

## A value growth company: Delivering results

**Investor Conference** March 2001, New York.



Solid value based on fundamentals: large client base, strong operational skills, unmatched intangibles, balanced and flexible business structure

Superior EBITDA and strong financial position

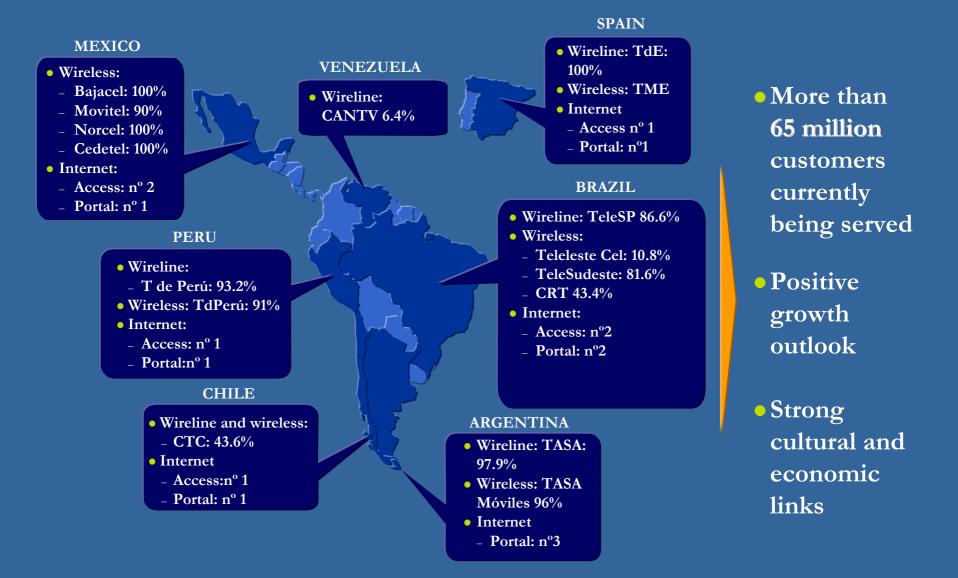
Addressing major open issues: UMTS, Regulation, Acquisitions

Management priorities that translate into superior earnings growth

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## A MARKET WITH MORE THAN 500 MILLION POTENTIAL CUSTOMERS...



### ...WITH GROWTH POTENTIAL

#### GDP Growth (%)

	2000	2001	Average 2002-2004
USA	4.9	2.0	3.0
EURO	3.4	2.9	3.2
Spain	4.1	3.2	3.4
Brazil	4.2	4.2	4.4
Argentina	-0.2	2.9	4.5
Mexico	6.9	4.5	5.2
Chile	5.4	5.2	6.2
Peru	4.0	2.5	4.7

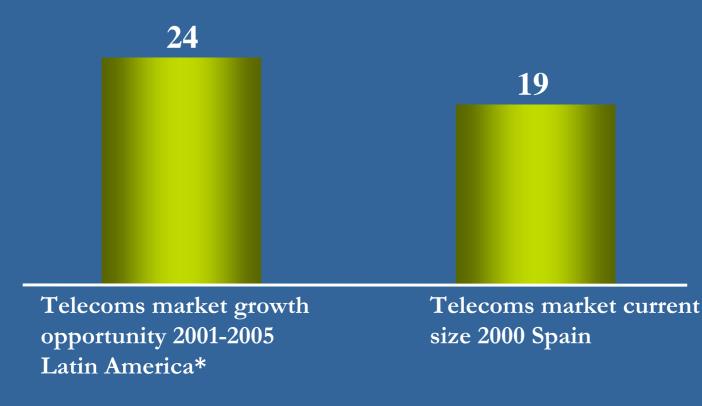
Source: Telefónica estimates; OVUM; Pyramid; Forrester; IDC; US Census Bureau

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## LATIN AMERICA REMAINS A LARGE GROWTH OPPORTUNITY USD billion



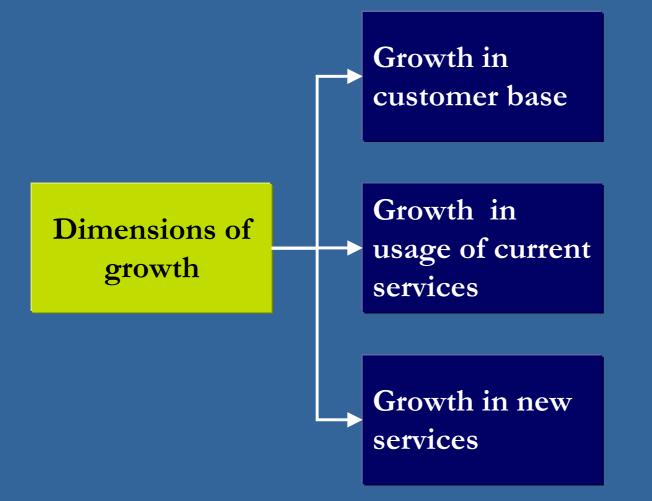
\* Current GDP Latam aprox. 1,790 USD billion x 34% GDP growth in 5 years x 4% of GDP in telecoms Source: IDC; Dataquest; WEFA-WMM

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## EVERY GROWTH PROJECT MUST BE BASED ON CLIENTS...

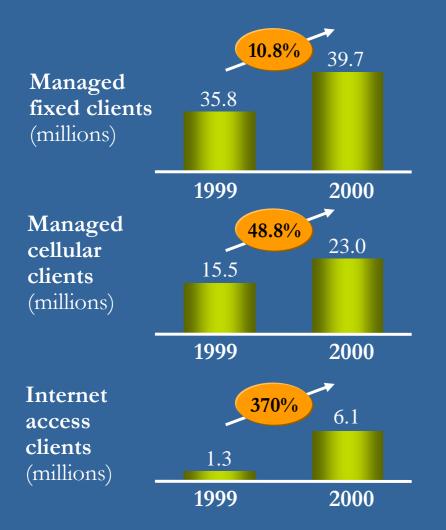


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#### ...AND TELEFONICA IS UNIQUELY POSITIONED: STRONG GROWTH IN OUR CUSTOMER BASE AND EXCELLENT PROSPECTS



#### 2000 penetration

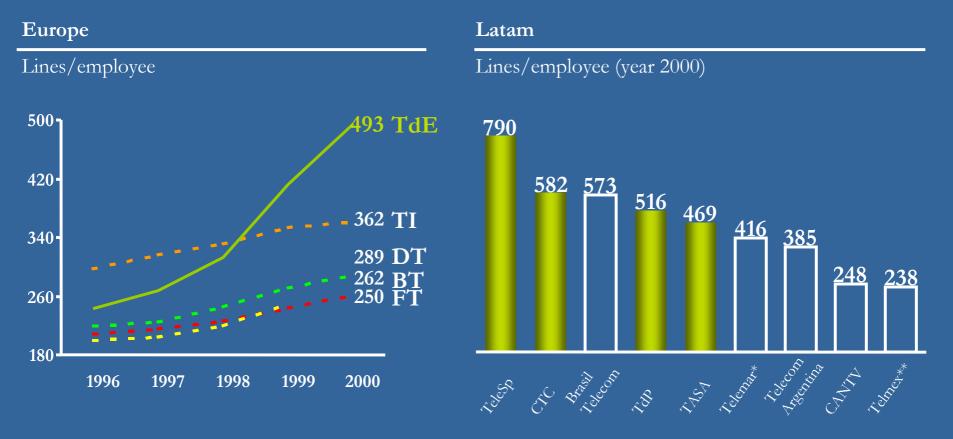
	LatAm	USA	Europe
Wireline penetration	13%	68%	61%
Wireless penetration	13%	41%	63%
Internet penetration	3%	50%	23%

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## WE HAVE ACHIEVED STRONG OPERATIONAL SKILLS... Productivity



\* As of June 2000 \*\* As of July 2000 Source: Telefónica

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...AND A STRONG COMPETITIVE POSITION

**93.7%** combined market share in wireline operations

**50.4%** combined market share in wireless operations

**90%** total market share of corporate customers where we operate as incumbents

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## A SUCCESSFUL TRACK RECORD OF "TURN AROUNDS"

		From date of acquisition	To date
	• LIS ('000)	6,407	10,596
<b>TELESP</b> (acquired Aug. 98)	• Number of lines/employee	338	790
	• EBITDA/revenues	58%	66%
TASA (acquired Nov. 90)	• LIS ('000)	1,696	4,327
	• Number of lines/employee	78	408
	• EBITDA/revenues	38%	60%

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#### **UNMATCHED INTANGIBLES**



## TELEFONICA HAS A BALANCED BUSINESS STRUCTURE...

BUSINESS TELEFÓN

#### **TELEFÓNICA'S POSITION**



 Large, addressable client base: >500 M in our core markets + 300M elsewhere

 Broad offering provides flexibility to better serve customer demands

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### ... AND A FLEXIBLE ORGANIZATION



- Natural owner of the businesses
- Operating flexibility to better serve customer demands
- Increased management accountability
- High potential for capturing synergies
- Not considering pure spin-offs
- Further IPO's based on strategic opportunities to unlock value

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## **TELEFONICA ACHIEVED STRONG PERFORMANCE IN YEAR 2000...** 2000 Financial Highlights

Million	2000	% Change
Revenues (Euro)	28,485.5	24.1
EBITDA (Euro)	11,918.8	9.5
Net income (Euro)	2,504.8	38.8
EPS (Euro)	0.67	18.5
Wireline customers	42.3	10.1
Wireless customers	24.9	48.9
Internet access customers	s 6.1	370.0

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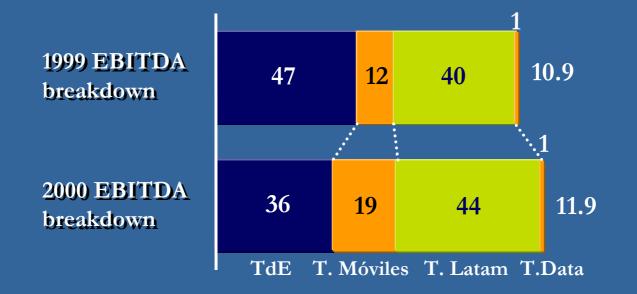
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#### **ALONG WITH WELL BALANCED FINANCIALS**



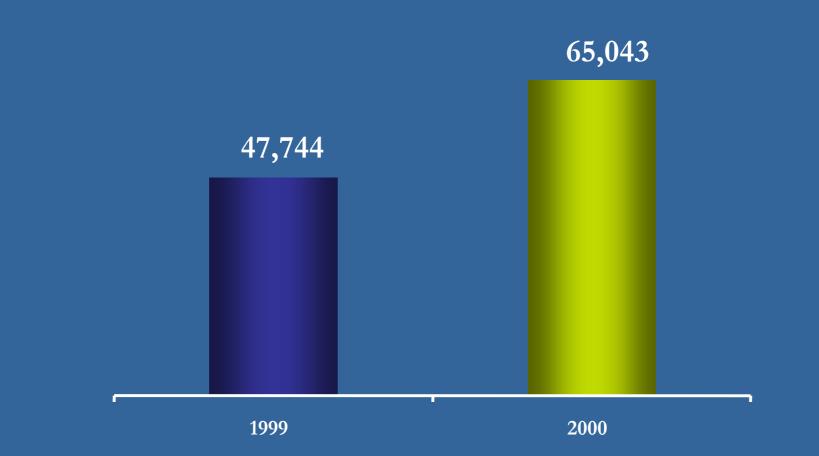
... with full control and access to the highest diversified cash flow in the industry



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#### A MILESTONE YEAR: ASSET GROWTH....



#### Consolidated Net Assets (Euro Mill.) YoY growth: + 36.2%

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#### ... WHILE PRESERVING A STRONG BALANCE SHEET

	1999	2000
Net Debt	20,472	26,951
Minority Interest	10,614	9,330
Shareholders' Equity	16,658	28,762
Total Capital Employed	47,744	65,043
Net Debt / Total Capital Employed	42.9%	41.4%
Net Debt / EBITDA (x)	1.9	2.3
EBITDA / Net financial expenses (x)	6.1	6.4

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## WITH A CLEAR FINANCIAL STRATEGY & TIMELY EXECUTION

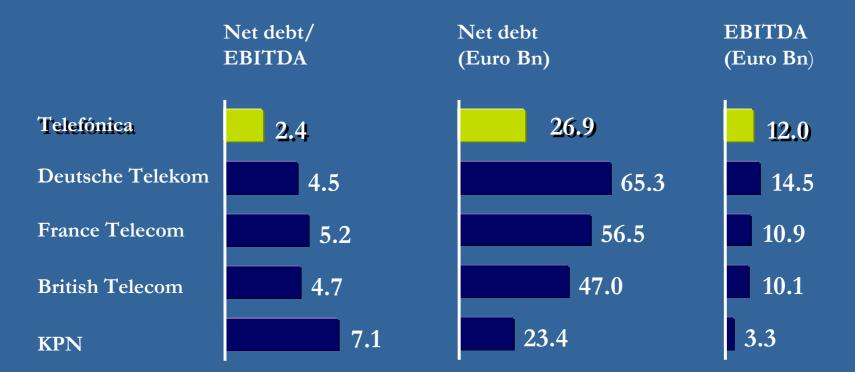
- Equity funding
- Full access to LATAM's cash flows
- Optimising WACC and credit rating
- Financial flexibility
- Enhancing stability of a growing cash flow
- Efficiency and transparency in capital allocation

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## ...WHICH HAS POSITIONED TELEFONICA AHEAD OF ITS PEERS

- Equity-funded acquisitions (Euro 30.4 bn in 2000)
- New organization optimizes cost of capital



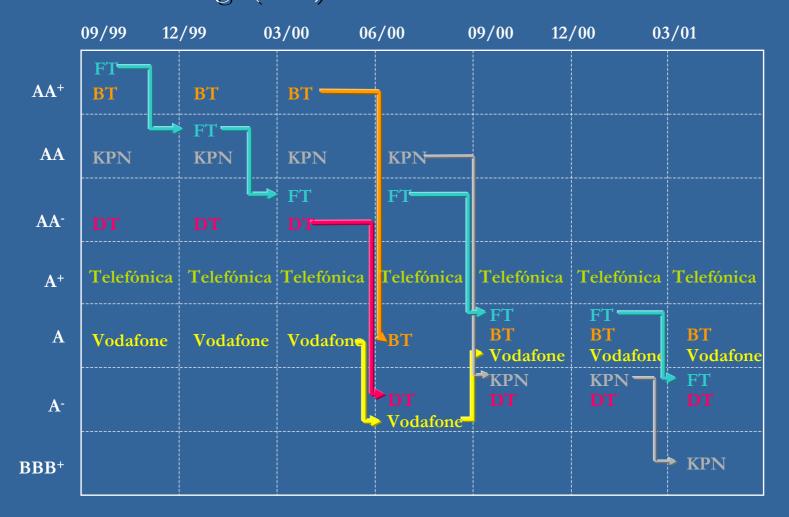
Analysts consensus estimates

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## **RATING STABILITY** Evolution of ratings (S&P)



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#### **UMTS IN GERMANY**

We are working hard to deliver

- 1. Customers •We are emphasizing the commercial front: negotiating with potential partners, exploring options
- 2. An efficient •Negotiating shared infrastructure arrangements and roaming and interconnection agreements
- **3. An effective** •CEO and management team appointed. Remaining ramp-up process on track

- We remain confident that there is an opportunity for value creation in Germany, the market with the largest growth potential in Europe
- We commit to update you on our progress

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To date, we have not earned investors' credibility

#### **OUR REGULATORY APPROACH**

- <u>First objective</u>: maintain open communication and active dialog with regulators in every country where we operate
- <u>Spain:</u>
  - -Wireline: last building blocks of regulatory model settled (unbundling of local loop and price cap) and tariff rebalancing will follow
  - —Wireless: likely review of unsustainable spectrum fee in light of industrywide implications
- <u>Brazil:</u> accelerated compliance with ANATEL objectives as a mean to capture other growth opportunities
- <u>Argentina and Chile:</u> We have weathered major regulatory crises. We learned the lessons and we are committed at the highest level to manage situation (ULL, number portability)

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### **ACQUISITIONS AND VENTURES**



Consolidation at parent level

No to "merger of equals"

Consolidation at Business Line level Receptive, if strategically complementary

Will not turn our backs to opportunities to absorb underperforming complementary assets

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#### **MANAGEMENT PRIORITIES**



Telefonica

## MANAGEMENT PRIORITIES

Continue improving results in consolidated businesses

Continue the expansion in Latin America

3 Drive developing businesses towards profitability leveraging the Group

Continue business building

Leverage existing client bases and maximize cash generation short and long term: we cannot fail

*Profit from a natural extension of our leadership* 

Anticipate break-even leveraging the overall group position

Push current businesses under development and open new options

Capture inter-business and Group synergies

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Manage across businesses Assist to and demand strong business performance Functional articulation for effectiveness & efficiency Shape the development of the group

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"Achieve sustained superior earnings growth"

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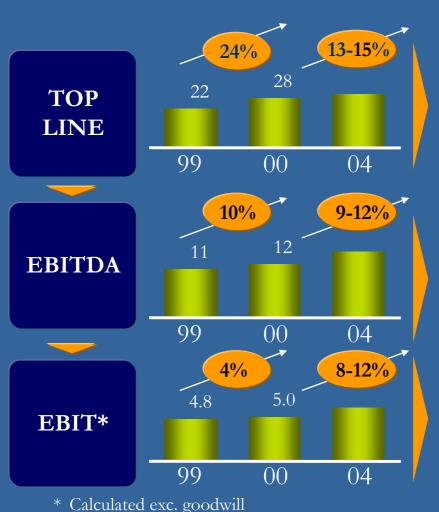


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# MANAGING KEY PERFORMANCE METRICS



#### Focus on key aspects

- Manage customer profitability and market share
- Marketing effectiveness to enhance usage
- Cross-selling

Leverage client base

CAGR

#### • Cost efficiency

- Operational leverage
- Quality

Operational excellence

#### • Asset turnover

- Capex allocation and control
- Reducing asset base

Focus on ROCE

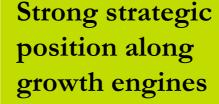
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OUR STRONG FUNDAMENTALS AND SOLID STRATEGIC POSITION PUT US IN A SUPERIOR SITUATION TO CAPTURE PROFITABILITY AND GROWTH

#### Strong fundamentals

Large client base Strong operational skills Unmatched intangibles Balanced and flexible business structure Solid financial position



Internet Broadband Mobility Content

(+)

Telefónica is in a good position to simultaneously capture profitability and growth

Current market environment forces management more than ever to focus on key metrics and on delivery of results

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