# Telefónica is present in 25 countries

In geographical terms, the Company possesses an ideal revenue distribution: in 2008 they obtained 36% of revenue in Spain, 38% in Latin America, 25% in Europe and 1% in the other markets.



Present in **25 countries** 

**196 million** mobile accesses

**43 million** fixed telephony accesses

Over **12 million** broadband accesses

Over **2 million** pay TV

accesses

**259 million** customer accesses

**57,946 million** euros in revenue

**64%** of revenue generated outside Spain

4,614 million

euros invested in R+D+I

Over 257,000 professionals

Spain

1 1
Fixed telephony accesses
15,326
Data and Internet accesses
5,670
Mobile accesses
23,605
Pay TV accesses
612

Portugal

Shareholding of 9.86% in Portugal Telecom<sup>1</sup>

Morocco

Mobile accesses 7,427
Fixed Wireless accesses 7

United Kingdom

Mobile accesses 19,470
Data and Internet accesse 341

Ireland

Mobile accesses 1,728

Germany

Mobile accesses 14,198
Data and Internet accesses 215

Italy

Indirect shareholding of Telefónica with voting rights in Telecom Italia, 10.36% Czech Republic

Fixed telephony accesses 1,893
Data and Internet accesses 780
Mobile accesses 5,257
Pay TV accesses 114

Slovakia

Mobile accesses

China

Shareholding of 5.38% In China Unicom Limited

# Group Description

## Telefónica is organised structurally in three geographical regions: Spain, Latin America and Europe

During 2008, the Group consolidated its Multilocal Management model to take maximum advantage of shared business models and differential capacities.

## Organisational profile

#### **Corporate Centre**

Telefónica's Corporate Centre is responsible for defining global and organisational strategies, corporate policy, management of joint activities and coordinating the business units. During 2008, it reinforced its commitment to these units by carrying out a reorganisation that resulted in the creation of two business divisions: the first dedicated to innovation, with the aim of helping to increase revenues; the second dealing with transformation in order to increase efficiency.



Julio Linares, Chief Operating Officer of Telefónica S.A.

#### Telefónica España

The activity of Telefónica España, which is concentrated in maximum value sectors, extends to fixed telephony services (including pay TV), mobile telephony and Broadband and includes investments in Morocco (via Meditel).

#### Telefónica Latinoamérica

Telefónica Latinoamérica operates in 13 countries, offering fixed and mobile business telephony, internet, Broadband and pay TV: Argentina, Brazil, Chile, Colombia, Ecuador, El Salvador, Guatemala, Mexico, Nicaragua, Panama, Peru, Uruguay and Venezuela. In addition, Telefónica International Wholesale Services provides wholesale telecommunications services worldwide. This catalogue of services includes Voice, Capacity, IP, Satellite, Corporate and mobile services, providing connectivity between Latin America, United States and Europe over an optical fibre network. Finally, Telefónica is carrying out complementary activities in Puerto Rico and United States.

#### Telefónica Europe

The activity of Telefónica Europe centres on fixed and mobile telephony and Broadband in Europe and it operates in the United Kingdom, Ireland, Germany, Czech Republic and Slovakia. In these markets Telefónica operates under the O<sub>2</sub> brand.

Telefónica O2 Europe plc was renamed Telefónica Europe plc on 1 June 2008. Two years after its acquisition, this change is part of the natural process of integration into Telefónica. Thus, the name form of the companies operating in all regions now has the same structure - Telefónica España, Telefónica Latinoamérica and Telefónica Europe.

#### Partnerships and other shareholdings

Telefónica is present in China, Italy and Portugal, by means of shareholdings in China Unicom, Telecom Italia, and Portugal Telecom, respectively.

#### Other companies

Atento provides customer care services through contact centres. Its operating platforms are present in Spain, Argentina, Brazil, Central America, Chile, Colombia, US, Morocco, Mexico, Peru, Puerto Rico, Czech Republic, Uruguay and Venezuela.

tgestiona offers comprehensive management support services in the areas of financial administration, HR, property, logistics and distribution; process consultancy and ERP; and back office integration. It is present in Spain, Argentina, Brazil, Chile and Peru.

Telefónica R+D, which is dedicated to technological investigation, is the leading private R+D centre in Spain in terms of activities and resources. It leads Europe in participation in European research projects and in the ICT sector. It operates in Spain, Brazil and Mexico.

#### Integrated Multilocal Management model

Telefónica's structure aims to maximise the value of its different operating levels: global, regional and local. Its organisational model is focused on: allowing the customer to take centre-stage; promoting innovation to generate revenues; and maintaining the transformational path. All of these are aimed at making the Company more efficient and upholding excellence when carrying out its operations.

# Group Structure

# The Telefónica Group's main shareholdings

The Company, which is present in 25 countries, bases its organisational model on three regional business units and possesses strategic and industrial alliances in China, Italy and Portugal

## Telefónica España

	% Part
Telefónica de España	100.00
Telefónica Móviles España	100.00
Telyco	100.00
Telefónica Telecomunic. Públicas	100.00
T. Soluciones de Informática y	
Comunicaciones de España	100.00
Iberbanda	58.94
Medi Telecom	32.18

### Telefónica Latinoamérica

	% Part
Telesp¹	87.95
Telesp Telefónica del Perú	
	98.18
Telefónica de Argentina	98.20
TLD Puerto Rico	98.00
Telefónica Chile <sup>2</sup>	96.75
Telefónica Telecom	52.03
Telefónica USA	100.00
T. Intern. Wholesale Serv. (TIWS) <sup>3</sup>	100.00
Brasilcel <sup>4</sup>	50.00
T. Móviles Argentina	100.00
T. Móviles Perú	98.63
T. Móviles México	100.00
Telefónica Móviles Chile	100.00
T. Móviles El Salvador	99.08
T. Móviles Guatemala	100.00
Telcel (Venezuela)	100.00
T. Móviles Colombia	100.00
Otecel (Ecuador)	100.00
T. Móviles Panamá	100.00
T. Móviles Uruguay	100.00
Telefonía Celular Nicaragua	100.00
T. Móviles Soluciones	
y Aplicac. (Chile)	100.00

- Effective participation 88.01%.
- Telefónica Internacional de Chile S.A. owns 44.89% and Inversiones Telefónica Internacional Holding Ltd. owns 51.86%. On 9 January 2009 the second takeover offer was completed increasing Telefónica Group participation
- over the Chilean company to 97.89%.

  Telefónica, S.A. owns 92.51% and Telefónica DataCorp owns 7.49%.
- 4 Joint Venture which fully consolidates the subsidiary Vivo, S.A., through shareholding in at Vivo Participaçoes, S.A. (63.73%).

## Telefónica Europe

	% Part
T. C	10000
Telefónica O2 United Kingdom	100.00
Telefónica O2 Germany¹	100.00
Telefónica O2 Ireland	100.00
Manx	100.00
Be	100.00
Group 3G (Germany) <sup>2</sup>	100.00
Telefónica O2 Czech Republic¹	69.41
Telefónica O2 Slovakia <sup>3</sup>	100.00

- 1 Company owned through Telefónica S.A.
- 2 Company owned through Telefónica O2 Germany.
- 3 Company owned through Telefónica O2 Czech Republic.

## Other holdings

	% Part
3G Mobile AG (Switzerland)	100.00
Grupo Atento	100.00
Telefónica de Contenidos (Spain)	100.00
Mobipay Internacional	50.00
Telco SpA (Italy)¹	42.30
IPSE 2000 (Italy) <sup>2</sup>	39.92
Mobipay España <sup>2</sup>	13.36
Lycos Europe	32.10
Hispasat	13.23
Portugal Telecom <sup>3</sup>	9.86
China Unicom Limited	
(Hong Kong. China)	5.38
ZON Multimedia⁴	5.40
BBVA	0.97
Amper	6.10

- 1 Telefónica holds an indirect stake of ordinary share capital (with voting rights) in Telecom Italia through Telco of 10.36%. If we take into account the saving shares (azioni di risparmio), which do not have voting rights, the indirect participation of Telefónica over Telecom Italia would be 7.15%
- 2 Ownership directly or indirectly held by Telefónica Móviles España.
- 3 Telefónica's Group effective stake Telefónica Group stake would be 10% if we exclude the minority interests.
- 4 Telefónica's Group effective holding. Telefónica Group holding would be 5.46% if we exclude minority interests.