# Telefónica Latam: The key growth lever of Telefónica

José María Álvarez-Pallete General Manager Telefónica Latinoamérica New York and Boston, September 30<sup>th</sup> – October 1<sup>st</sup>, 2008



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**Telefónica Latinoamérica at a glance** 





Regional integrated management and scale benefits to further enhance efficiency

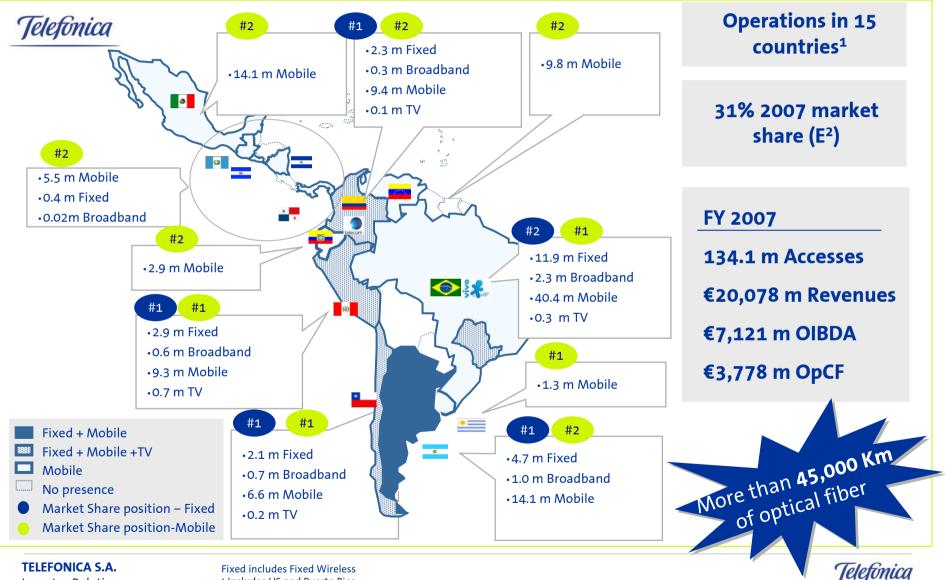


4 On track to deliver a superior growth guidance



# The leading integrated player in a growth region...

June-2008



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**Fixed includes Fixed Wireless** <sup>1</sup> Includes US and Puerto Rico <sup>2</sup> Telefónica's Business Intelligence Unit

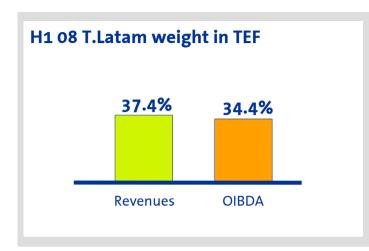
# ...with a strategic alliance in a very dynamic market

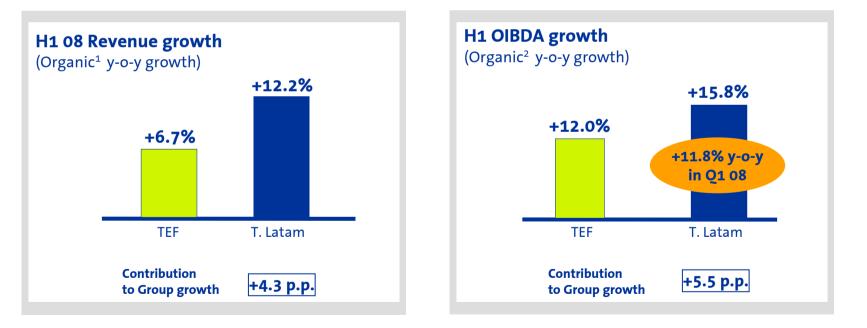






# The main growth driver of Telefónica ...

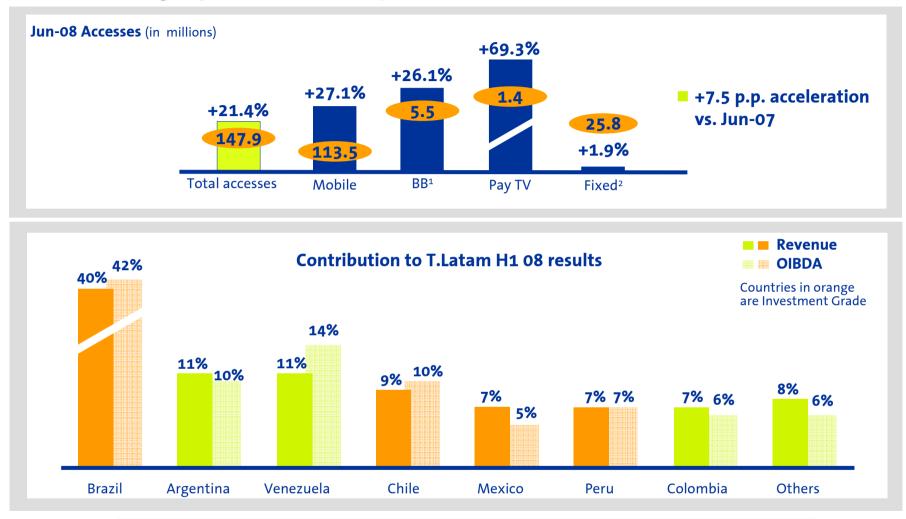




TELEFONICA S.A. (1) Assuming constant exchange rates as of H1 07 and including the consolidation of TVA in January-June 2007 and the impact in T. España revenues for new public voice telephony services business model (€ -67.9 m). It excludes the consolidation of Airwave in January-March 2007 and Endemol in January-June 2007. It excludes the consolidation of TVA in January-June 2007 and Teleming in April-June 2007. It excludes the consolidation of Airwave in January-June 2007 and Teleming in April-June 2007. It excludes the consolidation of Airwave in January-June 2007 and Teleming in April-June 2007. It excludes the consolidation of Airwave in January-June 2007 and Teleming in April-June 2007. It excludes the consolidation of Airwave in January-June 2007 and the impact coming from assets disposals (Airwave and Sogecable) in both periods.

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## ... with a highly diversified portfolio...



## 63% of our revenues and 64% of our OIBDA from Investment Grade economies

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1 Including Terra Latam 2 Including Fixed Wireless Telefonica

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**1** Telefónica Latinoamérica at a glance





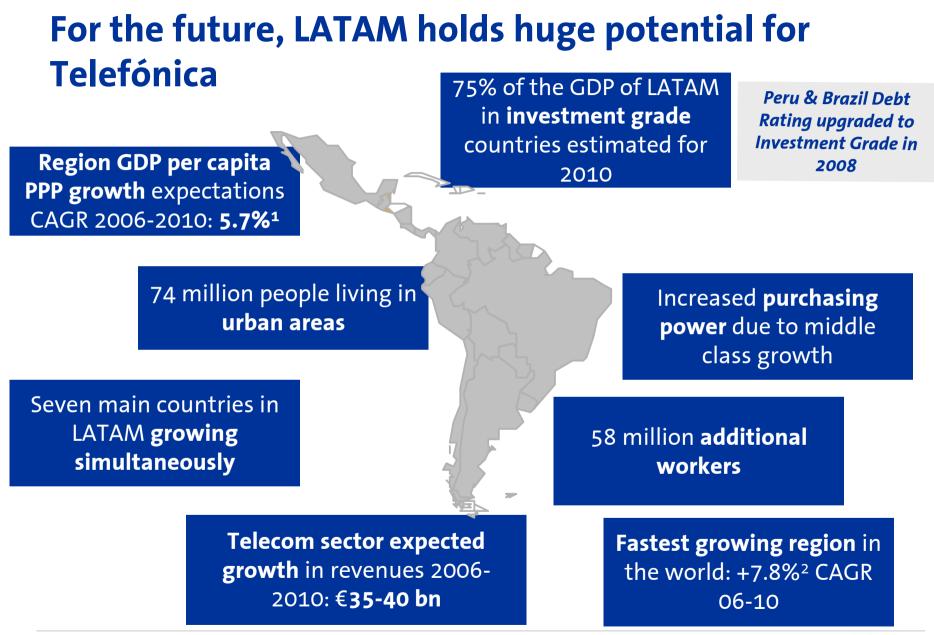
Regional integrated management and scale benefits to further enhance efficiency



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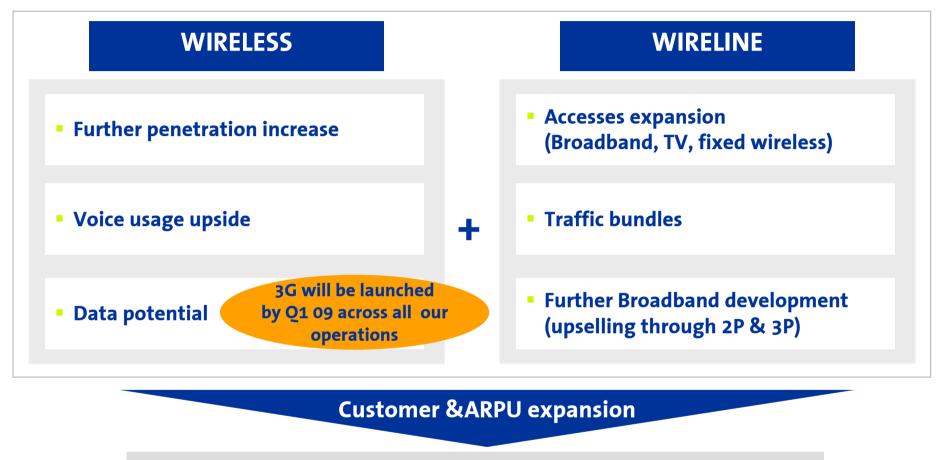








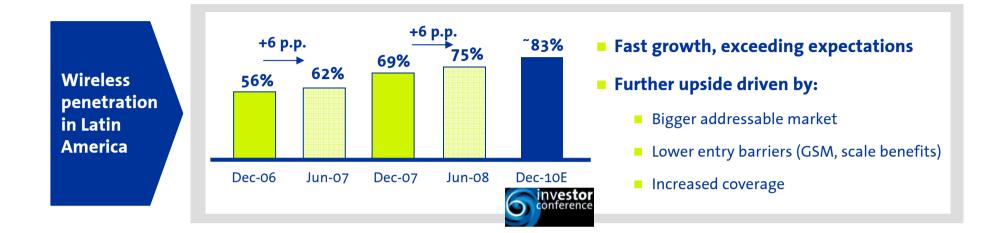
# Significant top line growth potential, capitalising on our unique integrated approach

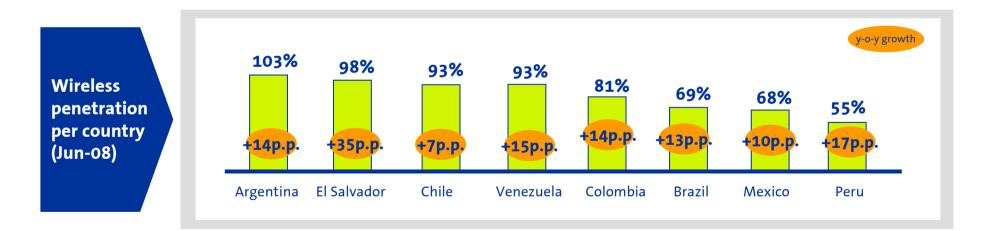




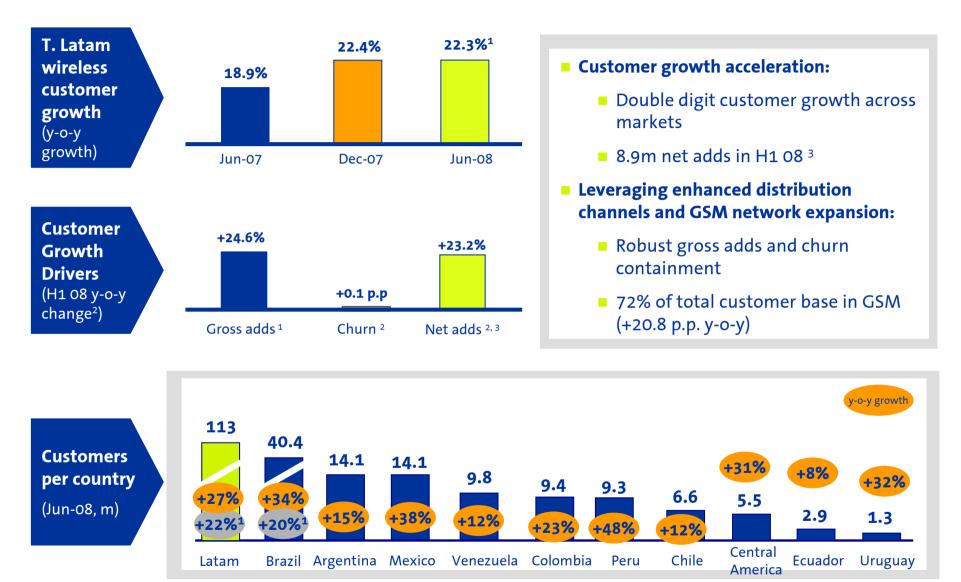
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## Solid growth prospects in wireless penetration ...



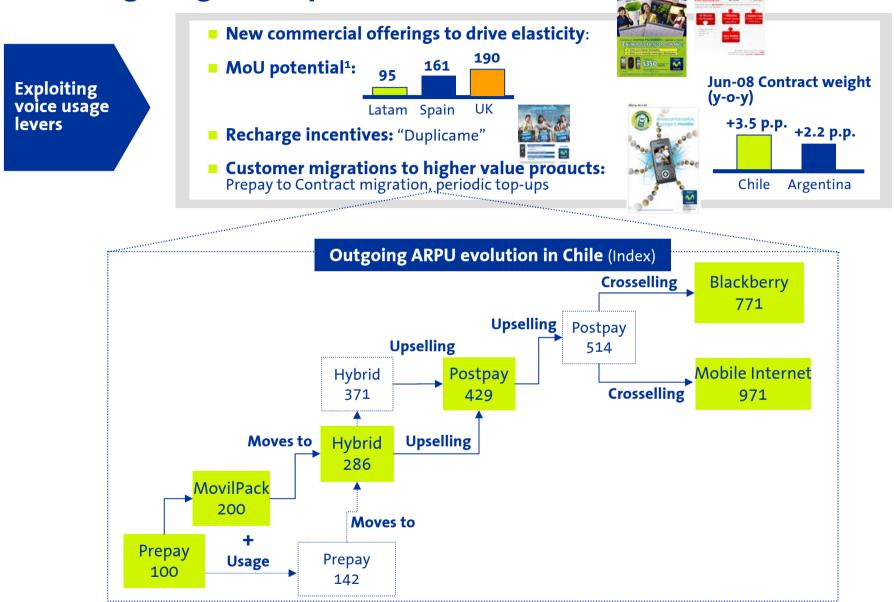


## ...fully flowing into our customer base



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## **Fostering usage to expand ARPU**



**TELEFONICA S.A.** <sup>1</sup> Minutes in 2007. Data for Telefónica operations in the respective countries 2 Includes Telemig in April-June 2007



## **Fostering usage to expand ARPU**



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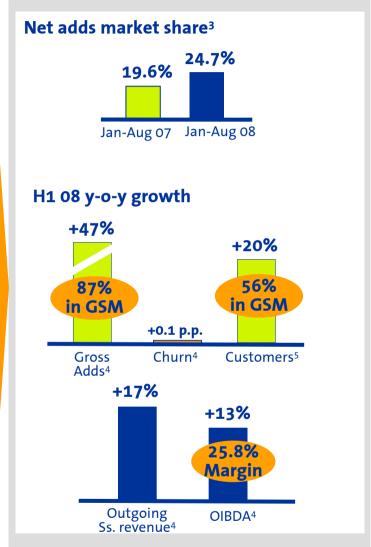


# Brazil: sound results, capitalising our strengthened competitive position

- Brand strength:
  - Higher than market average customer satisfaction<sup>1</sup>
  - Best service quality<sup>2</sup>
- Nationwide footprint:
  - Telemig's acquisition
  - Acquisition of additional 1.9 & 2.1 MHz spectrum nationwide

### Fast execution of migration to GSM:

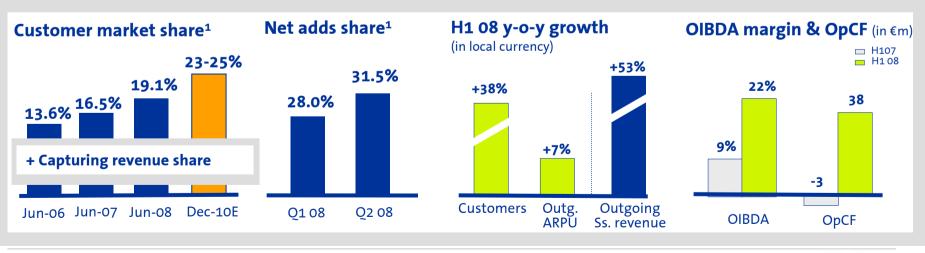
- Network deployed in a record time
- More competitive prices, acquisition of high-value clients and increase in postpay additions
- 56% of our total customer base already in GSM with lower SACs
- Superior GSM coverage due to launch in 850MHz
- Largest distribution channel:
  - Over 8,000 POS and more than 412,000 points of recharge
- 3G coverage and commercial offering launched (EVDO & WCDMA)
  - HSUPA services launched in 27 Brazilian cities



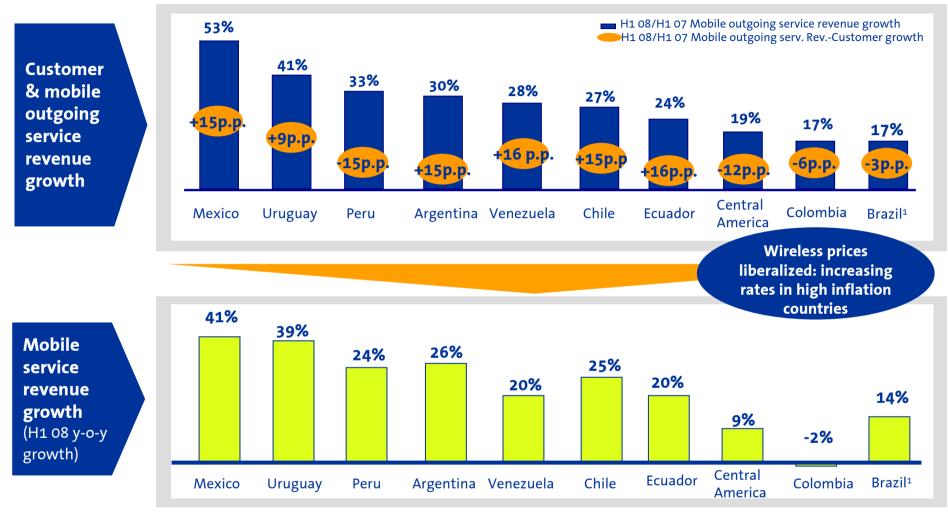
# Mexico: reinforcing market positioning, capitalising a profitable growth model

### Enhanced distribution channel:

- Better quality adds and lower churn
- Further initiatives to better address the postpay market (Maxcom, Alestra ...)
- Innovative commercial offers, driving usage and ARPU up
- Progressive deployment of 3G network. Upcoming spectrum auctions
- **Early signs of regulatory advances (national CPP, portability)**
- Benefits of scale



## Sum-up: Capturing growth opportunities in the wireless market

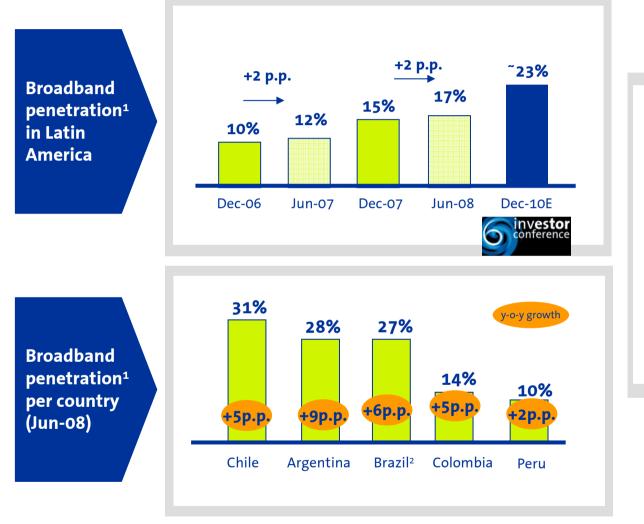


Net exposure<sup>2</sup> to MTR <5% H1 08 (net exposure<sup>3</sup> to MTR from T.Latam <2% of TELEFÓNICA revenues)

## Strong revenue growth despite lower MTRs

1 Including Telemig in the April-August 2007 and April-August 2008 periods **Investor Relations** 2 Interconnection revenues - interconnection costs of T.Latin America over T. Latin America revenues 3 Interconnection revenues – interconnection costs of T.Latin America over Telefónica revenues

## **Transforming our wireline business to capture the BB opportunity**



Healthy growth rates

- Further potential driven by:
  - Bigger addressable market
  - Expanded network coverage
  - New business opportunities: workstations
  - Medium ADSL market: plug &play, lower entry level bandwidth solutions, prepay...

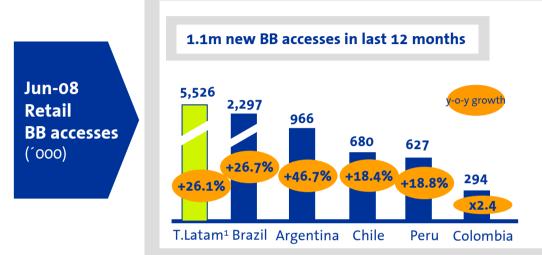
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1 Over households 2 Sao Paolo



#### WIRELINE

## Expanding our access base at a strong pace ...

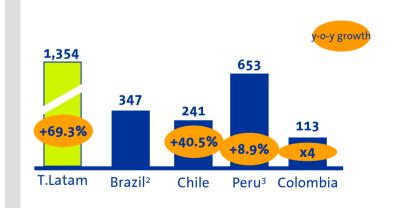


- Regional replication of successful products: Speedy Duo, Speedy business portfolio
- Expanded coverage in Colombia with positive impact in net adds (Q2-08: +46.1% vs. Q1-08)
- Higher speeds in ADSL portfolio (Telesp, Chile)



 Fiber pilot in Sao Paolo to serve premium customers



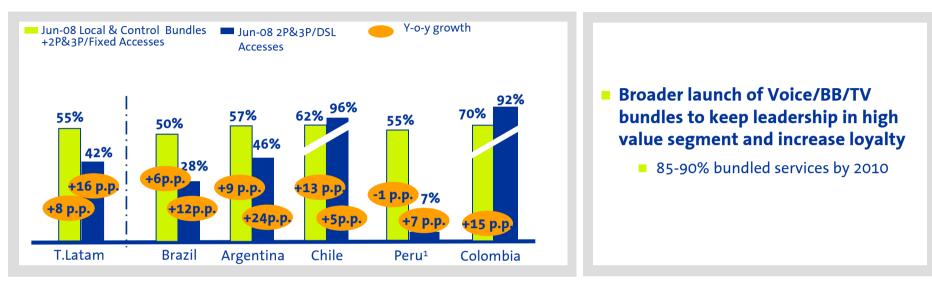


- **Pragmatic and flexible combination of IPTV, DTH and cable.** DTH launch in Peru & Chile during 2006 and Colombia & Brazil in 2007
- Enhanced content offering: Brazil (Globo content & TVA) to surpass 1m TV accesses by 2010E
- New features: Interactive services and PVR in Chile
- Progressive building scale in PayTV

1 Including Terra Latam 2 DTH product launched in August 2007 and acquisition of TVA (MMDS customers) in Q4 07 3 Including cable modem

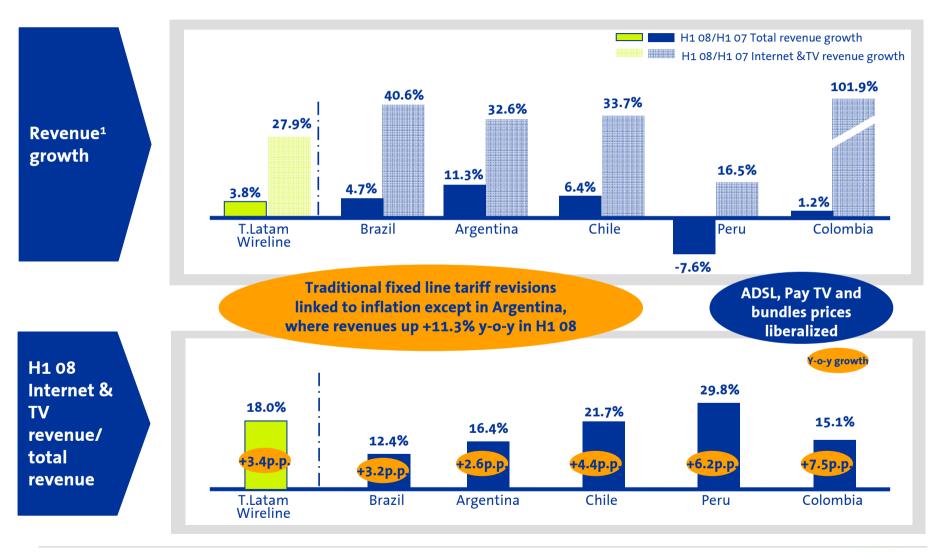


# ... fostering bundles penetration, with positive results per access ...





# ...with healthy top line expansion, reducing exposure to regulated services



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<sup>1</sup> In constant currency

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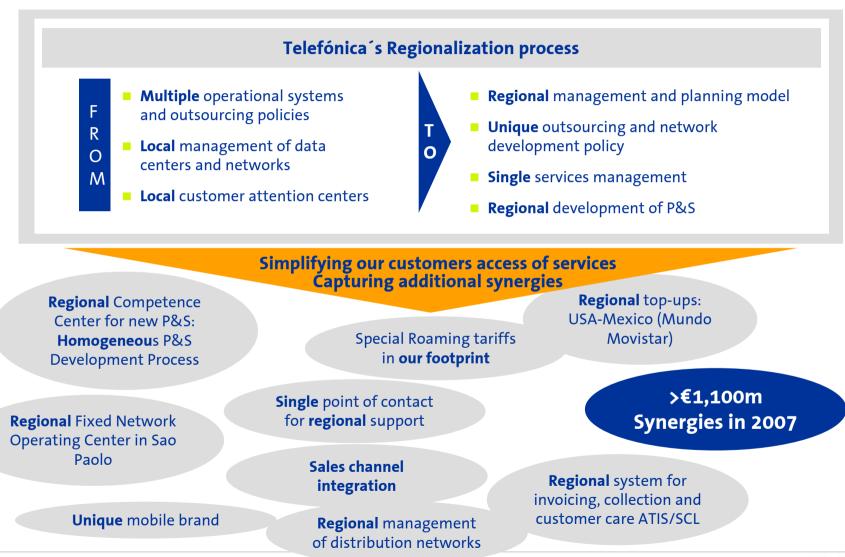
**Regional integrated management and scale benefits to further** enhance efficiency



4 On track to deliver a superior growth guidance



# Regionalization, a key and differential operating and commercial model in the region



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## **OIBDA Margin levers**

## WIRELESS

#### Leveraging scale:

- Handsets & equipment purchasing
- Marketing and sponsorships

### Further efficiency in commercial costs

Increasing online channel, telemarketing

#### Churn reduction:

- Enhanced distribution quality
- Attractive pricing and loyalty programs
- Migration to GSM
- Network costs:
  - Closing of TDMA/CDMA networks

## WIRELINE

#### Smoother change in revenue mix:

 Lower contribution from high margin services already materialised in most markets

### Enlarged scale in new business:

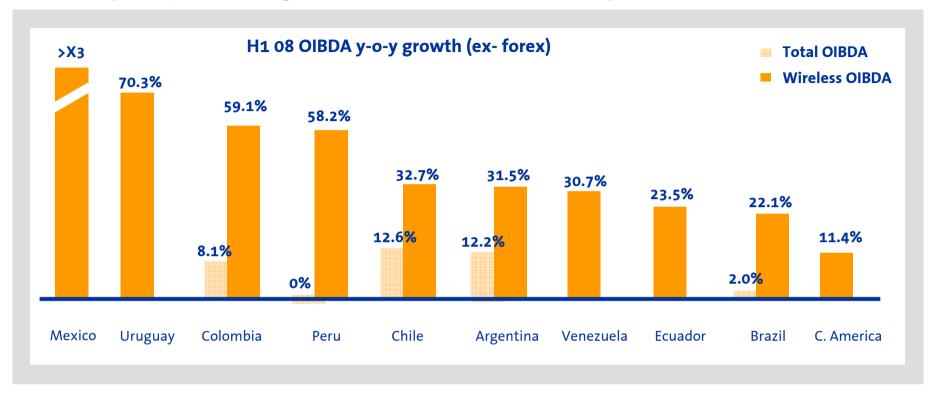
- BB and Pay TV
- Churn reduction:
  - Bundling strategy
- Enhance quality service & improve commercial efficiency
- Benefits from workforce reorganization programs

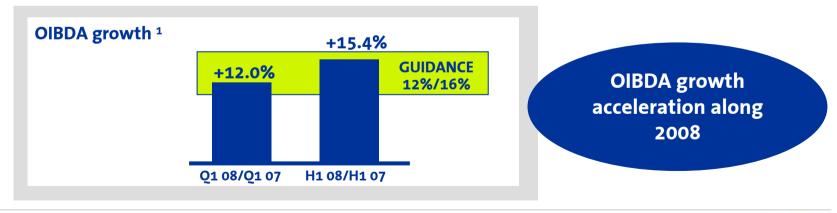
#### Strong OIBDA growth, leading to margin expansion

+



## Already capitalising on enhanced efficiency levers ...







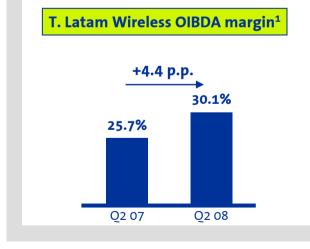
1 Guidance criteria: 2007 adjusted figures include 3 months of consolidation of TVA. 2008 figures Includes TVA and Telemig (from April 2008). Guidance growths rates assume 2007 constant FX. In terms of guidance calculation OIBDA excludes other exceptional revenues/expenses not foreseeable in 2007 and 2008.

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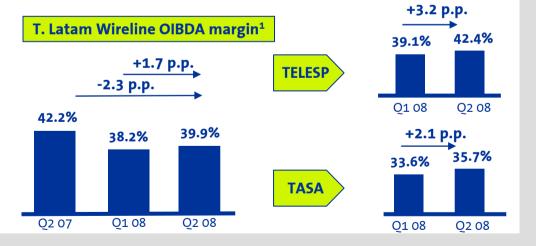
## ... with a direct impact on margins



 Significant y-o-y advances in mobile margins across markets



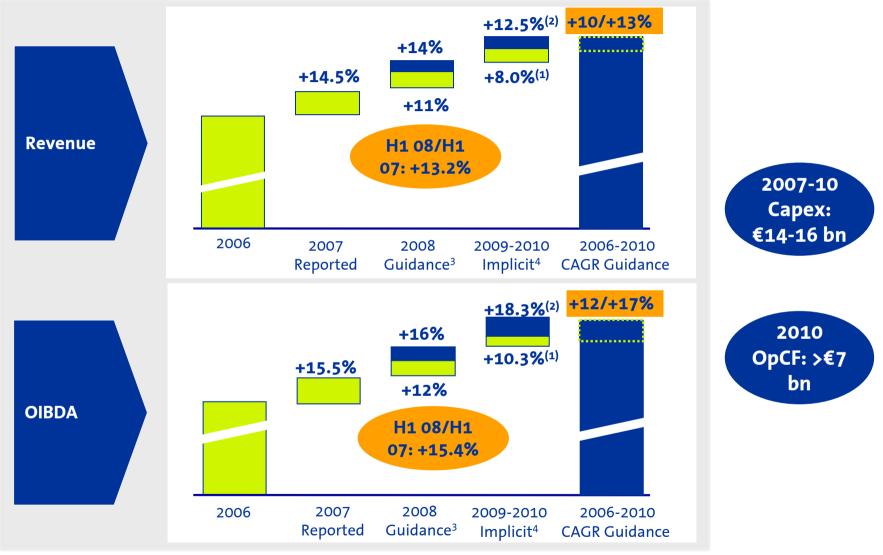




(1) Aggregated figures. Investor Relations

## On track to meet 2010 targets





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- Calculated applying low end of 2008 & low end of 2006-2010 CAGR guidance
- (2) Calculated applying high end of 2008 & high end of 2006-2010 CAGR guidance

(3) Constant currency 2007

(1)

(4) Calculated with 2008 numbers in constant terms 2006



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2 Unique top line growth potential in a fast growth region



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## **Closing remarks**

## **On track to deliver a superior growth guidance**



