SUPPLY CHAIN SUSTAINABILITY POLICY

At Telefónica, the global purchasing model and our relationships with suppliers are based on responsible management. We expect our supply chain to comply with ethical and responsible, social, environmental and privacy, confidentiality of information and freedom of speech standard.

MINIMUM STANDARDS FOR SUSTAINABLE BUSINESS

- HEALTH AND SAFETY
- RESPECT FOR HUMAN RIGHTS
- FAIR TREATMENT OF EMPLOYEES.
- ZERO TOLERANCE TO FORCED LABOUR.
- DIVERSITY, INCLUSION AND NON-DISCRIMINATION.
- ZERO-TOLERANCE VIOLENCE AND HARASSMENT AT WORK.

- ZERO CORRUPTION AND CONFLICTS OF INTEREST
- PRIVACY, CONFIDENTIALITY OF INFORMATION AND FREEDOM OF SPEECH
- ONGOING EMISSIONS REDUCTION
- HAZARDOUS SUBSTANCES MANAGED AND REDUCED
- MINIMAL ENVIRONMENTAL IMPACT
- WASTE MANAGEMENT SINGLE USE PLASTICS
- RESPONSIBLE SOURCING OF MINERALS
- ECO-EFFICIENCY

- FAIR TREATMENT OF EMPLOYEES.
- ZERO TOLERANCE TO FORCED LABOUR.
- DIVERSITY, INCLUSION AND NON-DISCRIMINATION.
- ZERO-TOLERANCE VIOLENCE AND HARASSMENT AT WORK.

- ZERO CHILD LABOUR
- RESPECT FOR HUMAN RIGHTS

All our actions are based on Telefónica Business Principles.