Group with respect to which this Committee assumed the duties of an Audit Committee.



2. *Other Financial and Non-Financial Issues*

The Audit and Control Committee has also monitored and analyzed the following matters and issues:

- The impairment test for fiscal year 2019.
- Impact of the situation arising from COVID-19.
- Financial/accounting aspects of corporate transactions.
- Policy on allowances for the obsolescence of terminals.
- The main tax aspects and risks affecting the Telefónica Group.
- New developments and reporting requirements regarding non-financial information.
- Operational management of the derivatives portfolio.
- Macroeconomic outlook.

3. *Company's Prospectus.*

The Committee examined and was informed over the course of several meetings of the following Prospectus made by the Company before various Supervisory Bodies:

- Annual Form 20-F Report of Telefónica, S.A. for fiscal year 2019, filed with the Securities Exchange Commission (SEC).
- Universal Registration Document of Telefónica, S.A., prepared in accordance with Annexes 1 and 2 of Commission Delegated Regulation (EU) 2019/980 of 14 March 2019, and which was verified and filed with the official registers of the Spanish National Securities Market Commission (*Comisión Nacional del Mercado de Valores*) (CNMV) on November 26, 2020.
- Base Prospectus for the European Medium Term Notes Programme (EMTN Programme), filed with the Central Bank of Ireland.
- Renewal of Telefónica, S.A.'s Note Programme with the National Securities Market Commission.



External Auditor

The Company's External Auditor, PricewaterhouseCoopers Auditores, S.L (hereinafter, PwC), presented the Committee with its Annual Work Plan for 2020, reporting on the main services to be provided as External Auditor of the Telefónica Group and of the Group's PIEs with respect to which this Committee has assumed the duties of an Audit Committee, and on the most significant matters to be reviewed.

In this regard, the different tasks performed by the Group's External Auditor were presented over the course of the various meetings of the Audit and Control Committee:

1. Financial Statements.

The representatives of the Statutory Auditor presented the Committee with the main findings of the audit work performed in relation to the Individual Annual Accounts and the Consolidated Financial Statements of the Telefónica Group and of the Group's PIEs for fiscal year 2019.

In addition, the Committee was informed of the limited reviews carried out by the current Statutory Auditor, PwC, with regard to the Periodic Quarterly and Semiannual Financial Information for Fiscal Year 2020 of the Telefónica Group.

2. Internal Control over Financial Reporting Systems.

The representatives of the External Auditor, PwC, also reported on the work carried out with regard to the Internal Control over Financial Reporting Systems as required by applicable law, including the Sarbanes-Oxley Act.

3. Fees of the External Auditor.

The Committee approved the proposed fees for the auditing firm PwC for fiscal year 2020 for auditing and other related services. The proposed 2020 fees for other audit firms who perform statutory audit work for the Telefónica Group were also submitted.

4. External Auditor Assignments.

Over the course of fiscal year 2020, the Audit and Control Committee also approved various non-auditing assignments to be performed by companies within the PwC Group for various companies of the Telefónica Group, all of which were duly evaluated, justified and motivated



in accordance with the internal regulations defined for this purpose, which conform to the provisions of applicable law.

5. Report on the Independence of the External Auditor.

In accordance with the provisions of section 529.4 *quaterdecies* of the Restated Text of the Spanish Companies Act and Rule 3526 (Communication with Audit Committees Concerning Independence) of the Public Company Accounting Oversight Board (“PCAOB”), having been notified by the External Auditor for fiscal year 2019 (PwC) of its statement of independence, at its meeting held on February 18, 2020, the Audit and Control Committee issued its report on the independence of such External Auditor, which described, among other things, the services additional to audit services directly and indirectly provided by PwC and its related entities to the Company and its related companies during the period covered by the annual accounts for the fiscal year ended December 31, 2019, as well as the corresponding fees.

This report concluded that such External Auditor was independent of Telefónica, S.A. and its related companies on the terms established by applicable law.

6. Audit Reports on Financial Statements “Key Audit Matters”.

The Audit and Control Committee was informed of the “Key Audit Matters” of the Telefónica Group included in the Audit Reports on the Individual and Consolidated Financial Statements of Telefónica, S.A. and of the PIEs of the Group with respect to which this Committee has assumed the duties of an Audit Committee, for fiscal year 2019. The Audit and Control Committee was also informed of the main “Key Audit Matters” (KAMs) for the U.S. SEC and the CNMV, respectively, to be included in the Audit Reports for fiscal year 2020.

7. Evaluation of the role of the External Auditor.

Pursuant to the provisions of Section 71 of Technical Guide 3/2017 of the National Securities Market Commission on Audit Committees at Public-Interest Entities, the Audit and Control Committee analyzed the results of the process of evaluating the External Auditor, PwC, and how it has contributed to the quality of the audit and the integrity of the financial information.

Internal Audit and Internal Control

At its meetings held during fiscal year 2020, the Audit and Control Committee was informed of the actions carried out by the Internal Audit, Intervention and Inspection Directorate of Telefónica, S.A. in relation to the Internal Control Systems of the Company and the PIEs of



the Group with respect to which this Committee has assumed the duties of an Audit Committee, as required both by Spanish and international law (including the Sarbanes-Oxley Act).

The Committee discussed the following issues, among others, during the course of fiscal year 2020:

- The 2019 Annual Activities Report of the Internal Audit, Intervention and Inspection Directorate.
- The approval of the 2020 Annual Plan of the Internal Audit, Intervention and Inspection Directorate of the Telefónica Group and of the PIEs of the Group with respect to which this Committee has assumed the duties of an Audit Committee, as well as the budget proposal for this area and the details of its work plans.
- Preparation of the 2021 Annual Plan of the Internal Audit, Intervention and Inspection Directorate of the Telefónica Group and of the PIEs of the Group.
- Monitoring of the Action Plans for Internal Audit Reviews and for the Audit Plan, including PIEs.
- Internal Audit reports on reviews of cross-departmental processes, investigations and inspections.
- Results of the review of financial and non-financial reporting indicators included in Telefónica Group employee compensation for the fourth quarter of 2019.
- Analysis of the Risk Map of Telefónica, S.A. and of the PIEs of the Group with respect to which this Committee has assumed the duties of an Audit Committee, as well as focused presentations on specific risks of the Telefónica Group.
- Monitoring of complaints filed within the Telefónica Group.

Compliance

At its meetings held during fiscal year 2020, the Audit and Control Committee was notified of the following actions carried out by the Compliance Directorate of Telefónica, S.A.:

- Annual Compliance Directorate Activities Report 2019.



- Annual Compliance Directorate Plan 2020, and details of its work plans.
- Regular monitoring of the main activities carried out by the Compliance Department in 2020, which included, among others, a review and strengthening of the Company's regulatory framework (such as anti-corruption rules) and advice on conflicts of interest, global due diligence processes with respect to transactions; and specific presentations on specific aspects or initiatives of the Company's Compliance Program.

Other matters of interest analyzed by the Audit and Control Committee

- Annual Work Program 2020.
- Audit and Control Committee of Telefónica, S.A.: Operation Report 2019.
- Audit and Control Committee: Related-Party Transactions Report 2019.
- Monthly report from the Head of the Treasury Stock Management Team of Telefónica, S.A. on treasury stock transactions.
- Verifying that the financial information published on the Company's website is continuously updated and matches the information that has been prepared in each case by the Board of Directors and published on the CNMV website.
- Analysis of the new developments in the Good Governance Code of the Spanish National Securities Market Commission, which was revised in June 2020, of the proposed amendment of the Regulations of the Audit and Control Committee, and of the corresponding Corporate Policies and Regulations.
- Litigation status of the Telefónica Group.
- Requests of and disclosures to Regulators.
- Evaluation of the role of the Internal Audit, Intervention and Inspection Directorate.
- Regular training to ensure up-to-date expertise of the Committee members.



As set forth in Article 5 of the Regulations of the Audit and Control Committee, the Committee shall be provided with the resources necessary for the Members of the Committee to obtain external advice on legal, accounting, risk assessment and other matters as required.

VII. EVALUATION OF THE OPERATION AND PERFORMANCE OF THE COMMITTEE.

Pursuant to the provisions of Article 8 of the Regulations of the Company's Audit and Control Committee, the Committee carried out its evaluation process at the end of fiscal year 2020, particularly with regard to its composition, work program, documentation, calls to meetings thereof, frequency, duration and conduct of meetings, contact with Officers of the Company and with the External Auditors, powers, duties and resources.

On this occasion, the aforementioned evaluation was performed within the framework of the overall evaluation work of the Board and its Committees, carried out with the assistance of the consultant firm Egon Zehnder (EZ), as external adviser.

The results of the report issued by the consulting firm Egon Zender show the proper operation of the Committee, which results have been communicated to the Board of Directors. Although the results of this evaluation were very satisfactory, the main areas for improvement identified were the desirability of continuing to work providing the documentation analyzed at the meetings more in advance, whenever possible.

VIII. INFORMATION ON THE COMMITTEE'S OPINION REGARDING THE INDEPENDENCE OF THE STATUTORY AUDITOR.

Additionally, as stated in Section VI above and as regards the External Auditor (PwC), on February 18, 2020, after having received the communication from such External Auditor regarding its independence, the Committee issued its report on the independence of PwC, concluding that such External Auditor is independent of Telefónica, S.A. and of its related companies, on the terms established by applicable law.

IX. INFORMATION ON THE PRACTICAL GUIDES REGARDING AUDIT COMMITTEES FOLLOWED BY THE COMMITTEE.

The Audit and Control Committee of Telefónica, S.A. follows the Technical Guide on Audit Committees of Public-Interest Entities approved by the National Securities Market Commission (CNMV) on June 27, 2017.



X. CONCLUSIONS.

As reflected above, over the course of 2020, the Audit and Control Committee has analyzed and examined the main issues and aspects within its purview, regularly reporting to the Company's Board of Directors on the most significant issues.

During fiscal year 2021, the Audit and Control Committee plans to continue to review and monitor the situation affecting all matters within its purview, pursuant to its Meetings Schedule and Annual Work Program 2021.

XI. DATE OF PREPARATION AND OF APPROVAL OF THE REPORT.

This Report was prepared by the Audit and Control Committee on February 23, 2021 and approved by the Board of Directors of Telefónica, S.A. on February 24, 2021.

Madrid, February 2021
