

*Telefonica*



## TMT Conference

Morgan Stanley

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COO of Telefónica S.A.  
October 29th, 2001

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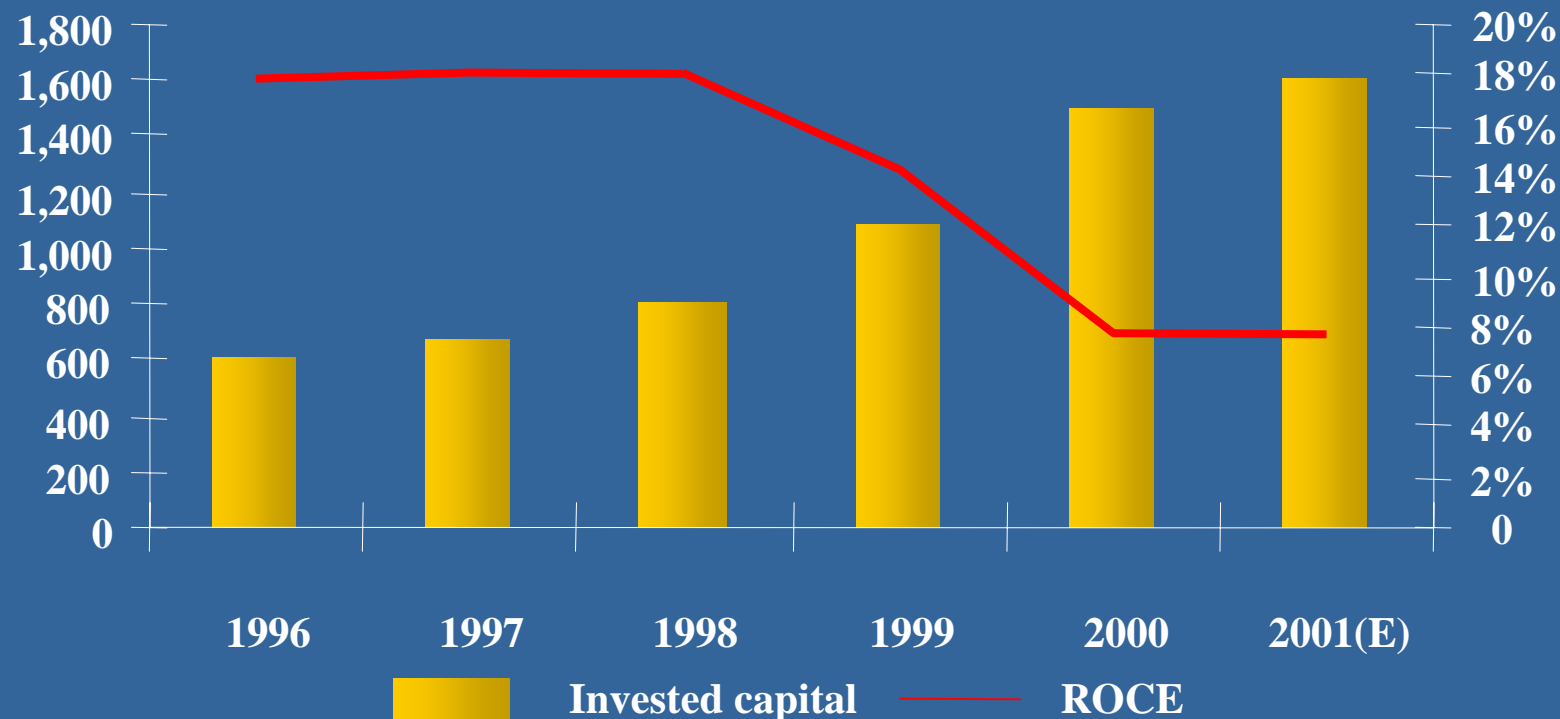
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# INDEX

- **The world has changed and our sector has soured**
- Telefónica is structurally strong
- We will come out stronger of these uncertain times, delivering sustained earnings growth and keeping optionality

# INVESTED CAPITAL vs RETURNS IN TELECOMS

Bn. USD



- ✓ Increasing concerns on return on invested capital
- ✓ Increasing cost of capital (lower cost of debt vs higher equity risk premium)
- ✓ Different investment cases across the sector

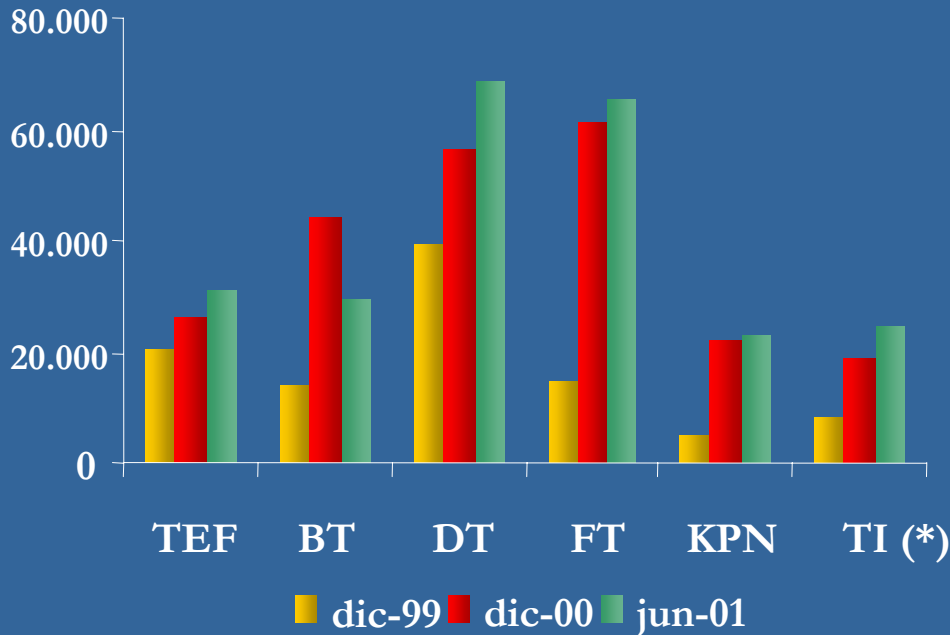
Source: UBS Warburg

## 1. A NEW CONTEXT

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# FUNDING DILEMMA: DEBT OR EQUITY

Net Debt (MM Euros)

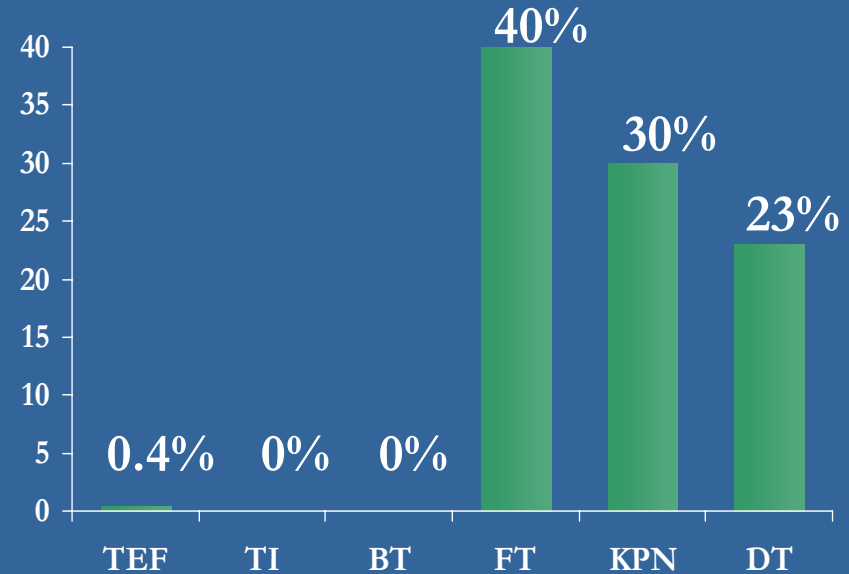


	TEF	BT	DT	FT	KPN	TI
Net debt/						
MKT.CAP	54%	66%	96%	144%	455%	44%

(\*) Excluding Olivetti's debt

Reported net debt as of June 01 and market cap as of 26 October 2001

Maximum estimated overhang over total free float



Source: Credit Suisse First Borton, 30 August 2001

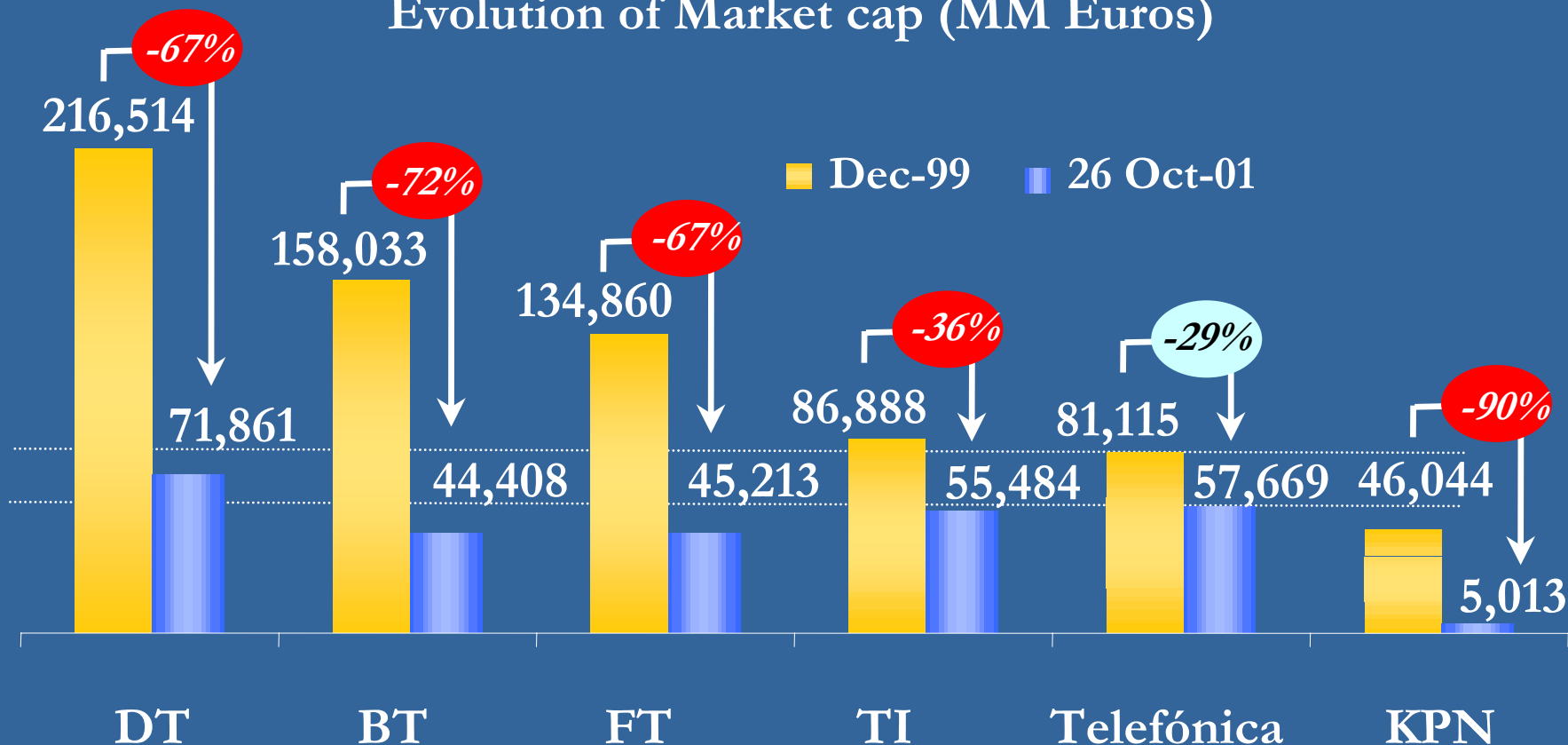
	TEF	TI	BT	FT	KPN	DT
Gov. stake	0%	3%	0%	55.7%	34.7%	43%

## 1. A NEW CONTEXT

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# QUALITY BALANCE SHEET vs MARKET CAP. PERFORMANCE

Evolution of Market cap (MM Euros)



✓ Best rated company within the sector (S&P and Moody's)

# A NEW CONTEXT

- Downward revision in expectations for growth businesses. Financial markets focus shifting from long term growth to cash and short term returns
- Increased cost of equity. Outflow of funds from the sector. Difficulty to raise new capital
- Overcapacity and decreasing returns on invested capital
- Increased debt levels weaken balance sheets and erode market cap
- Slowdown in the global economy

**Solid companies that adapt better and retain more options will come out stronger**

# INDEX

- The world has changed and our sector has soured
- **Telefónica is structurally strong**
- We will come out stronger of these uncertain times, delivering sustained earnings growth and keeping optionality



# TELEFONICA'S SOLID POSITION

## Sound financials

- ✓ Strong financial performance
- ✓ Lower debt levels and strong cash flow generation
- ✓ High credit ratings

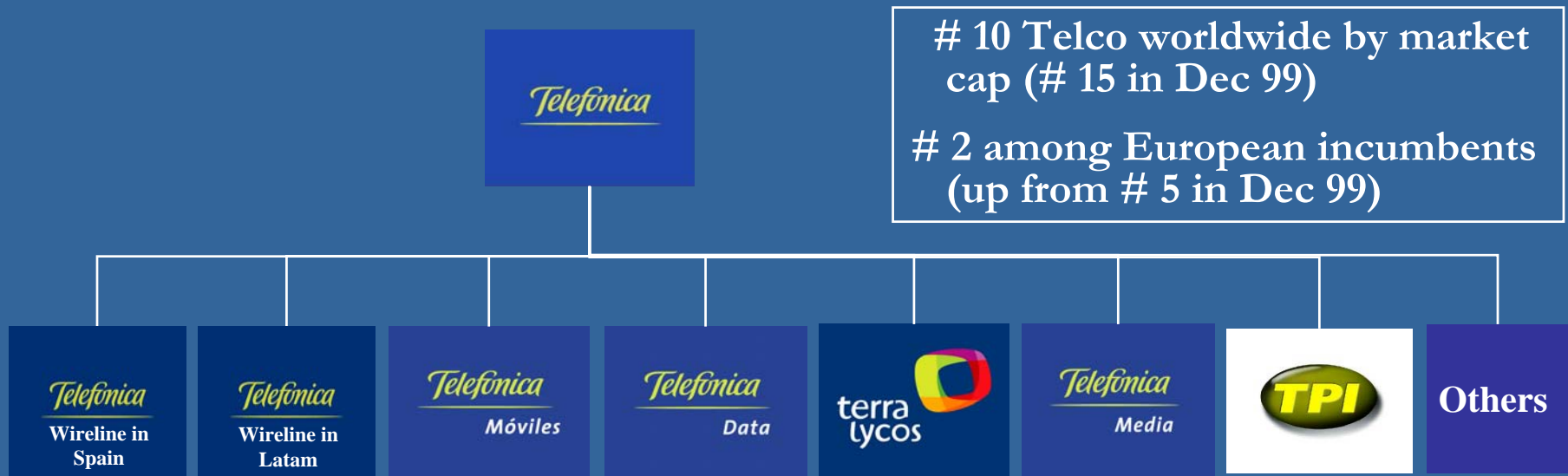
## Solid fundamentals

- ✓ Large and growing customer base
- ✓ Strong operational performance and skills

## Strong strategic position

- ✓ Balanced business portfolio
- ✓ Solid positions across the value chain
- ✓ Best placed for success in all scenarios

# TELEFONICA: A DIVERSIFIED GLOBAL PLAYER



Million

2000

% Change

1H01

% Change

Revenues

28,485.5

24.1

15,302

15.2

EBITDA

11,918.8

9.5

6,356.6

9.2

Reported Net inc.

2,504.8

38.8

1,148.6

16.1

Net inc. - goodwill

3,005.4

50.3

1,631.8

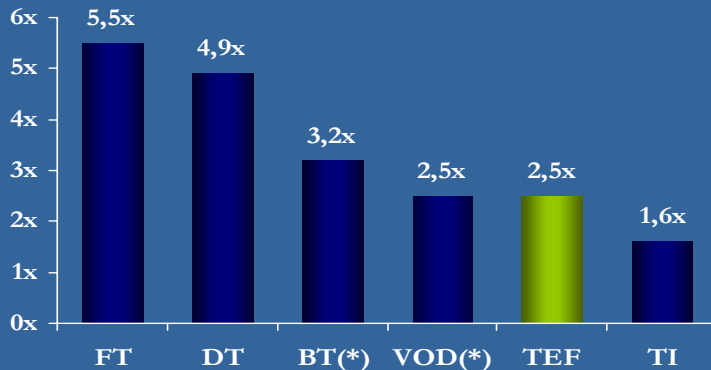
41.6

**2. STRUCTURALLY STRONG**

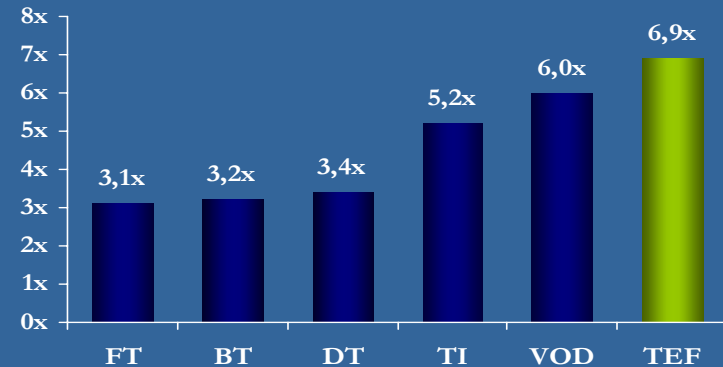
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# PEER COMPARISON HIGHLIGHTS TELEFÓNICA'S CREDIT QUALITY

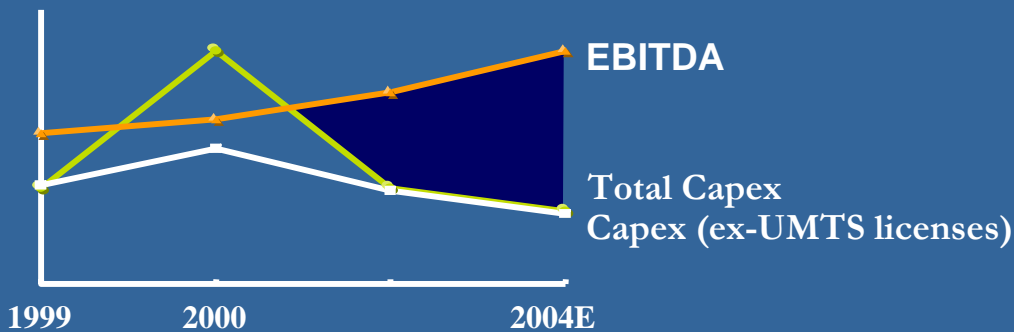
Net Debt 01 / EBITDA 01



EBITDA 01 / Net Interest Expense



## EBITDA generation in excess of CAPEX required for organic growth



•Net Debt estimates for 2001: SSSB, except for Vodafone (by JP Morgan, assuming completion of the Japan Telecom transaction). For BT, the proceeds from real estate sale have been added on top of SSSB Net Debt estimate.

•EBITDA estimates for 2001: SSSB

•Telefónica estimates: EBITDA and Net Interest Expense annualized 1H2001 results; Net Debt as of 30-Jun-01

•Market Capitalisation: Source: Bloomberg, as of 25-Sept-01

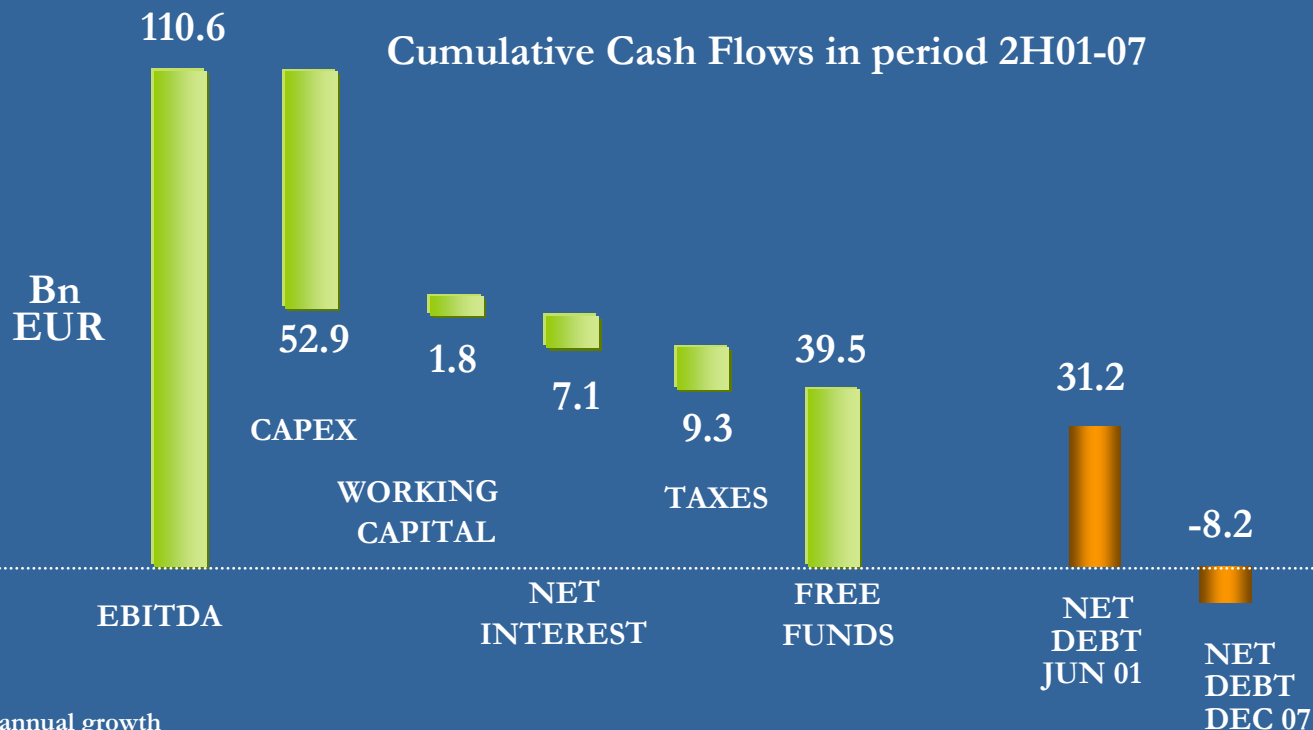
•Spread Increase: Source: Bloomberg

## 2. STRUCTURALLY STRONG



# TELEFÓNICA COULD PAY OFF ITS DEBT IN LESS THAN 6 YEARS

- ✓ Cash flow generation capacity would allow full debt repayment before current average maturity (5.9 years).



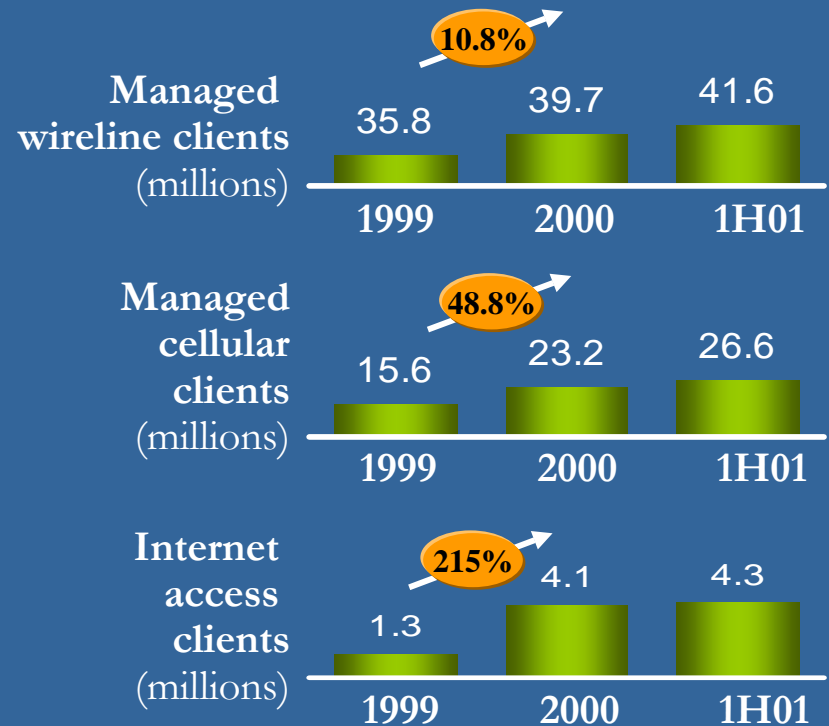
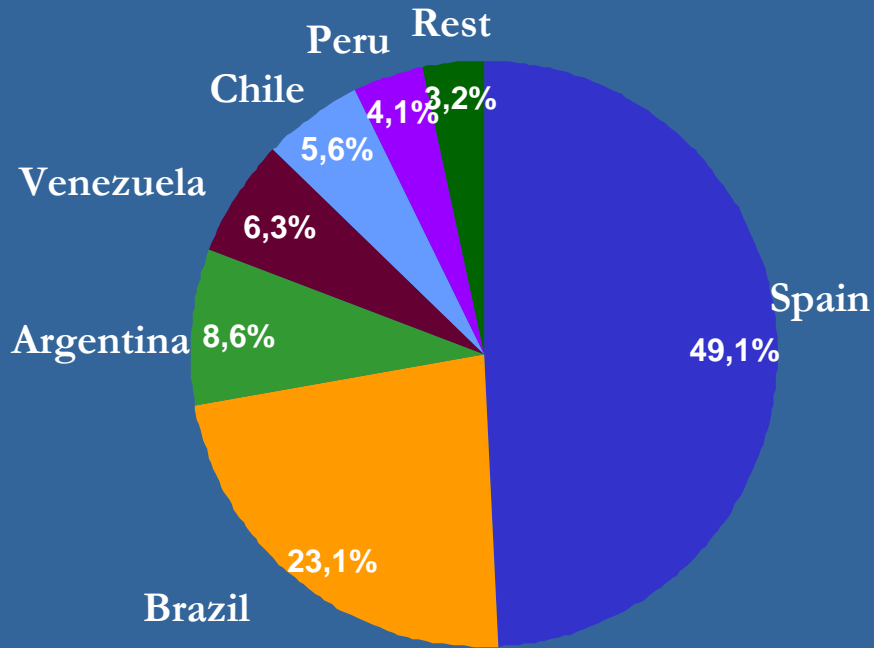
## Assumptions:

- EBITDA: 9% annual growth
- Capex: Average of analysts forecasts (*recent reports by Lehman Brothers, Merrill Lynch, Credit Suisse and BSCH*)
- Working capital requirements: 20% of EBITDA increase, effective tax rate of 30%, and average debt cost estimated from current market interest and FX rates
- Net debt as of Dec 07 would be around 0.9 bn EUR higher if assumption about average debt cost increases by 100 bp.

## 2. STRUCTURALLY STRONG

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# LARGE AND GROWING CUSTOMER BASE



A market with more than 500 million potential customers  
 More than 70 million customers currently being served  
 Homogeneous markets with strong cultural and economic links  
 Positive growth outlook despite economic slowdown

## 2. STRUCTURALLY STRONG

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# STRONG OPERATIONAL PERFORMANCE

## Wireline strategy delivering results in Spain

### 1.- Lead the direct access front through ADSL

- Number of ADSL subscribers up by 315%
- TdE's market share in ADSL users: 95%

### 2.- Lead the Internet Growth

- Number of flat-fee subscribers up by 210%
- Dialup access market share of 65%

### 3.- Defend voice traffic market share

- Managing Price Policies
- New services to promote traffic
- Marketing win-back campaigns

### 4.- Stabilize regulatory framework

- Increase in monthly fee
- Price cap: CPI - 4%
- Commercial flexibility

	1H01	% vs. 1H00
Total traffic (mill. min)	68,940	+38.2%
LIS ('000)	20,600	+4.1%
Lines per employee	502.8	+15.9%
Operating expenses before Interconnection (mill. Eur)	1,903.8	-7.6%
EBITDA (mill. Eur)	2,440	+4.2%

## 2. STRUCTURALLY STRONG

# LATIN AMERICA: PROVEN EXPERTISE

**TeleSP (acquisition in Aug '98)  
3 year management**

	As of take over	As of 06/30/01	% Change
• LIS ('000)	6,407	12,006	87%
• Lines per employee	338	979	190%
• Avg. Waiting time (months)	105	2	-98%
• EBITDA (\$US MM)	2,046	2,213 (1)	8%
• EBITDA margin (2)	58%	64%	6 p.p.

**TASA (acquisition in Nov '90)  
11 year management**

• LIS ('000)	1,696	4,450	162%
• Lines per employee	78	504	546%
• Avg. Waiting time (months)	49	0.3	n.m.
• EBITDA (\$US MM)	637	1,864 (1)	193%
• EBITDA margin	38%	53%	15 p.p.

(1) Latest FY.

(2) Net of interconnection

**SKILLED TEAMS WITH UNIQUE TRACK RECORD ON ACQUISITIONS**

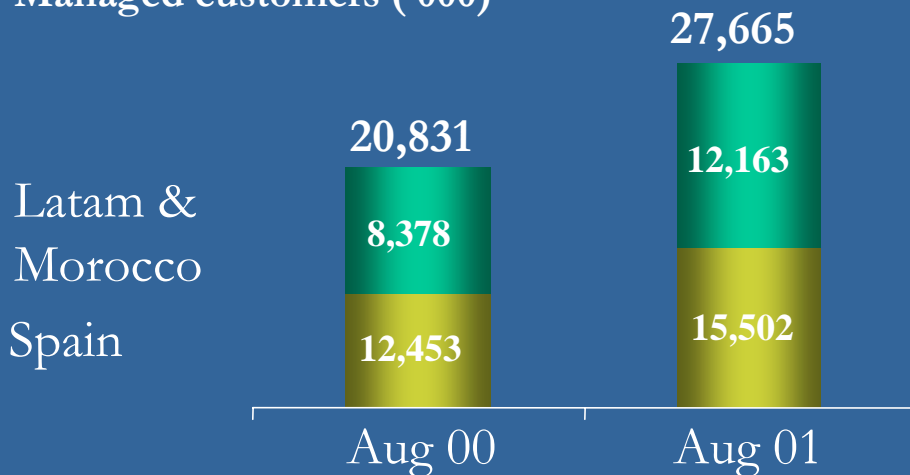
**2. STRUCTURALLY STRONG**

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# STRONG OPERATIONAL PERFORMANCE

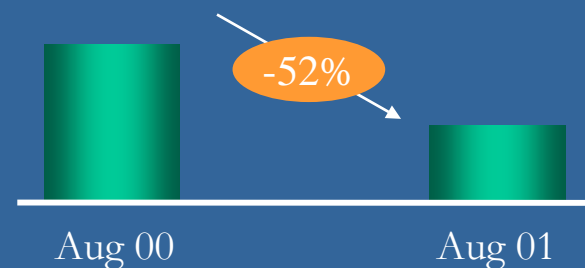
**Wireless: significant size, ongoing growth and increasing margin**

Managed customers ('000)

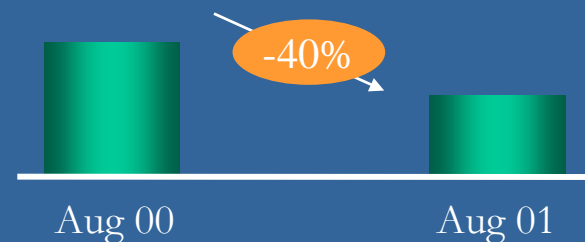


	1H01	%(1H01/1H00)
Operating Revenues	3,933.9	14.2%
EBITDA	1,551.6	32.4%
EBITDA Margin	39.4%	+ 5.4 p.p.

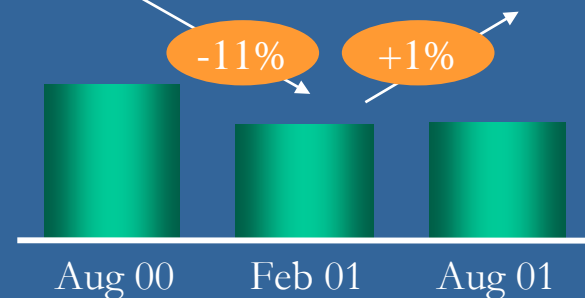
TME Monthly churn



TME SAC (EUR)



TME ARPU (EUR)



## 2. STRUCTURALLY STRONG





# OUR STRENGTH: SOLID POSITION AND OPTIONALLITY

- Sound financials

- Solid fundamentals

- Strong strategic position

- Telco with all options open

- Our future returns are not jeopardized by short term debt repayment

- Strong EBITDA diversification

- Strategic flexibility: currencies, horizontal organization, diversification

# INDEX

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- Telefónica is structurally strong
- **We will come out stronger of these uncertain times, delivering sustained earnings growth and keeping optionality**

# TELEFONICA'S PROJECT IN THE NEW INDUSTRY CONTEXT

Strengthen our relative position in the short term: focus on earnings



Evolve and reposition business platforms: building our future



Leverage our strong position in the sector restructuring

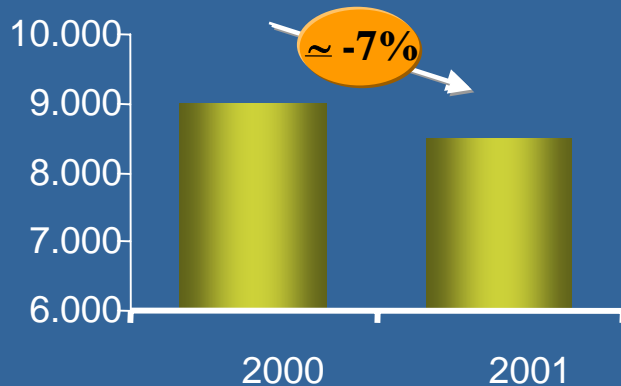
- ✓ Operational efficiency
- ✓ Capital efficiency
- ✓ Transformation towards client
- ✓ Organizational alignment/horizontal integration for synergies
- ✓ Natural strategic development of core businesses
- ✓ Strategic reposition of start-up businesses for the new context
- ✓ Consolidation in Lines of Business where scale is critical
- ✓ Accretive acquisitions with strategic fit

## 3. SUSTAINED EARNINGS GROWTH IN THE NEW CONTEXT

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# PROACTIVE MANAGEMENT OF INVESTED CAPITAL

## REDUCING CAPEX



TESA: <20% of revenues. Temporary increase due to ADSL

T. Móviles: Lower than expected due to network sharing

T. Latam: Peak in 2001. Substantial cut onwards

Target: 16% of revenues in 2005

## TELEFONICA IS ABLE TO MANAGE LATAM COSTS THROUGH DOWNTURNS

### WIRELINER

Capex reduction in Brazil, Chile, Peru and Argentina

- Discretionary cuts
- Most of the capex linked to local currency

Workforce adjustments

### WIRELESS

Flexible cost structure: 50% variable

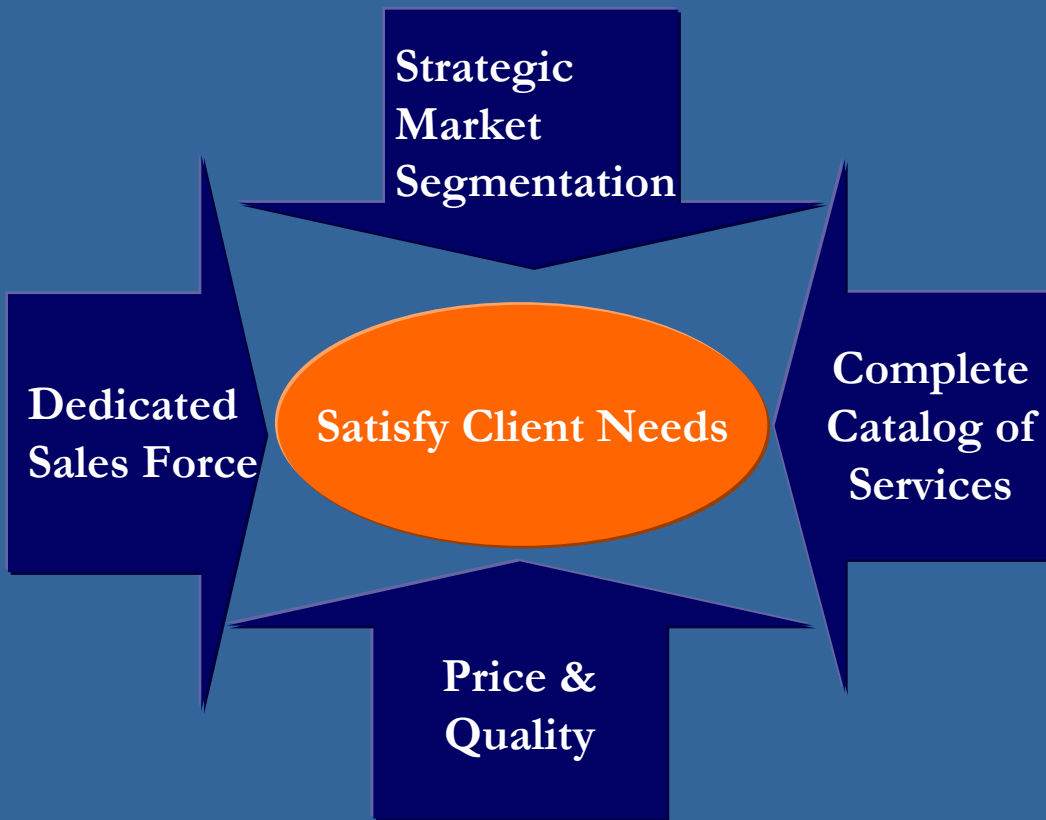
- Subscriber acquisition costs
- Linked to revenues (interconnection, roaming)

Capex adapted to demand

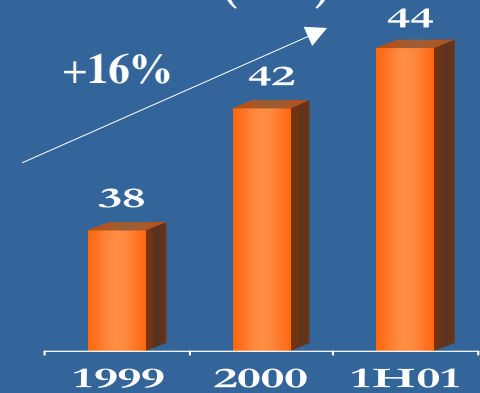
## 3. SUSTAINED EARNINGS GROWTH IN THE NEW CONTEXT

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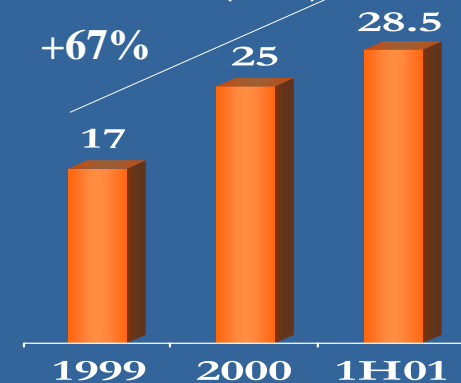
# OUR STRATEGY: FOCUS ON CLIENT NEEDS



Lines in service (MM)



Cellular clients (MM)

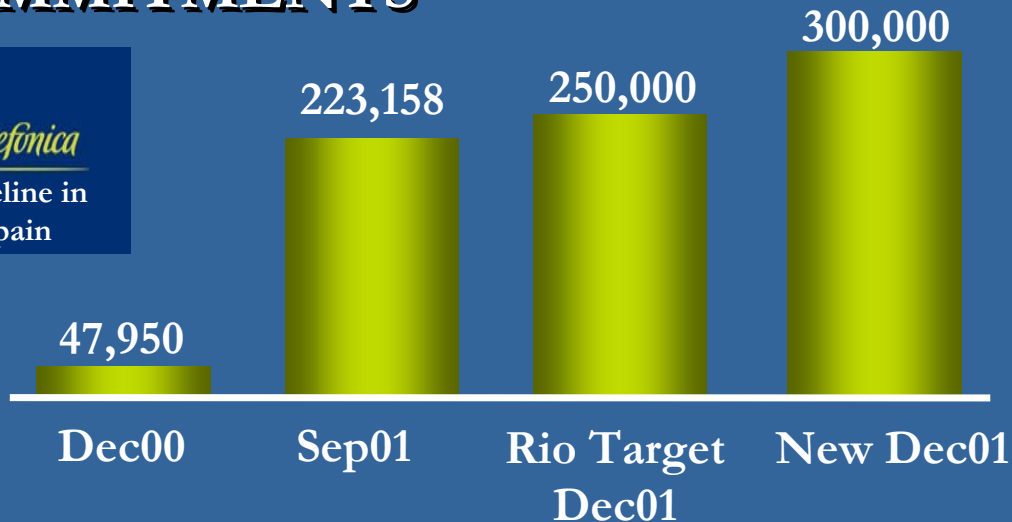


- ✓ Leverage our position in our natural markets (Latam)
- ✓ Take advantage of new interactive communication channels (broadband)

100 MM clients in 2004

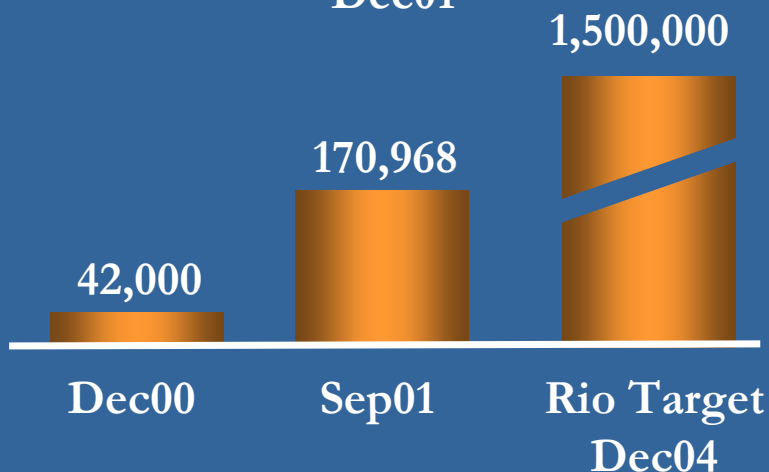
# ACCESS: FAST DEPLOYMENT OF OUR ADSL COMMITMENTS

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Wireline in Spain



- ✓ 9,400 adds during first week of October
- ✓ ADSL over ISDN, plug & play and TdE retail offer already launched

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Wireline in Latam



- ✓ 14% increase on ADSL adds 3Q01/2Q01

✓ 70% of ADSL coverage reached for 40 million lines in Telefónica Group

# OPENING NEW GROWTH OPPORTUNITIES: BRAZIL 2002

## BUSINESS OPPORTUNITIES

Creation of a leading Long Distance Carrier

Developing data & VAS businesses to corporations

Complete Brazilian broadband network



## COMPETITIVE POSITION

12 Million LIS

Sao Paulo: 40% of DLD+ILD

Telesp: >80% Intra-State mkt. share

Sao Paulo: 80% of top 250 corporations

90% of those serviced by Telesp

Itaú national data network acquired (4,000 POPs)

Capacity swaps through Emergia Group bandwidth needs

✓ Tap into a 10 Bn. Euros market

✓ Leverage Group position

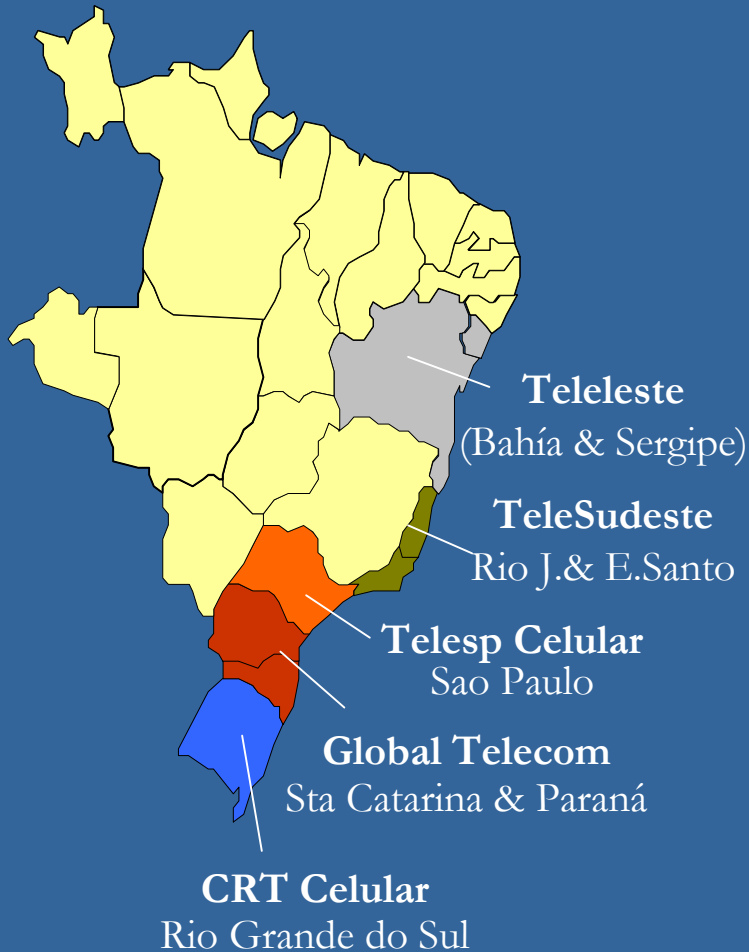
✓ Marginal CAPEX

✓ EBITDA > 0 from year one

3. SUSTAINED EARNINGS GROWTH IN THE NEW CONTEXT

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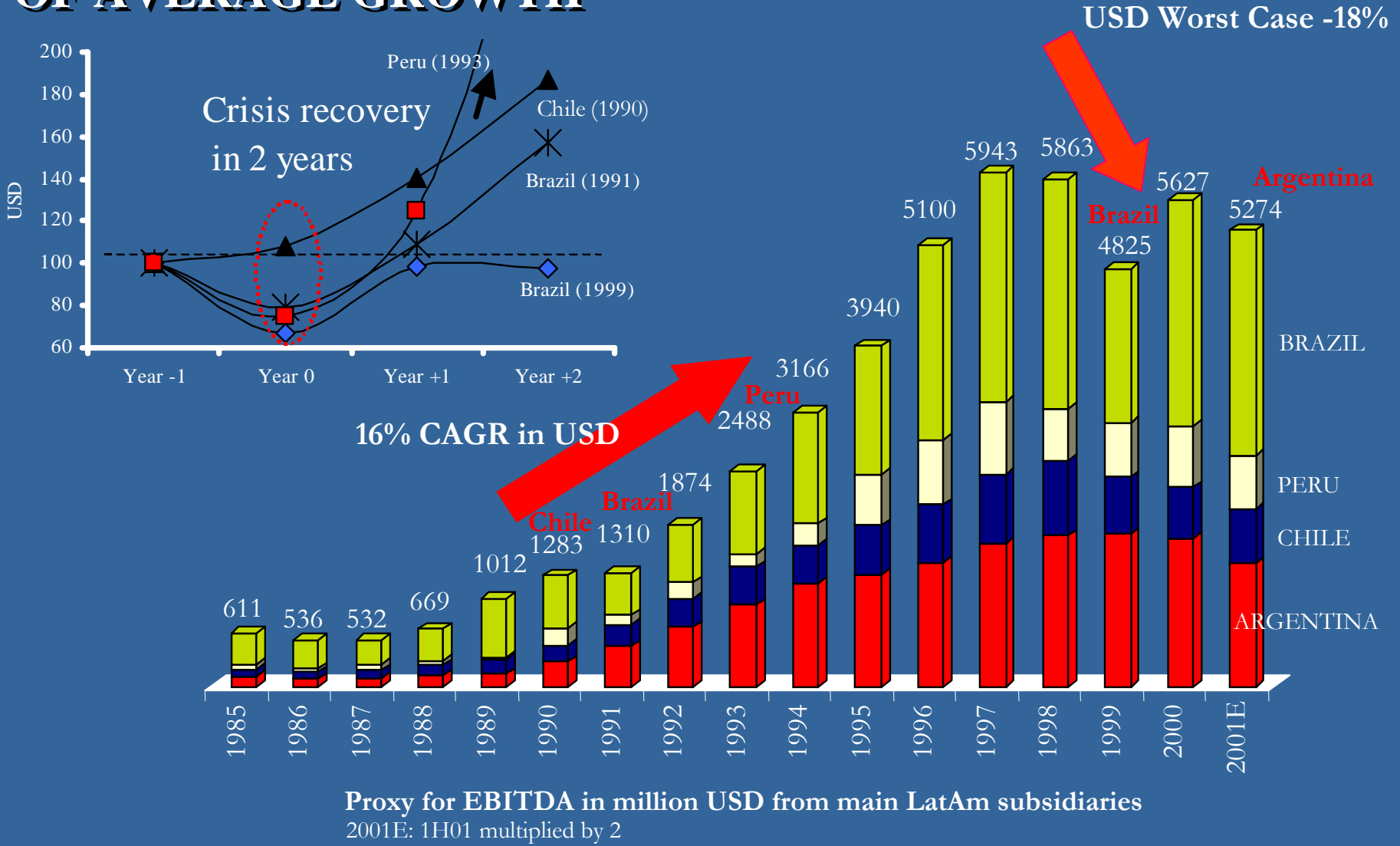
# OPENING NEW GROWTH OPPORTUNITIES: **JV WITH PT**



- ✓ 10.3 MM controlled customers as of 06/30/01
- ✓ Potential market over 95 MM POPs  
(56% of Brazil)
- ✓ 60% market share in areas of operation
- ✓ Leadership in 5 of the 6 richest areas in Brazil  
(71% of GDP)
- ✓ Unique cellular player operating in Sao Paulo and  
Rio de Janeiro
- ✓ 2000 aggregated revenues: 3 Bn \$US
- ✓ 2000 aggregated EBITDA: 890 MM \$US



# LATAM WORST YEAR EQUIVALENT TO LOSING 1 YEAR OF AVERAGE GROWTH



## 3. SUSTAINED EARNINGS GROWTH IN THE NEW CONTEXT



# UMTS IN GERMANY

## GROUP 3G

Quam

NPV

NPV

Today

Reduced CAPEX  
Clients in 4Q01  
Lower EBITDA losses  
Lower peak funding needs

August-00

2010

What may happen?

Unlock optionality  
Spectrum tradable  
Less than 6 operators

ΔΔΔ NPV

What are we doing?

Network sharing with a 3rd party  
Launch GPRS in 4Q01  
Vendor financing

ΔΔ NPV

What have we done?

Network sharing with E-plus  
Roaming (E-plus) and interconnection (DT) agreements  
More conservative business plan

What has changed?

UMTS delay, less data usage growth  
German cellular market status

Δ NPV

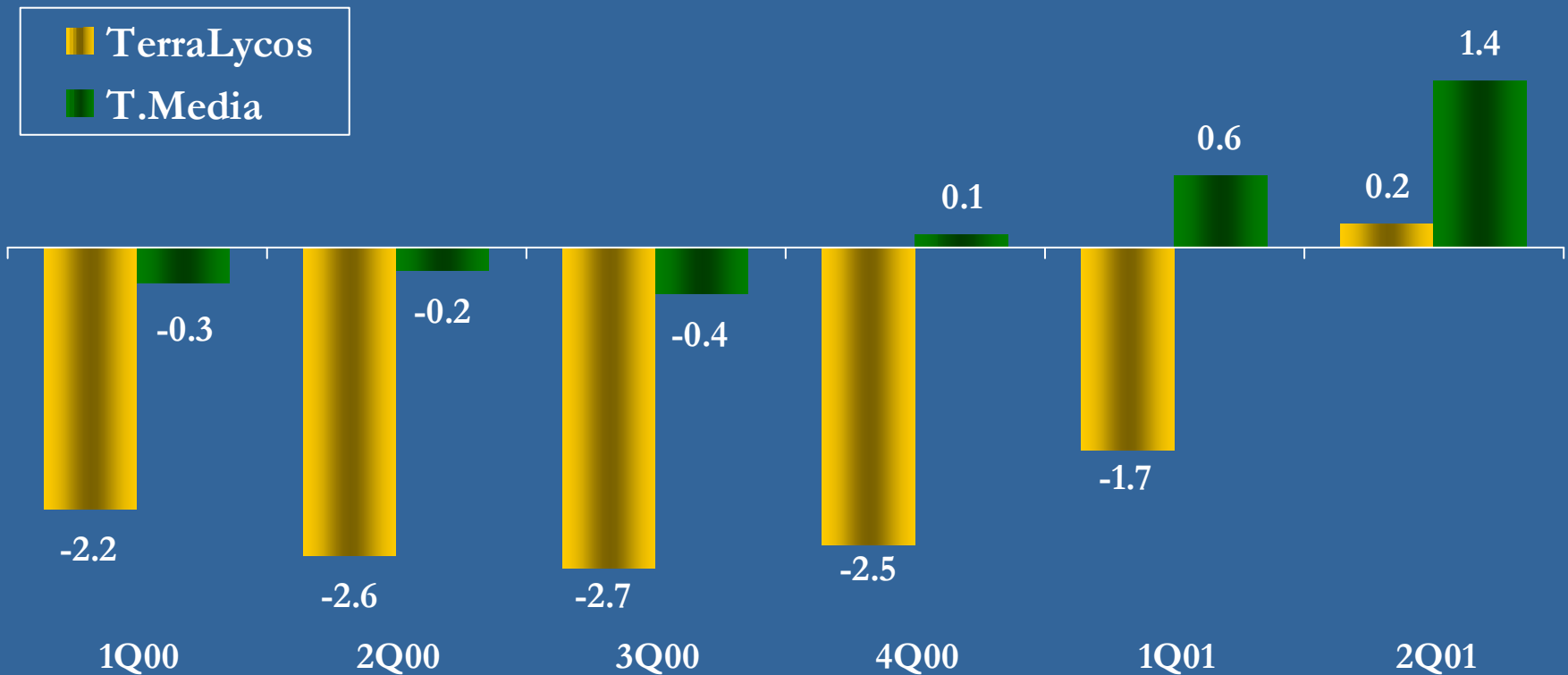
perceived initial NPV

3. SUSTAINED EARNINGS GROWTH IN THE NEW CONTEXT

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# START-UP BUSINESSES

Contribution to consolidated EBITDA growth (p.p.)



- Acquisitions and improved management practices have enabled Terra Lycos and T. Media to positively contribute to consolidated EBITDA growth

## 3. SUSTAINED EARNINGS GROWTH IN THE NEW CONTEXT

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# MANAGEMENT PRIORITIES GOING FORWARD

Enhance  
business  
performance

Pursue multiple initiatives in different areas to meet ambitious targets for 2002 and 2003 in all the Lines of Business

Start-up  
business  
repositioning

Review the business model and strategy for those businesses which have been more significantly affected by the changes in the environment

Optimization  
of invested  
capital

Monitor additions to invested capital (Capex control)  
Reduction of capital base (de-assetization)

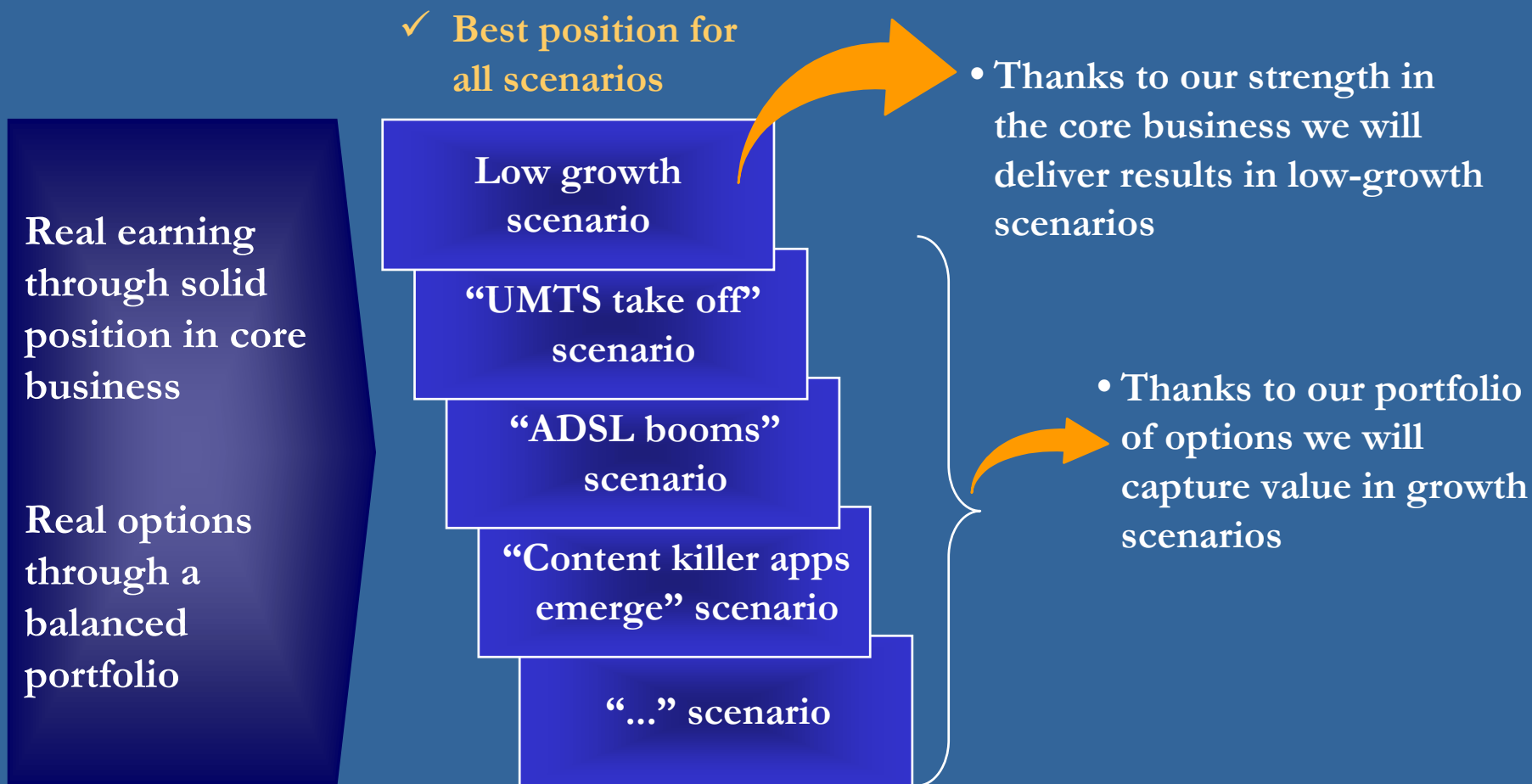
Organization

Adapt the organizational model to ensure the achievement of key management priorities in the new industry context

Consolidation

Consider accretive opportunities with good strategic fit arising from industry restructuring

# BEST PLACED FOR SUCCESS IN ALL SCENARIOS



# IN SUMMARY

- Need to adapt to the new industry context
- Strong starting position
- Recognition of open issues
- High ambition and strong commitment to deliver
- Rich portfolio of options

- A clear project going forward
- Strengthen our relative position in the short term: focus on earnings
- Evolve and reposition business platforms: building our future
- Leverage our strong position in the sector restructuring

- Our management priorities going forward are clear
- We are making progress in many fronts and are working hard to advance on the rest
- We are committed to come out stronger from the changed industry context

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